<table>
<thead>
<tr>
<th>Content</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Ulm and Neu-Ulm</td>
<td>2</td>
</tr>
<tr>
<td>2 Checklist</td>
<td>6</td>
</tr>
<tr>
<td>3 Universities in Ulm and Neu-Ulm</td>
<td>7</td>
</tr>
<tr>
<td>4 Authorities and Insurances</td>
<td>17</td>
</tr>
<tr>
<td>5 Finance</td>
<td>28</td>
</tr>
<tr>
<td>6 Housing</td>
<td>35</td>
</tr>
<tr>
<td>7 Getting Around in Ulm and Neu-Ulm</td>
<td>39</td>
</tr>
<tr>
<td>8 Daily Life</td>
<td>44</td>
</tr>
<tr>
<td>9 Leisure Time</td>
<td>54</td>
</tr>
<tr>
<td>10 Contact and Support</td>
<td>61</td>
</tr>
<tr>
<td>11 Emergency Numbers</td>
<td>68</td>
</tr>
<tr>
<td>City map and maps of the universities (flip brochure)</td>
<td>73</td>
</tr>
</tbody>
</table>
“IN ULM, UM ULM UND UM ULM HERUM”…
is a German tongue twister (literally: „In Ulm, around Ulm and all around Ulm“) which is very well known all over Germany.

There is a lot to discover in Ulm and Neu-Ulm. Beer gardens and parks are very attractive and inviting especially when the sun is shining. Other than that, the twin cities offer plenty of culture, but also great shopping opportunities and party locations.

The Danube river and the Swabian Alb with many touristic destinations are located close to Ulm and Neu-Ulm. From the steeple of the Ulm minster, you have a breathtaking view of the twin cities, in clear weather actually stretching to the Alps. These mountains are the ideal place for skiing and snowboarding in winter time. Both the Alps and Lake Constance are only a one-hour car-ride away. Bigger cities with airports, like Munich and Stuttgart, are reachable within the same time.
ULM AND NEU-ULM

TWO CITIES – ONE CULTURAL CENTRE – ONE EXPERIENCE

With a total of 170,000 inhabitants, the swabian twin cities are manageable. Everything is close and will seem familiar in no time. The Danube river officially divides the two federal states Baden-Württemberg and Bavaria. Ulm, the bigger of the two cities with 120,000 inhabitants, is located in Baden-Württemberg and directly borders the smaller Bavarian city of Neu-Ulm on the other side of the Danube river. The two municipal authorities work hand in hand in many sectors. They have grown into a comprehensive economic and cultural space and form the centre of the region between Allgäu and the Swabian Alb.

The Stadthaus at the Münsterplatz, a postmodern building close to the gothic minster.

Landmark of Neu-Ulm, the Wasserturm (water tower).
Ulm is an old city, whereas Neu-Ulm is relatively young and drawn up as the modern counterweight to Ulm. This fact desemesterines the character of the two cities. In Ulm, you can find the romantic Fisherman’s and Tanners’ Quarter with its old houses, its alleyways and air of medieval times and of course the world’s highest church steeple (161 m). Moreover, relics of the city wall, ancient towers and fortifications are also worth a visit. Especially appealing to tourists is the historical city hall of Ulm with its astronomical clock. The history of Ulm is still alive in many festivals and traditions like the fishermen’ competition on the Danube river, the Danube festival as well as the Schwörwoche (Oath Week). The latter is the biggest spectacle in and around Ulm.

Famous personalities such as the physicist and Nobel Prize laureate Albert Einstein and the Scholl siblings were born in Ulm. Hans and Sophie Scholl are known as members of the resistance against the Nazi regime. In Munich, the two students were sentenced to death for the distribution of pamphlets against Hitler and his war.

Besides cinemas, theatres and museums, Ulm and Neu-Ulm offer a broad range of leisure activities: rowing, boat trips and ice-skating are very popular. In summer, quarry lakes in the city surroundings invite for a swim. In that season, Ulmer Zelt (Ulm Tent) stands for a varied entertainment programme with political cabaret, comedy, rock and jazz. The open air concerts on the Münsterplatz have become famous for their live acts during the Oath Week. Afterwards, you can explore the many bars and clubs to turn night into day.
ULM AND NEU-ULM

LINKS CONCERNING ULM AND NEU-ULM

- City map: www.meinestadt.de/ulm/stadtplan
- Stadtratgeber (online address book): www.stadtratgeber.de
- Touristinformation: www.tourismus.ulm.de

„Neue Mitte“

Historic „Fischerviertel“

Boat Trip on the Danube river
IMPORTANT THINGS TO DO WITHIN THE FIRST DAYS AFTER YOUR ARRIVAL IN ULM/NEU-ULM

Introduce yourself at the International Office of your university and ask for orientation activities and the Buddy program. Often social activities are arranged as well as help with all the paperwork and formalities – that way you don’t have to do the following on your own!

- Open a German bank account.
- Register at the city council and eventually apply for your residence permit.
- Take out a health insurance policy if you do not have a health insurance in your home country that covers a sufficient medical supply in Germany.
- Matriculate at the given days of registration.

You find more information on these topics in chapter 4 and 5 of this brochure. The International Office of your university can give important advice concerning all formalities you have to handle at the beginning of your studies in Ulm/Neu-Ulm. Furthermore, you can get valuable hints about living and studying in Ulm/Neu-Ulm that may help you to feel comfortable soon. Therefore you should make use of all the information and orientation offerings by your International Office upon arrival at your university.
### Universities in Ulm and Neu-Ulm

#### 3.1 Ulm University (Universitaet Ulm)

- **Address:** Universitaet Ulm, 89069 Ulm  
  - [www.uni-ulm.de](http://www.uni-ulm.de), ☎️ +49 (0) 731/5010  
  - **Number of students:** approximately 10 000  
  - **Founded:** in 1967  
  - **Winter semester:** Oct 1 - Mar 31 (lecture time: mid October to mid February)  
  - **Summer semester:** Apr 1 - Sept 30 (lecture time: mid April to mid July)

- **International Office (Chapter 10.2):** ☎️ +49 (0)731/50-22007, 🌐 international[at]uni-ulm.de

- **Central Student Advising Service:** Telefonportal ☎️ +49 (0)731/50-24444, 🌐 zentralestudienberatung[at]uni-ulm.de

<table>
<thead>
<tr>
<th>Offered courses of study (taught in German)</th>
<th>Offered courses of study (taught in English)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biology (B/M/T)</td>
<td>Advanced Materials (M)</td>
</tr>
<tr>
<td>Biochemistry (B/M)</td>
<td>Communications Technology (M)</td>
</tr>
<tr>
<td>Chemistry (B/M/T)</td>
<td>Molecular Medicine (M/PhD)</td>
</tr>
<tr>
<td>Computational Science and Engineering</td>
<td>Advanced Oncology (M)</td>
</tr>
<tr>
<td>(cooperation with Ulm University of</td>
<td>Energy Science and Technology (M)</td>
</tr>
<tr>
<td>Applied Sciences) (B)</td>
<td></td>
</tr>
<tr>
<td>Computer Sciences (B/M/T)</td>
<td>Biology (M)</td>
</tr>
<tr>
<td>Dentistry (state examination)</td>
<td>Finance (M)</td>
</tr>
<tr>
<td>Econo Chemistry (B/M)</td>
<td></td>
</tr>
<tr>
<td>Econo Mathematics (B/M)</td>
<td></td>
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<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*B: Bachelor, M: Master, T: Teaching Career, PhD: PhD programme  
Additional Qualifications: Languages, Literature, Culture, Actuary
UNIVERSITIES IN ULM AND NEU-ULM

LANGUAGE CENTRE – ZENTRUM FÜR SPRACHEN UND PHILOLOGIE (ZSP)
Albert-Einstein-Allee 11, 89081 Ulm
Room N24/159, ☏ +49 (0)731/50-23462
www.zsp.uni-ulm.de
✉ zsp[at]uni-ulm.de

LIBRARY OF ULM UNIVERSITY
Bibliotheks-Zentrale Universitaet West
Albert-Einstein-Allee 37, 89081 Ulm
☎ +49 (0)731 / 50-15544
www.uni-ulm.de/einrichtungen/kiz/bibliothek.html
Opening hours:     Mon - Fri:  8.00 a.m. - 10.00 p.m.
                 Sat:      10.00 a.m. -  8.00 p.m.
www.facebook.com/kizuulm
✉ kiz.information[at]uni-ulm.de

Main library of Ulm University
3.2 Ulm University of Applied Sciences (Hochschule Ulm)

- Address: Hochschule Ulm, Prittwitzstraße 10, 89075 Ulm
- www.hs-ulm.de, ☎ +49 (0)731/50-208
- Number of students: approximately 3,700
- Founded in 1960
- Winter semester: Sep 1 - Feb 28 (lecture time: beginning of October to mid February)
  Summer semester: Mar 1 - Aug 31 (lecture time: mid March to end of July)
- International Office (Chapter 10.2): ☎ +49 (0) 731/50-28457, everett[at]hs-ulm.de
- Info Center: ☎ +49 (0)731/50-28102, info[at]hs-ulm.de

### Offered courses of study (taught in German and partly in English)

<table>
<thead>
<tr>
<th>Bachelor (B)</th>
<th>Master (M)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automotive Electronics</td>
<td>Industrial Electronics</td>
</tr>
<tr>
<td>Automotive Engineering</td>
<td>Industrial Engineering</td>
</tr>
<tr>
<td>Business Information Systems*</td>
<td>Industrial Engineering/Logistics*</td>
</tr>
<tr>
<td>Communications Engineering</td>
<td>Information Systems</td>
</tr>
<tr>
<td>Computational Science and Engineering</td>
<td>International Energy Economics</td>
</tr>
<tr>
<td>Computer Engineering</td>
<td>Mechanical Engineering</td>
</tr>
<tr>
<td>Digital Media</td>
<td>Mechatronics</td>
</tr>
<tr>
<td>Documentation and Computer Science in Medicine</td>
<td>Medical Engineering (B/M)</td>
</tr>
<tr>
<td>Electrical Energy Systems and Electromobility</td>
<td>Production Engineering and Organization</td>
</tr>
<tr>
<td>Energy Systems</td>
<td>Sustainable Energy Competence</td>
</tr>
<tr>
<td>Health Information Management</td>
<td>Systems Engineering and Management - Electrical Engineering, Mechanical Engineering or Industrial Management</td>
</tr>
</tbody>
</table>

*B: Bachelor, M: Master

*cooperation with the University of Applied Sciences Neu-Ulm*
UNIVERSITIES IN ULM AND NEU-ULM

LANGUAGE CENTRE
Institute of Foreign Languages and Management
Kugler, Room A 100, Prittwitzstraße 10, 89075 Ulm
☎ +49 (0)731/50-28274
✉ ifm[at]hs-ulm.de
www.hs-ulm.de/en/ifm

MAIN LIBRARY
Prittwitzstraße 10, 89075 Ulm,
☎ +49 (0)731/50-28113
www.hs-ulm.de/en/bibliothek
Opening hours: Mon - Thu: 8.00 a.m. - 4.00 p.m.
Fri: 8.00 a.m. - 2.00 p.m.

Location Böfingen
Location Oberer Eselsberg
Location Prittwitzstrasse
3.3 University of Applied Sciences Neu-Ulm (Hochschule Neu-Ulm - HNU)

- Address: Hochschule Neu-Ulm, Wileystraße 1, 89231 Neu-Ulm
- www.hs-neu-ulm.de/en/home/, ☎ +49 (0)731/9762-0
- Number of students: approximately 2.850
- Founded in 1994
- Winter semester: Sep 1 - Feb 28 (lecture time: beginning of October to mid February)
  Summer semester: Mar 1 - Aug 31, lecture time: mid March to end of July
- International Office (Chapter 10.2): ☎ +49 (0)731/9762-2103, ✉ international[at]hs-neu-ulm.de
- Study and Information Centre: ☎ +49 (0)731/9762-2002, ✉ info[at]hs-neu-ulm.de

<table>
<thead>
<tr>
<th>Degree programme</th>
<th>Final degree</th>
</tr>
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<tbody>
<tr>
<td>Business Studies</td>
<td>Bachelor of Arts (B.A.)</td>
</tr>
<tr>
<td>Business Studies in Healthcare Management</td>
<td>Bachelor of Arts (B.A.)</td>
</tr>
<tr>
<td>Information Management Automotive</td>
<td>Bachelor of Science (B.Sc.)</td>
</tr>
<tr>
<td>Information Management in Healthcare *</td>
<td>Bachelor of Science (B.Sc.)</td>
</tr>
<tr>
<td>Information Management and Corporate Communication</td>
<td>Bachelor of Arts (B.A.)</td>
</tr>
<tr>
<td>Business Information Systems *</td>
<td>Bachelor of Science (B.Sc.)</td>
</tr>
<tr>
<td>Industrial Engineering / Logistics *</td>
<td>Bachelor of Engineering (B.Eng.)</td>
</tr>
<tr>
<td>Industrial Engineering / Production *</td>
<td>Bachelor of Engineering (B.Eng.)</td>
</tr>
<tr>
<td>Management for Healthcare Professionals (part-time)</td>
<td>Bachelor of Arts (B.A.)</td>
</tr>
</tbody>
</table>

* in cooperation with Ulm University of Applied Sciences. The HNU covers legal, language and business studies courses of the degree programmes, the technical, engineering, medical and information systems oriented courses are offered by Ulm University of Applied Sciences.
# Universities in Ulm and Neu-Ulm

<table>
<thead>
<tr>
<th>Degree programme</th>
<th>Final degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master of Advanced Management</td>
<td>Master of Science (M.Sc.)</td>
</tr>
<tr>
<td>Business Studies for Engineers and Other Non-Business Based Professions (part-time)</td>
<td>Master of Business Administration (MBA)</td>
</tr>
<tr>
<td>Business Studies for Doctors (part-time)</td>
<td>Master of Business Administration (MBA)</td>
</tr>
<tr>
<td>Strategic Information Management (part-time)</td>
<td>Master of Business Administration (MBA)</td>
</tr>
<tr>
<td>Management in Healthcare (part-time)</td>
<td>Master of Business Administration (MBA)</td>
</tr>
</tbody>
</table>

**Language Centre**  
Wileystraße 1, 89231 Neu-Ulm  
Pitt: Room No. DREI, 2 Edison 7  
Sánchez/König: Room No. ZWEI, 15  
Mahnke/Halton: Room No. ZWEI, 16  
☎ +49 (0)731/9762-1452 or -1450  
☎ +49 (0)731/9762-1451 or -1453  
[www.hs-neu-ulm.de/internationales/internationaler-campus/sprachenangebot/](http://www.hs-neu-ulm.de/internationales/internationaler-campus/sprachenangebot/)

**Main Library of the University of Applied Sciences Neu-Ulm**  
Wileystraße 17, 89231 Neu-Ulm  
☎ +49 (0)731/9762-2706  
[www.hs-neu-ulm.de/studium/bibliothek/](http://www.hs-neu-ulm.de/studium/bibliothek/)

**Opening hours:**  
- Mon – Thu: 09.00 a.m. - 7.00 p.m.  
- Fri: 09.00 a.m. - 5.00 p.m.  
- Every second Saturday: 10.00 a.m. - 2.00 p.m.
New in Ulm or Neu-Ulm?

Are you looking to pursue a degree (Bachelor/Master) in Ulm or Neu-Ulm? Perhaps you would like „some Buddy“ to advise you on questions you might have about the degree programme and life in Ulm on an individual basis? Then you should consider joining the ‘Buddy Programme’.

A buddy is a student in Ulm or Neu-Ulm who assists you during the first two semesters of your studies with things such as filling out forms, helping you find your way around the university and city as well as providing you with hints on ways to spend your free time. At the same time you give your buddy an opportunity for language and cultural exchange.

To ensure that both you and your buddy have a chance to meet up regularly, meet others taking part in the programme and make new friends, there is a monthly „Stammtisch“ and regular meetings for all international and German students organized by the International Office of Ulm university.

Further information and the registration form for the Buddy Programme:
www.uni-ulm.de/en/international/degree/buddy.html
3.4 Records of study at German universities

The ECTS system (important for exchange students)

ECTS is the European Credit Transfer System introduced in order to ease the international acceptance of study credits. They can be transferred from one university to another within Europe. Each course offers a specific amount of credits which reflect the number of working hours you have to invest. You receive credits for all components of the curriculum, including your courses, study related internships and thesis. Furthermore, ASQ or key qualification points enable students to build up competence beyond the technical training.

Types of Courses

- **V** – Vorlesung: Lecture held by a professor
- **Ü** – Übung: Course to theoretically practice the subject matter
- **S** – Seminar: Course with active participation by students
- **L** – Labor: practical application of the subject matter

Furthermore you usually have to attend one or several internships (external practical semester at Ulm University of Applied Sciences and University of Applied Sciences Neu-Ulm) during your studies in Ulm/Neu-Ulm. During your internship you acquire work experience in the field of your studies for several weeks or months.

The grading scale at German universities:

Grade 1,0 to 1,5: very good
Grade 1,6 to 2,5: good
Grade 2,6 to 3,5: satisfactory
Grade 3,6 to 4,0: sufficient
Grade 4,1 to 5,0: fail

Credits are not the same as grades. Credits are a quantitative measure of your study input. Grades are a qualitative measure of your study output. You receive credits only if you pass a course successfully (Grade 4,0 or better).
3.5 Student Service Agency (Studentenwerk)

- Address: James-Franck-Ring 8, 89081 Ulm
- 📞 +49 (0)731/50-23810
- 🌐 www.studentenwerk-ulm.de

Services offered by the Studentenwerk Ulm:
- Social assistance and advisement
- Housing
  - 📧 wohnen[at]studentenwerk-ulm.de
- Catering at the universities
- Information about study funding and Bafög

The Studentenwerk Ulm is responsible for all students of Ulm University and Ulm University of Applied Sciences. For students of the University of Applied Sciences Neu-Ulm the Studentenwerk Augsburg is in charge. The Studentenwerk Ulm only offers assistance with Bafög issues.

The Studentenwerk Ulm manages cafeterias, student restaurants (Mensa) as well as numerous student residences in Ulm. In addition, it runs a kindergarten for student’s children. All enrolled students have to pay a semester fee as a contribution to the funding of these services.

3.6 International Student Identity Card (ISIC)

The International Student Identity Card is issued by the Studentenwerk Ulm at the Info Point (foyer in front of the canteen) and at the AStA / StEx office of Ulm University.

Please bring with You: a passport photograph, your identity card, student card and 12 €

The International Student Identity Card is used internationally as proof of student status and is connected to about 100 countries with different benefits.
3.6 Student ID

The student ID card or campus card at all universities in Ulm and Neu-Ulm is an electronic chip card that serves many purposes. Because of its useful features, it is helpful to you from the very first day.

Functions of the Student ID card within the universities in general:
1. Identification as member of the university
2. Library card
3. Print and copy card
4. Cash card – after charging money, you can use it in the cafeterias as well as for several drink and snack machines
5. Use at the self-serve terminals to change your address
6. As ticket for public transportation including night busses daily after 7.00 p.m., all day on weekends and public holidays without the purchase of an additional ticket
7. Serves as authorization to purchase the semester ticket

At Ulm University:
8. Electronic key for PC pools and other rooms
9. To change PIN and passwords for kiz-accounts
10. Semester registration at the self-serve terminals and to view and recharge your print account at self-serve terminals
11. Registration card for students elections
12. To open and pay the student parking place

In addition at Ulm University of Applied Sciences:
13. Opens the gate to the student parking place
14. Fee payment (administration and registration fees)
15. Free use of buslines 4 and 14 (Öhrlinger Straße) to the location Böfingen (Hofäckerweg) without time limit

Further information:
www.hs-ulm.de/Studium/Chipkarte (only in German!)
# Authorities and Insurances

## 4.1 Registration Office/Foreigners Registration Office

All residents in Germany are required by law to register at the registration office of the town they move to **within one week after arrival.**

<table>
<thead>
<tr>
<th>Living in</th>
<th>Register at</th>
</tr>
</thead>
</table>
| **Ulm**   | Stadt Ulm (Bürgerdienste)  
Kornhausplatz 4, 89073 Ulm  
☎️ +49 (0)731/1613334 (Aliens Authority)  
☎️ +49 (0)731/1613322 (common questions) | Mon-Fri: 8.00 a.m. - 12.30 p.m.  
Mon: 2.00 p.m. - 4.00 p.m., Thu: 2.00 p.m. - 6.00 p.m  
Wed: closed |
| **Bürgerdienste - ServiceCenter Neue Mitte**  
Neue Straße 79, 89073 Ulm  
☎️ +49 (0)731/161-0 | Mon - Thu: 9.00 a.m. - 6.00 p.m.  
Fri: 9.00 a.m. - 4.00 p.m. |

Students coming from Non-EU-countries have to show their temporary visa and apply for the electronic residence permit (eAT) in addition to the registration. This can be done at the same office.

<table>
<thead>
<tr>
<th>Living in</th>
<th>Register at</th>
</tr>
</thead>
</table>
| **Neu-Ulm** | Bürgerbüro der Stadt Neu-Ulm  
Petrusplatz 15, 89231 Neu-Ulm  
☎️ +49 (0)731/70507340 | Mon and Tue: 8.00 a.m. - 5.00 p.m.  
Wed and Fri: 8.00 a.m. - 1.00 p.m.  
Thu: 8.00 a.m. - 6.00 p.m.  
Sat: 9.00 a.m. - 12.00 p.m. |

Non-EU members must register at the Bürgerbüro and apply for the electronic residence permit at the Landratsamt.

<table>
<thead>
<tr>
<th>Living in</th>
<th>Register at</th>
</tr>
</thead>
</table>
| Landratsamt Neu-Ulm  
Kantstraße 8, 89231 Neu-Ulm  
☎️ +49 (0)731/7040320 / -321 | Mon - Wed, Fri: 7.30 a.m. - 12.30 p.m.  
Thu: 7.30 a.m. - 5.30 p.m. |

**outside Ulm or Neu-Ulm**  
Register at the city hall of the city you live in or ask there for the procedure. You can also inform yourself on the webpage of your city.
AUTHORITIES AND INSURANCES

DOCUMENTS YOU HAVE TO PRESENT TO REGISTER AT THE LOCAL REGISTRATION OFFICE

- Valid identity card (EU-citizens)/passport (Non-EU-citizens)
- Confirmation of enrollment or the admission to study (in this case you have to show your confirmation of enrollment later on)
- Rental agreement
- Data of marriage partners

You need to complete a registration form when going to register at the Bürgerdienste in Ulm. For registration in Neu-Ulm, no form is required. You also need to complete a form for application for a residence permit in Ulm and Neu-Ulm. The forms are available at the International Offices or at the Bürgerdienste Ulm and the Landratsamt Neu-Ulm.

When you return to your home country or move to another city in Germany you have to unregister at the same office where you registered upon arrival in Ulm/Neu-Ulm. Even if you move to another address in Ulm or Neu-Ulm you have to give notice of your new address to the Bürgerdienste/Bürgersbüro in Ulm or Neu-Ulm.

➢ If you are a student in your first semester (Ersteinschreibung) and registering in Ulm for the first time (Hauptwohnsitz), you will be given one free Semester Ticket (for public transportation) from the city.

DOCUMENTS YOU HAVE TO PRESENT TO APPLY FOR ELECTRONIC RESIDENCE PERMIT

You will have to apply for your electronic residence permit personally and at least 4 to 6 weeks before your temporary visa expires. When living in Ulm, you will have to go to the Einwohnermeldeamt – Abteilung Melde- und Ausländerwesen (Kornhausplatz 4; 89073 Ulm), when living in Neu-Ulm, please go to the Landratsamt- Ausländerbehörde (Kantstraße 8; 89231 Neu-Ulm). In order to apply for the electronic residence permit your fingerprints must be stored.
AUTHORITIES AND INSURANCES

Please bring the following documents:

- 2 passport sized biometric photographs
- Your passport
- Neu-Ulm: your confirmation of registration
- Proof of health insurance
- Proof of financial means (e.g. a confirmation of your scholarship or a statement from your parents documenting how much alimony they pay to you monthly, but at least 670 €) or respectively statement of bank account

Charges: 100 €; for extension 80 € (except scholarship holders of German public institutions)

4.2 Health Insurance

COMPULSORY HEALTH INSURANCE

- All students in Germany **must have** a health insurance (from a private or a public health insurance company). Without valid health insurance you cannot matriculate at any university in Germany!
- Students are eligible for a student public health insurance. Currently the monthly rates for students from the age of 23 years who have not got any children are 78,50 € (471,00 € per semester at the University of Applied Sciences Neu-Ulm) and for students from the age of 23 years who have got children the monthly rates are 77,01 € (462,01 € per semester at the University of Applied Sciences Neu-Ulm).
- Exceptions:
  - Students who have attained the age of 30
  - Students who have already completed their 14th semester
  - Doctoral students
  - Students who work additionally more then 20 hours per week

These students have to take out a private health insurance or take a voluntary insurance policy (“freiwillige Versicherung”) at a public insurance. The monthly rates for voluntary insurance will be higher than the student health insurance. Rates of private health insurances can differ from company to company.
AUTHORITIES AND INSURANCES

STUDENTS FROM COUNTRIES WHICH HAVE A SOCIAL SECURITY AGREEMENT WITH GERMANY
Students from EU countries and from Iceland, Liechtenstein, Norway, Switzerland, Tunisia, Turkey and former Yugoslav countries do not need to take a health insurance policy in Germany. They only need to bring proof of health insurance cover taken in their home countries. Get an EHIC (European Health Insurance Card) from your insurance company.

STUDENTS WHO HAVE PRIVATE HEALTH INSURANCE AT HOME WHICH THEY WANT TO USE HERE
Students with private insurance from their home country need to bring a confirmation in English or German stating that it covers all costs in case of medical treatment. With this document they can choose any public health insurance and ask for exemption from the obligatory German health insurance. A travel insurance is not sufficient for this purpose.

PUBLIC HEALTH INSURANCE COMPANIES
There are various public health insurance companies in Ulm and Neu-Ulm. You can freely choose your health insurance. The Techniker Krankenkasse offers an “on Campus” service during and at the beginning of the semester at the universities:

• Techniker Krankenkasse (TK), Hirschstraße 21, 89073 Ulm, .
  Contact person: Mr Jaquet, +49 (0)731/9642157, www.tk.de/vt/michel.jaquet

OTHER PUBLIC HEALTH INSURANCE COMPANIES (EXAMPLES)

• Allgemeine Ortskrankenkasse Ulm (AOK),
  Schwambergerstr. 14, 89073 Ulm, +49 (0)731/37846875 www.aok.de, www.aok-bw.de
  Contact person for the University of Applied Sciences Neu-Ulm:
  Mr. Craven +49 (0)8221/94369, morris.craven@by.aok.de
• Barmer Ersatzkasse, Münchener Str. 17, 89073 Ulm, +49 (0)800/332060340 www.barmere-gek.de
• Deutsche Angestellten Krankenkasse (DAK), Bahnhofstr. 17, 89073 Ulm, +49 (0)731/7157880, www.dak.de
4.3 Other Types of Insurances

**Accident Insurance**
As a student in Germany you have an accident insurance coverage at your university and on the way from your home to university and back. Normally you also have an accident insurance when you are working during the semester, in the semester break or during your lab courses. These contributions are paid by your employer.

**Liability Insurance**
Besides the health insurance we recommend buying a liability insurance. It covers compensations in case of any damages you caused accidentally.

If you have any questions concerning the health insurance and other types of insurances in Germany, please contact your International Office or one of the insurance companies in Ulm/Neu-Ulm.
Direct Link to Health Insurance

TK Campus Teams are at service for students

Contacting your health insurance will become easier and more direct now. With its campus teams, Techniker Krankenkasse (TK) is going to offer even more service to students. No matter if you meet TK during the TK service day or on campus for a personal dialogue, questions regarding your health insurance will be answered directly.

Michèl Jaquet is available on campus as a student consultant for Ulm and environment all around the clock. „This is how we can be of assistance independent from space and time. Especially at semester start, the demand is high.“ Most frequently, we are dealing with insurance confirmations which need to be provided for enrolment as well as with questions related to insurance while taking up student jobs.

The TK service day at the University of Ulm takes place in the big cafeteria area opposite the info point of the student union. Michèl Jaquet will be available every wednesday between 11 am and 2 pm. Students enrolled at University Ulm and University of Neu-Ulm will have the opportunity to meet him directly on the campus. Appointments are possible via:

phone 0731-96 42-157
mobile 0151-14 53 49 78
or via email: michel.jaquet@tk.de
Health insurance while you are studying

As a student, you must present your insurance certificate at the stateaccredited university or college on matriculation at the beginning of your studies, or if you change your health insurer or university/college. You can obtain this certificate from your local TK branch office. The university/college will then automatically confirm your matriculation to TK.

As Student Still Insured with Your Family
Up to your 25th birthday, you can be insured free of contributions with your parents if your total regular monthly income does not exceed EUR 385. If you have done basic military service or community service which means that your studies were hence interrupted or delayed, you will remain insured for this additional period. Other statutory services such as voluntary service overseas may, under certain conditions, also extend the period of insurance cover with your family. Furthermore, non-contributory dependants' coinsurance may also be covered by the spouse or life partner as stipulated in the Lebenspartnerschaftsgesetz [German Civil Partnership Act].

At the Age of 25 You Have the Choice
As a student, you can, of course, choose to stay insured with TK after your co-insurance cover has expired. The only requirements are that you may not work full-time self-employed. You also may not be insured with another health insurance fund, e.g. as an employee or because you are receiving unemployment benefits. TK must have this information available in writing. If you were co-insured with a different social health insurance fund, changing to TK is easy: simply submit an application within two weeks. Students who already hold compulsory or voluntary insurance with another social health insurance fund can also switch to TK.

Contributions
The contribution for students towards health insurance and long-term care insurance is fixed by law. The rates amount to EUR 64.77 per month for health insurance and EUR 12.24 per month for long-term care insurance throughout Germany. Students receiving Bafög (Bundesausbildungs-
fördерungsgesetz) [Federal Law Providing for Student Scholarship and Loan] can be granted an allowance to cover the contributions. Members above the age of 23 without children pay a higher contribution to long-term care insurance: EUR 13.73. Please remember to pay your contributions for the semester in advance. The easiest way to pay is by direct debit authorisation, which you can revoke any time. In that case, payment on a monthly basis is possible.

End of Compulsory insurance
Compulsory insurance normally ends when you complete your studies, at the end of your 14th semester, or in the semester in which you turn 30. Exceptions are, however, possible, if an extension is justified for family or other personal reasons, or due to the nature of the vocational training concerned. Examples include illness, the birth of a child and its subsequent care, or obtaining the university/college entrance requirements in second chance education. In case of such an exception please contact your local TK branch office.

In case the requirements are met, you can maintain your insurance cover as voluntary member after the end of compulsory insurance. You only have to submit a corresponding written statement.

Important for International Students
Students from EU countries, who are already insured in their home country, do not have to be insured in Germany. You can directly go to see the doctor with your European health insurance card.

Students from other countries must be insured in Germany.
Earning Money while Studying

In case you are employed as a so-called working student during your studies, you do not need to pay contributions to health, long-term, and unemployment insurances. This is also applicable for part-time self-employment.

What is a Working Student?
Working students are those students who are matriculated as registered students at a university/college or a professional school/technical school and are, at the same time, in paid employment.

A regular student, i.e. a student working 20 hours/week at maximum, is a student matriculated at a national or international university/college or Fachhochschule [university of applied sciences and arts/polytechnic]. Persons who study at a state professional school/technical school or other educational institutions (such as Techniker- und Meisterschulen [schools for technicians or craftspeople]) are also considered to be regular students. The duration of study is the period between matriculation and leaving university or the final exams leading to qualification.

Postgraduate and doctoral students are not considered to be working students, since their study is only aiming at getting an academic degree.

Full-time Study
A full-time study is required to be exempted from insurance and contribution payment. Students of the Distance University of Hagen have to additionally prove that they are enrolled on a full-time study. Participants in preparatory courses for studies and guest auditors are not considered to be students.

Requirements
The study must be in the student’s focus of performance (time as well as work) and employment of secondary importance. Regardless of the amount of payment, this principle is achieved:

· if the student does not work more than 20 hours/week during the term. During semester vacation full employment is possible.
· in case the student works more than 20 hours/week, he must predominantly work during the evening, at night, or...
on weekends. However, employment must be of secondary importance as compared to the study.

· if the student works more than 20 hours/week but limited for two months/year.

In case a student has several occupations the hours worked are added to assess exemption from insurance.

**Exemption from Pension Insurance**
You can only be exempted from pension insurance in case of a marginal employment, i. e.
· your monthly salary does not exceed EUR 450 (a so-called mini-job) or
· your employment is limited to two months or 50 working days at maximum per year.

In case you are employed in a so-called mini-job, the employer usually pays lump-sum contributions into pension insurance for you.

**Dependants’ Co-insurance: Note the Income Limits!**
An existing dependants’ co-insurance may cease to exist depending on the income level. Those persons having a regular total monthly income of EUR 385 can no longer be co-insured. For people with a marginal income, i. e. a so-called mini-job, the limit is EUR 450.
The total income includes income from employment or self-employment as well as pensions, rental income, and capital income. Dependants’ co-insurance is terminated if the income limit is exceeded for over two months. As a student you will then usually become a contributor yourself.

Note: For interesting information on topics such as university, flat-hunting, fitness, health, art, culture, and many more visit www.unikosmos.de. You will also find interesting facts on vocational training and further education on www.study-plus.de.

Are you already familiar with the plan StarterPlus of our exclusive cooperation partner ENIVIVAS Krankenversicherung? This plan offers you worldwide insurance when you are on holiday, treatment by senior consultants and twin bedrooms as well as grants for vision aids and dental prostheses (www.ENIVIVAS.de). In case of any queries please do not hesitate to contact your local TK branch. We will be happy to advise you. Just use the search button on www.tk.de to find your local TK branch.
"I enjoy being accompanied through my studies by TK"

Jana Rumpel, TK insured since 2010

"TK is my NO 1!"

No additional fees in 2014!

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Fax +49 621 181-787

Michel Jaquet

For a detailed consultation, you will gladly be at your disposal. I will tell you how to get the most out of your studies.

These are only three out of 100,000 performances. I will be glad to be at your disposal for a detailed consultation.

Michel Jaquet

Tel: +49-151-14 53 49 78
Fax: +49-0800-285859692
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Michel.jaquet@tk.de

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www.uni-konstanz.de
5.1 Banking

Account

Germans use a current account (Girokonto) for their daily banking business. The Girokonto allows them to transfer money from one account to another (Überweisung). It allows automatic withdrawals (Abbuchung or Einzugsermächtigung) for paying regular bills such as telephone bills or the monthly rent. When opening a Girokonto, you receive an EC card (an electronic cash and debit card) with a PIN which can be used for cashless payments in supermarkets or department stores. It is also convenient for withdrawing money from a cash machine (ATM).

Most banks offer students a Girokonto free of fees or charges. Before opening an account you should inquire if any fees apply and how much they are. They may vary from bank to bank. Some banks charge fees for the Girokonto from their customers who have attained the age of 30 regardless of their studies.

For more Information on and a comparison of current accounts, please visit: http://finanzen.check24.de/konto-kredit/girokonto/girokonto-vergleich/ (only in German!)

Cash

Within approximately one week after having opened an account you will receive your EC card and your PIN. With this card it is possible to withdraw money, free of charge, from the ATM of any branch of your bank company in Germany. Ask for partner bank companies whose ATMs you can use without paying an extra charge. Of course you can also withdraw money from any ATM of other banks, but they usually charge approx. 2.50 – 5.00 €. Most ATMs worldwide will accept your card, too (maestro symbol). Until you have received your new bank card in Ulm/Neu-Ulm, it is possible to withdraw money at the counter of your branch office.

Account Statement (Kontoauszüge)

In each bank branch there is a machine, usually located near the ATM, called a Kontoauszugsdrucker. As soon as you have received your bank card, you can use it to print out bank statements at your bank. You should do so at least every four weeks to keep track of your balance and to avoid costs for mail postage.
FINANCE

CREDIT TRANSFER (ÜBERWEISUNGEN)

Instead of writing checks, bills are paid by electronic money transfer. In order to send money to another account within Germany you will need two numbers: the bank routing number (BLZ, Bankleitzahl) and the account number (Kontonummer) of the recipient. With these numbers and your own account number you will fill in a money transfer order (Überweisungsauftrag). If you need help you can always ask your bank staff for assistance. Some banks also have computer terminals in the customer area on which you can fill in orders electronically. Every bank account comes with an International Bank Account Number (IBAN) for money transfer to other countries. It consists of 22 to 27 units with numbers and letters. Credit transfers in-between EU-countries follow conditions like national transfers.

REGULAR PAYMENTS: AUTOMATIC WITHDRAWAL OR STANDING ORDER (EINZUGSERMAECHTIGUNG UND DAUERAUFTRAG)

For regular expenses such as rent, health insurance, phone bill, etc., it will be required of you to give permission for automatic withdrawal. You have to sign this permission e.g. when you sign your phone contract. These companies will then withdraw the money from your account every month (usually during the first week of each month).

Attention! It is your responsibility to make sure that there is always enough money on your account when these sums are withdrawn! If the withdrawal fails, you will be charged bank fees (usually around 5,00 – 10,00 €). The withdrawal will not be repeated. Therefore, you will have to fill out a money transfer order amounting to the sum of the failed withdrawal on your own.

A Dauerauftrag is a standing order. This means that you order the bank to transfer a fixed amount of money to the same account on a regular basis. Basically, it is the same as an automatic withdrawal, but initiated by your side. You have to cancel it if necessary.

ONLINE BANKING / TELEPHONE BANKING

If you want to do your bank business online or via telephone, ask your bank staff for the online banking/telephone banking facility. For online-banking, you will have to buy a TAN-Generator at most banks. This may cost around 10-12 €. Depending
on the supported security system you will receive a telephone PIN and transaction numbers (TAN). Each transaction number can be used only once. Online banking is one way to handle transactions with reduced or no fees.

**Travelers’ Cheques**

You should be aware that nearly no German restaurant, hotel or store accepts travelers’ cheques. Instead, you will have to exchange travelers’ cheques for cash at a bank. Please note that many banks charge fees for cashing cheques.

**Credit Cards**

Mastercard and Visa are accepted in bigger stores and gas stations. Other credit cards are not very common. Acceptance in general is not as widely spread as in other countries. Stores often only accept the EC Card.

Credit cards can also be used to obtain cash at ATMs if you have a PIN. Be aware that credit card companies usually charge high fees for this service.

**Bank Companies**

You can roughly differentiate between

- **Traditional brick- and mortar institutions:**
  - **Local bank companies** like Sparkassen and Volksbanken (e.g. Sparkasse Ulm, Sparkasse Neu-Ulm/Illertissen, Volksbank Ulm, Volksbank Neu-Ulm). You will find many branches and ATMs of these bank companies in Ulm and Neu-Ulm but none in other cities. It is possible to withdraw money, free of charge, from the ATM of any other Sparkasse or Volksbank in Germany.
  - **National bank companies** (Postbank, Commerzbank, Deutsche Bank, Dresdner Bank, HypoVereinsbank). Only a few branches and ATMs of these bank companies are located in Ulm/Neu-Ulm but you will find their branches all over Germany. These five bank companies form the “Cash Group”. Customers may withdraw money, free of charge, from the ATM of any branch of these bank companies in Germany.
  - **Virtual banks** are internet based financial institutions which offer deposit and withdrawal facilities, as well as other banking services, through ATMs or other devices without having physical (brick and mortar) walk-in premises (norisbank, comdirekt and Ing DiBa for example).
5.2 Job Regulations for Students

Regardless of your future status at your university there will never be a guarantee that you will find a job to support yourself during your stay. You should therefore be aware of the fact that, in principle, you will have to live off your own personal funds or scholarship resources only! Furthermore in Germany, everybody has to pay social contributions for incomes over 4,800 € per year and students have to pay taxes for incomes over 8,004 € per year. As soon as students work more than 20 hours per week for more than 26 weeks per year, they lose their status as students for tax and social contributions law.

On-Campus Work Regulations

- **Students** are allowed to work on campus in a field related to their study program for a maximum of 85 hours per month at Ulm University, for a maximum of 47 hours per month at Ulm University of Applied Sciences and for a maximum of 19 hours per week at the University of Applied Sciences Neu-Ulm. The German phrase for this kind of work is “Studentische Hilfskraft”. Most jobs offered at the universities are for advanced students.
- **Doctoral students** (*Doktorand*innen) may be employed on campus as “Wissenschaftliche Hilfskraft”. The amount of hours has to be fixed by the supervisor of the doctoral thesis. Regulations also allow a 50% research position. Postgraduate scholarship holders of any German institution should follow the guidelines of their scholarship provider. At Ulm University of Applied Sciences, **Master-Students** may also be employed as „Wissenschaftliche Hilfskraft“, for a maximum of 40 hours per month however.

Off-Campus Work Without Work Permit

All EU citizens (besides Bulgarians and Romanians until December 31, 2013 and Croatians until June 30, 2015) have unlimited permission to work in Germany. Students without a work permit are allowed to work for a maximum of 120 entire or 240 half days (= 4 hours/day) per academic year. You are not allowed to work more than 20 hours/week during the lecture period, or you will lose your student health insurance status. It is recommended to work during the holidays in order to avoid an interference with your studies. Up to 18 months after graduation, alumni may search for an adequate employment. In this period, they are allowed to work under the same conditions as students.
OFF-CAMPUS WORK WITH WORK PERMIT

Degree students who plan to work more than the above given time period, need a work permit from the Agentur für Arbeit and the Ausländerbehörde. Usually the work permit is only given to advanced students for work related to their field of study and after presenting a so-called Unbedenklichkeitsbescheinigung (certification of no objection) from your university. This certificate has to confirm that the student has studied successfully so far and that the university has no objection to a work in a study-related field.

Information about short-semester job offers (only in German!):

- Agentur für Arbeit Ulm, Wichernstraße 5, 89073 Ulm, ☏ +49 (0)1801/555111
- Agentur für Arbeit Neu-Ulm, Reuttierstraße 39, 89231 Neu-Ulm, ☏ +49 (0)1801/555111
- www.monster.de, link: “Jobs”
- www.myjobnextdoor.com/Studentenjob/Jobs-In-Ulm.html
- www.jobisjob.de/ulm/studenten/jobs
- www.jobsuma.de/studentenjob/ulm.aspx
- www.univillage.de/

Please note that guest and exchange students from non EU countries are not likely to get an off-campus work permit!

INTERNSHIPS

- Students of Ulm University of Applied Sciences from outside the EU countries, Norway, Iceland or Liechtenstein will need a special work permit for internships. Please contact the central coordination center (KOOR) at the University of Applied Sciences Karlsruhe, www.hs-karlsruhe.de/koor
- International students of the University of Applied Sciences Neu-Ulm have to get a special work permit for internships at the central coodination center (KoBy) at the University of Applied Sciences Coburg. For this matter, please contact stegemann[at]hs-coburg.de or sorgatz[at]hs-coburg.de.
5.3 Living Expenses

Obviously living expenses mainly depend on your personal lifestyle. Please consider that living abroad is always expensive. Taking all items into account students have to expect expenses of approximately 600 € to 700 € per month. To be on the safe side, please make sure you have enough money to make a living. You can not count on regular financial support during your studies.

Approximate monthly expenses:

- **Rent:** 200 - 400 €, a one time payment of 20,00 € service fee (only at the “Studentenwerk”) and about 300 € deposit
- **Health insurance:** about 78,50 € at the public health insurance companies (special rate for students; 64,77 € for health insurance, 13,73 € for nursing insurance)
- **Lunch at mensa:** The price of one meal is about 1,75 - 5,00 €.
- **Semester Ticket:** 99,50 € (per semester) for public transportation in the region
- **Teaching materials:** 30 - 100 € specialist literature, schoolbooks, textbooks and equipment
- **Semester fee:** Ulm University: 63,50 € per semester, Ulm University of Applied Sciences: 64,50 € per semester, University of Applied Sciences Neu-Ulm: 42,00 € per semester plus 23,50 € each semester solidarity tax for the semester ticket
- **“Verfasste Studierendenschaft” fee:** 19 € per semester (also during academic leave of absence) 
  [www.uni-ulm.de/stuve/aktuelles/vs/beitraege.html](http://www.uni-ulm.de/stuve/aktuelles/vs/beitraege.html) (only in German) for students of Ulm University and Ulm University of Applied Science
- **Administrative fee of the state of Baden-Württemberg:** 60,00 € per semester in Ulm and 20 € for students of Business Information Systems, Industrial Engineering, Industrial Engineering/Logistics and Health Information Management
- Furthermore: expenses for clothing, necessary items and leisure time activities
5.4 Tuition Fees
In Baden-Württemberg and Bavaria, the tuition fees of € 500.00 were abolished for all undergraduate programs (Bachelor, state exam and diploma) and consecutive Master study programs. Nevertheless you have to pay the semester fee for the student Service Angency (Studentenwerk) and the administrative fee and in Baden-Württemberg also the fee for the constituted student body. You will receive a request of payment with your study admission letter or your re-registration for the next semester.

For more information, please visit:
Ulm University: www.uni-ulm.de/en/studium/tuition-fees.html
Ulm University of Applied Sciences: www.hs-ulm.de/Studium/AllgemeineInformationen/BeiträgeGebühren/
University of Applied Sciences Neu-Ulm: www.hs-neu-ulm.de/studium/studien-und-infocenter/studienkosten-und-finanzierung

5.5 Special Rates For Students
- The Semester Ticket (bus ticket) is the cheapest way to get around in Ulm and Neu-Ulm. All registered students are entitled to buy this discounted ticket.
- The student cafeterias and restaurants offer food and drinks at a special rate.
- Reductions will also be offered for concerts, exhibitions, sport and cultural events, at museums, theatres, cinemas. Do not hesitate to ask! And do not forget to bring your student ID!
- Look for the notice-boards of the Studenten-Presse and at the newspaper kiosks. Here you will find all information about special rates for newspapers and magazines. Some manufacturers of computer software offer special rates as well.

5.6 Scholarships
Please find information on scholarships on:
www.uni-ulm.de/en/international/welcome-to-ulm/finances/scholarships-bafoeg.html#c142941
6.1 Student Residences

There are several student residences in Ulm and Neu-Ulm run by the Studentenwerk Ulm and other organizations. Rooms must always be rented for at least one semester (6 months). There are bus connections from all student residences to all universities and to the city centre.

**Student Residences of the Studentenwerk Ulm**

Please find more information on the residences and application procedure on:

[www.studentenwerk-ulm.de/wohnen/wohnhaeuser.html](http://www.studentenwerk-ulm.de/wohnen/wohnhaeuser.html) (only in German!)

*Please note: If you want to apply for a student residence of the Studentenwerk Ulm being still abroad, you have to contact your International Office / AAA (please have a look at chapter 10.2 for contact details)*

**Student Residence of the Studentenwerk Augsburg**

[http://www.studentenwerk-augsburg.de/wohnen/wiley.php](http://www.studentenwerk-augsburg.de/wohnen/wiley.php) (only in German!)

**Private Student Residences**

You may find information about private student residences also on the homepage of the Studentenwerk Ulm:

[www.studentenwerk-ulm.de/wohnen/privat-wohnen.html](http://www.studentenwerk-ulm.de/wohnen/privat-wohnen.html) (only in German!)

[Student Residence Kelternweg](#)
6.2 Private Housing

There are a lot of ways to find private housing in Ulm and Neu-Ulm. However, you should bear in mind that shortly before the semester starts, it will be more difficult to find a room. So take a look in advance.

Most rooms and apartments are offered unfurnished. There are many online services, but most landlords/flatmates want to meet you in person before making a contract. We also highly recommend to look at a room or an apartment first (and also talk to the landlord personally) before entering a binding agreement.

INTERNET DATABASES

Website of the Studentenwerk Ulm:
- www.studentenwerk-ulm.de/wohnen/privat-wohnen.html (only in German!)

Website of Ulm University:
- International Office: www.uni-ulm.de/en/international/welcome-to-ulm/housing/private-housing.html
- Portal of Ulm University: http://portal.uni-ulm.de/PortalNG/pinnwand/pinnwand.html? (partly in English!)

Other Webpages
- www.wg-welt.de
- www.wg-gesucht.de
- www.studenten-wg.de
- www.immobilienScout24.de
- www.studentenwohnungsmarkt.de
- www.immowelt.de
- www.studenten-wohnungen.de
- www.vierwaen.de
- www.easywg.de
- www.wggruendung.de
- www.die-wg-boerse.de
- kleinanzeigen.ebay.de/anzeigen
- www.wohnungsmarkt24.de
- www.immonet.de
Housing

Bulletin Boards
All over the universities in Ulm and Neu-Ulm you will find bulletin boards (Schwarze Bretter). They display all kinds of advertisement such as offers for rooms or search requests for flatmates.

Bulletin boards with housing offers:
- Ulm University, Studentenwerk, O25, Room 215 (behind glass wall)
- Ulm University, StuVe, M25, Room 224 (bulletin board)
- Ulm University of Applied Sciences, AStA, Room B 205a (bulletin board)
- University of Applied Sciences Neu-Ulm, Study and Info Center

A very special kind of housing agent is the Mitwohnzentrale. For a brokerage, they arrange sublets of furnished rooms or apartments during a temporary absence of the regular owner: MWZ-Immobilien, Postfach 2632, 89016 Ulm, ☏️ +49 (0)731/22041, Fax: +49 (0)731/22042, ✉️ info[at]mwz-immobilien-ulm.de, www.mwz-immobilien-ulm.de

Newspapers
- Südwester Presse Ulm is a daily newspaper in Ulm, housing advertisements mainly on Wednesdays and Saturdays. Online version: http://immo.swp.de/mieten/ulm. To place an advertisement please call: ☏️ +49 (0)731/156602 or write an e-mail to ✉️ kleinanzeigen[at]swp.de.

- Ulmer Wochenblatt is a free weekly paper (branch of the Südwester Presse), distributed to private households every Wednesday. Housing advertisements are often the same as in the Südwester Presse (Wednesdays). Online version: www.wochenblatt-aktiv.de. Placing an advertisement online is possible.

- Schwäbische Zeitung is a daily newspaper in Ulm, housing advertisements mainly on Wednesdays and Saturdays. Online version: www.szon.de, to place an advertisement please call ☏️ +49 (0)180/2008005, ✉️ anzeige_ulm[at]schwaebische-zeitung.de

- Neu-Ulmer Zeitung is a daily newspaper in Neu-Ulm, housing advertisements mainly on Wednesdays and Saturdays. Online version: www.nuz.de
6.3 Temporary Housing

If you do not have accommodation upon arrival, you can check in at the youth hostel, a pension or a hotel while you are looking for a room. It is advisable to book a room in advance.

- Geschwister-Scholl- Jugendherberge Ulm, Grimmelfinger Weg 45, 89077 Ulm, 📞 +49 (0)731/384455, Fax: +49 (0)731/384511, www.jugendherberge-ulm.de, ➨ info[at]jugendherberge-ulm.de

- Jugendherberge Blaubeuren, Auf dem Rucken 69, 89143 Blaubeuren, 📞 +49 (0)7344/6444, Fax: +49(0)7344/21416 www.jugendherberge-blaubeuren.de, ➨ info[at]jugendherberge-blaubeuren.de

- The Brickstone Hostel, Schützenstraße 42, 89231 Neu-Ulm, 📞 +49 (0)731/7082-559, Fax: +49 (0)731/7086 009 www.brickstone-hostel.de, ➨ info[at]brickstone-hostel.de

- Home Company, Bockgasse 3, 89073 Ulm, 📞 +49 (0)731/19445, Fax: +49 (0)731/1761888 http://ulm.homecompany.de/en

- Online Hotel Service: www.tourismus.ulm.de oder www.hrs.de

To stay in a German youth hostel you need to be a member of the organisation DJH. The annual fee for people under 26 amounts to 12,50 €, older people have to pay 21,00 €. You can apply for membership directly at any youth hostel or via www.jugendherberge.de/en/basics/membership/

Youth hostel (Jugendherberge) in Germany means a non-profit small budget hotel, usually with shared bedrooms. To stay in one of these youth hostels you need a membership of the organization DJH or HI Hosteling International. The annual fee for people under 26 amounts to 12,50€, older people pay 21,00€. You can apply directly at any youth hostel or online at www.jugenherberge.de/en/basics/membership/ or www.hihostels.com/web/index.de.htm. Especially if you plan to travel Europe it is worth to look at the HI homepage and compare the prices with normal hostels because you can get a discount (of 10% per night for example in England) as a member of the HI.

A backpacker hostel is called „Hostel“ or „Backpacker“ or „Backpacker Hostel“. For those private hostels you don’t need a membership.
GETTING AROUND IN ULM AND NEU ULM

7.1 Busses, Trams and Local Trains (DING)

Ulm und Neu-Ulm have a very well developed public transportation system. The SWU (Stadtwerke Ulm; the company running the municipal bus and tram lines), several companies from the region and the Deutsche Bahn (German Rail) have joined their services to form the DING (Donau Iller Nahverkehrs Gesellschaft). Within the DING area (which reaches out almost 50 km into the surroundings of Ulm) you can use different companies and means of transportation with only one ticket. The DING area is divided into several zones (Waben). The price of a ticket differs depending on how many zones you will cross. The whole city area of Ulm and Neu-Ulm forms one zone (Wabe 10/20) with standard prices.

There are also night busses in Ulm, which operate the whole night before Saturday and Sunday and before holidays. These night busses are free of charge for students of Ulm University, Ulm University of Applied Sciences and University of Applied Sciences Neu-Ulm.

- Routes, tickets and fares for the whole DING area: [www.ding.eu](http://www.ding.eu)
- Timetables, routes and maps for Ulm and Neu-Ulm, including night buses: [www.swu-verkehr.de](http://www.swu-verkehr.de)

**SEMESTER TICKET**

The semester ticket is valid within the whole DING area for the duration of a full semester. The price is currently 99,50 € per semester. All registered students of Ulm University, Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm are entitled to buy it. If you register in Ulm for the first time, you will get one free semester ticket from the city.

<table>
<thead>
<tr>
<th>Valid time</th>
<th>Winter Semester</th>
<th>Summer Semester</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Ulm</td>
<td>Oct 1 - Mar 31</td>
<td>Apr 1 - Sep 30</td>
</tr>
<tr>
<td>Universities of Applied Sciences in Ulm and Neu-Ulm</td>
<td>Sept 1 - Feb 28</td>
<td>Mar 1 - Aug 31</td>
</tr>
</tbody>
</table>
GETTING AROUND IN ULM AND NEU ULM

YOU CAN BUY YOUR SEMESTER TICKET HERE:

- Ulm University: Cafeteria A and B for students of Ulm University
- Ulm University of Applied Sciences: ASTA-Office, C029 B, Prittwitzstraße 10, 89075 Ulm (only for students of Ulm University of Applied Science)
- SWU KundenCenter, “traffi ti“, Neue Straße 79, 89073 Ulm ☏ +49 (0)731/166-2120, www.traffi ti.de
- DB Reisezentrum, Bahnhofsplatz 1, 89073 Ulm (Hauptbahnhof Ulm)

- Your semester ticket is not transferable and only valid together with your student ID card.
- Keep the receipt when buying your semester ticket. In case you loose your semester ticket you can get a new one from the SWU office “traffi ti” for a small fee.
- It is worth buying the semester ticket even if the semester has already started if you use it for at least 2 months.
- Your student ID card is also valid as a ticket, even without buying the semester ticket. With your student ID you can travel after 7.00 p.m. on weekdays and the whole weekend on busses and trains in the whole DING area. This applies only to the chip card student ID. Exchange students who are not matriculated may not use their Teilnehmerausweis for this purpose.

- DB booking terminals within the DING area

REGULAR RATES

- **Single Ticket**: within the city area of Ulm/Neu-Ulm or one zone. If you want to go to other destinations, check the zone map or refer to the ID number (on a list at the DING ticket machine) of the place you want to go to.
- **Day Ticket**: for a person or group of up to five people for the city area of Ulm/Neu-Ulm. Single day rider tickets are valid the whole day, group tickets are valid from 8.30 a.m. on weekdays and the whole day on weekends.
- **Weekly Ticket** and **Monthly Ticket** are valid in the city area till the first working day of the following week or month.

The current rates for single, day, weekly and monthly tickets can be viewed at: [http://www.ding.eu/index.php?id=66](http://www.ding.eu/index.php?id=66)

You are supposed to have a valid ticket before you enter the bus or the train. You can buy your tickets from the bus driver or from a ticket machine near the bus stop or the train station. There are also some ticket machines on the tram. Travelling without valid ticket in the DING area will result in a fine of currently 40,00 €.
GETTING AROUND IN ULM AND NEU ULM

7.2. Deutsche Bahn

Germany features an extensive and modern railway network. As a major railway hub in southern Germany, Ulm has good connections to many destinations in and out of the country. Fernzüge (long distance trains: ICE, IC, EC) and Regionalzüge (regional trains: IRE, RE, RB, S) provide hourly connections in almost every direction.

Website of the Deutsche Bahn: www.bahn.de

Time of travel and regular rates (one-way) from Ulm to various destinations (fastest connections):

<table>
<thead>
<tr>
<th>Destination</th>
<th>Travel Time</th>
<th>Regular Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>München Hbf</td>
<td>1:15 h</td>
<td>from 31,00 €</td>
</tr>
<tr>
<td>Stuttgart Hbf</td>
<td>0:56 h</td>
<td>from 19,00 €</td>
</tr>
<tr>
<td>Frankfurt Hbf</td>
<td>2:17 h</td>
<td>from 60,00 €</td>
</tr>
<tr>
<td>Kempten (Allgäu) Hbf</td>
<td>0:53 h</td>
<td>16,90 €</td>
</tr>
<tr>
<td>Friedrichshafen Stadt</td>
<td>1:05 h</td>
<td>19,70 €</td>
</tr>
<tr>
<td>Berlin Hbf</td>
<td>6:34 h</td>
<td>from 99,00 €</td>
</tr>
<tr>
<td>Wien Westbahnhof</td>
<td>5:28 h</td>
<td>from 49,00 €</td>
</tr>
<tr>
<td>Paris Est</td>
<td>4:44 h</td>
<td>from 69,00 €</td>
</tr>
</tbody>
</table>

Travel time from Ulm to nearby airports (fastest connections):

<table>
<thead>
<tr>
<th>Destination</th>
<th>Travel Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>München Flughafen Terminal</td>
<td>2:10 h</td>
</tr>
<tr>
<td>Stuttgart Flughafen/Messe</td>
<td>1:38 h</td>
</tr>
<tr>
<td>Frankfurt (M) Flughafen</td>
<td>2:15 h</td>
</tr>
<tr>
<td>Friedrichshafen Flughafen</td>
<td>0:59 h</td>
</tr>
<tr>
<td>Nürnberg Flughafen</td>
<td>2:23 h</td>
</tr>
<tr>
<td>Memmingen Allgäu Airport, Memmingerberg</td>
<td>0:53 h</td>
</tr>
<tr>
<td>Zürich Flughafen</td>
<td>3:06 h</td>
</tr>
</tbody>
</table>

Timetables and tickets can be obtained at ticket machines, at the Reisezentrum in railway stations and on the website of the Deutsche Bahn. There you will also find a lot of special offers for discounted travelling (watch out for BahnCard, Sparpreis, Surf & Rail, Baden-Württemberg Ticket, Bayern Ticket and Schönes-Wochenende-Ticket, Europa Spezial, Quer-durchs-Land-Ticket).
7.3. Taxi
Taxis in Germany are rather expensive. However, if you share a taxi with your friends who have the same destination, it might be a good bargain for you. A ride from the inner city to Ulm University or to other distant parts of the city will be about 10 to 15 €. If you share a taxi with 5 or 6 persons, please order a large-capacity taxi (“Großraumtaxi”).

Taxizentrale Ulm: +49 (0)731/66066, www.ulm-taxi.de
Taxizentrale Neu-Ulm: +49 (0)731/77000 or +49 (0)731/75000
www.donau-taxen.de

7.4. Car2go
Car2go offers a completely new form of mobility in and around Ulm. If you need a car you can immediately book any of the available cars on the street or reserve one in advance. You are nearly free to choose the place of return and there are no fixed costs involved. In order to participate you need to register and have a seal placed on your driver’s licence. The non-recurring fee is 19,00 €. The cars are equipped with a card reader on the windshield. Placing your registered licence on the card reader unlocks the car and once your personal PIN has been entered the car is ready to go. More information can be found here: www.car2go.com

Rental costs (including gas, insurance and service): per minute 0,29 € / 0,19 € stopover
per hour max. 14,90 €
per day max. 59,00 € (incl. 50 km milage, each next kilometer 0,29 €)

7.5 By foot
The inner cities of Ulm and Neu-Ulm are quite small and everything can be reached by foot conveniently. However, the universities (and also some student residences) in Ulm and Neu-Ulm are located on the outskirts of the cities.
7.6 Bicycle
Exploring Ulm by bicycle is easy. There are a lot of bike paths in the city. Especially cycling along the Danube river is very popular. But be aware that Ulm University and parts of Ulm University of Applied Sciences are located in higher regions of the city and the altitude difference to the inner city is up to 200 m.

More information and tips about cycling in and around Ulm: www.adfc-ulm.de (only in German!)

If you take your bike with you onto the bus you have to buy an additional ticket for a child for the distance you want to cover. You can use the bus from Monday to Friday from 8:30 a.m. to 12:00 p.m. and from 7:00 p.m. until the end of operating hours, on Saturdays from 12:00 p.m. and on Sundays and public holidays the whole day. If the driver gives you permission, you can take your bike off-time with you. It is allowed to transport 2 bikes with you inside the bus. With your bike, you have to enter the bus at the second door.

Bicycle Repair Shop
Ulm University features a bicycle repair shop, where all students can repair their bicycles and can get help and advice from other students. It is located underneath the Mensa of Ulm University, O25.

Please find opening hours and more information on: www.uni-ulm.de/stuve/struktur/referate/fahrradwerkstatt.html (only in German!), ☎ +49 (0)731/50-23852, ✉ stuve.fahrrad[at]uni-ulm.de

7.7 Airports
From Ulm you may conveniently reach different airports in order to travel.
- Stuttgart airport: www.flughafen-stuttgart.de
- Munich airport: www.munich-airport.de
- Frankfurt airport: www.airportcity-frankfurt.de
- Friedrichshafen airport: www.fly-away.de
- Nuremberg airport: www.airport-nuernberg.de
- Memmingen airport: www.allgaeu-airport.de
- Zurich airport: www.flughafen-zuerich.ch/
8.1 Shopping

Opening times of most shops:

Mon – Sat from app. 9.00 a.m. to 8.00 p.m., some food shops in Ulm even to midnight, closed on sundays. From 10.00 p.m. it is not allowed to sell alcoholic beverages due to legal regulations.

FOODS

In Ulm und Neu-Ulm, you can find the following supermarkets for example:

- **Kaufland**: Blaubeurer Straße 129 (Ulm), Memminger Straße 54 (Neu-Ulm)
- **ReWe**: Virchowstraße 2 (Ulm Eselsberg), Schwambergerstraße 35 (Ulm Oststadt), Wegenerstraße 1 (Neu-Ulm)
- **Edeka**: Hirschstraße 24 (Ulm city centre), Bahnhofstraße 91 (Neu-Ulm)

Besides the “normal” supermarkets, which can be found all over the city, there are discounters at a good bargain.

- **Aldi**: Blaubeurer Straße 47 (Ulm), Pfaffenweg 28 (Neu-Ulm), Wegenerstraße 3 (Neu-Ulm), Max-Hilsenbeck-Straße 1 (Blaustein)
- **Lidl**: Wielandstraße 54 (Ulm Oststadt), Wörthstraße 59 (Ulm Weststadt), Im Starkfeld 59 (Neu-Ulm)
- **Norma**: Herrenkellergasse 18 (Ulm city centre), Ehinger Straße 19 und Magirusstraße 40 (both Ulm Weststadt)
- **Netto**: Söflinger Straße 120 (Ulm Söflingen), Hauptstraße 72 (Neu-Ulm), Münsterplatz 16 (Ulm city centre)

FARMER’S MARKET

You will find a farmer’s market in Ulm on the Münsterplatz and at the Petrusplatz in Neu-Ulm, where farmers from the surrounding region offer fresh vegetables, fruits and other food (both markets take place on Wednesdays and Saturdays, in Ulm starting at 6.00 a.m. to 1.00 p.m.; in Neu-Ulm starting at 7.00 a.m. to 1.00 p.m.).
**DAILY LIFE**

**SHOPPING MALLS**
As in most German cities, you will find the best shopping opportunities in the city centre. However, there are also some shopping malls in Ulm and Neu-Ulm.

- **FEZ: Ulm, Blaubeuerstraße 10-50, several stores (also IKEA)**
- **Blautalcenter: Ulm, Blaubeuer Straße 95, one of the biggest malls in Southern Germany, [www.blautalcenterulm.de](http://www.blautalcenterulm.de)**
- **Mutschler-Center: Im Starkfeld (Neu-Ulm), [www.mutschler-center.de](http://www.mutschler-center.de)**

**USED THINGS, CAR BOOT SALES**

- You will find Second Hand shops at: [www.neue-arbeit-ulm.de](http://www.neue-arbeit-ulm.de); heading „Dienstleistungen“, then „Standorte“ (only in German!)
- In the Category „Die gute Tat“ in the newspaper *Ulmer Wochenblatt* (Chapter 6), you will find free furniture and home appliance.
- **Flea markets**, once a month at the Volksfestplatz in Neu-Ulm, ask local students for other markets. Get more information for exact dates at local press or ask local students, also for other markets.

**8.2 Telephone**
All service numbers starting with 0800 can be dialed free of charge. Numbers starting with 0900 are usually high-priced.

**PUBLIC TELEPHONES**
Most of the public phone booths are operated by the Deutsche Telekom, ([www.telekom.de](http://www.telekom.de)). You can use cash to pay but more convenient for payment are telephone cards which you can obtain at the ‘T-Punkt’ (Deutsche Telekom Shop) and at the post office. Other public telephones are located in Internet cafes where international calling rates are often cheaper.

Calling cards (using the 0800 prefix and PIN) are accepted at most telephone booths and offer a cheap alternative for calls abroad. Be sure to inform yourself in advance about the exact rates, conditions and validity among the different calling card providers. Further information can be found at: [www.teltarif.de/callthrough/html](http://www.teltarif.de/callthrough/html). At Ulm University calling cards can be used on all phones displaying the blue ‘0-800’ label. A list of where these phones are located can be found under: [http://kiz.uni-ulm.de/staff/klenk/0800](http://kiz.uni-ulm.de/staff/klenk/0800).
MOBILE PHONES (CALLED „HANDY” IN GERMANY)
Since most Germans possess a mobile phone, public pay-phones have become increasingly rare. The mobile phone network operators in Germany are T-Mobile, Vodafone, E-Plus and O2. These operators have their own shops (T-Mobile is the mobile branch of the Deutsche Telekom, you find them in the „T-Punkt“ stores), where you will find further information. Additionally, you can look up rates and rate comparisons (also from discounters) on www.handytarife.de/anbieter (only in German!). There are huge differences in prices, rates, services and monthly charges, but generally speaking you can distinguish between:
- **Pre-Paid**: no contract, no minimum running time, no minimum turnover / no monthly minimum amount
- **Contracts**: Duration of 2 years (cannot be cancelled ahead of time!), with monthly costs, but you will receive an inexpensive modern mobile phone

PRIVATE LANDLINE
As calling costs via mobile phone or public telephones are quite expensive, it is recommended to have a landline installed if the duration of phone use is to be for a longer time period. In Germany there are currently many options. The standard way is to go with the Deutsche Telekom or ‘T-Punkt’. When moving into a new apartment it is recommended to assume responsibility of the existing telephone line of the previous tenant, as connection costs for a new line are significantly higher.

Once you have established a telephone connection with the Deutsche Telekom, it is possible for you to take advantage of cheaper telephone rates through other contractors by dialing a prefix prior to each call. A list of the current rates from various contractors can be found at: www.teltarif.de or www.billiger-telefonieren.de. The costs for these calls through the contractors will be automatically included in your telephone bill. Another alternative is to use a mobile network operator or TV/cable provider for your private landline.

TELEPHONE DIRECTORIES
- Telephone books: “Das Örtliche” for your city, the national phone directory “Das Telefonbuch” and the commercial directories “Gelbe Seiten” (yellow pages). (Online: www.teleauskunft.de)
- National directory assistance by Deutsche Telekom: ☏ + 49 11833 (in German) or ☏ +49 11837 (in English) (of course, there are also a lot of other providers), costs: minimum 1,99 €.
8.3 Internet

All students who are matriculated at one of the three universities get their own e-mail address and full access to computer pools of their university. Most student residences also provide internet access, which is the most convenient and cheapest way to have internet access at home. You will find further information about computer pools, accounts and WLAN access at the computer centre of your university.

- **Ulm University:** [www.uni-ulm.de/einrichtungen/kiz](http://www.uni-ulm.de/einrichtungen/kiz)
- **Ulm University of Applied Sciences:** [www.hs-ulm.de/org/imz](http://www.hs-ulm.de/org/imz)
- **University of Applied Sciences Neu-Ulm:**

**DSL (Digital Subscriber Line)**

DSL is available throughout the whole city of Ulm and Neu-Ulm. You will often receive DSL-Hardware (WLAN) when signing a contract (be aware of minimum duration). Costs: 20 - 30 Euro, depending on provider and bandwidth. There are also a lot of providers (Telekom, 1&1, O₂, Freenet, Kabel BW, SWU etc.) offering home phone and DSL flat rates in a bundle, inform yourself on their websites. Share your DSL connection with your roommates to decrease your personal costs.

**Internet Cafes and Call Centers**

- Neue Straße 101 (Ulm city centre)
- E.F.E. Café: Gideon-Bacher-Str. 11 (Oststadt)
- Internetcafé Saha: Frauenstraße 35 (Ulm city centre)
- Burkay Sahabettin Internet-Café: Herderbrückerstraße 26 (Ulm city centre)

- There is free public Internet Access during the opening hours in the Ulmer Stadtbibliothek for 1.5 h a day (Ulm Public Library). You will need a valid library card, though.
8.4 Mail

Letters are delivered in Germany mainly by Deutsche Post, parcels also by other companies (DHL, UPS, GLS, Hermes, etc.).

Website of the Deutsche Post: www.deutschepost.de

Packstation

If you send and receive packages regularly, it is recommended to use the DHL packstation. This service is free of charge and independent from opening hours. This service has become widespread and offers the convenience of letting the sender be informed per e-mail or text message when a shipment has arrived. Registration and further information at: www.dhl.de.

Post Offices

Bahnhofplatz 2 (Ulm City Center, main office)
• Opening hours: Mon - Fri: 8.30 a.m. - 6.30 p.m. and Sat: 9.00 a.m. - 1.00 p.m.

Gartenstr. 20 (Neu-Ulm, main office)
• Opening hours: Mon - Fri: 8.30 a.m. - 12.30 p.m.; 2.00 p.m. - 5.30 p.m. and Sat: 8.30 a.m. - 12.30 p.m.

Herrenkellergasse 20 (in the Papeterie „Bohnacker“)
• Opening hours: Mon - Fri: 9.00 a.m. - 5.30 p.m. and Sat: 9:00 a.m. - 1.30 p.m.

Postage of Deutsche Post

• postcards: within Germany 0,45 €, international: 0,75 €
• letters: within Germany 0,58 €; international: 0,75 €, depending on the weight
• parcels and small parcels starting at 3,90 € within Germany

More about postages on www.dhl.de

Stamps can be bought at every post office and at automatic vending machines.
8.5 Health Care

Seeing a Doctor or a Dentist

- In many countries, it is customary to go to the ambulance at a hospital first if you get ill. In Germany, you only go to the ambulance in case of an emergency (Chapter 11) or at night or weekends, when the doctors’ offices are closed.
- Everybody should have a general practitioner as personal doctor. You should find a doctor for yourself before you get ill. Doctors usually have large signs outside their offices. Look around in your neighborhood. Also check the web (www.ulmer-aerzte.de) or yellow pages. The best way is probably a recommendation by a friend or neighbor.
- In order to treat patients of public insurance companies, doctors need to have a contract with those companies. On their signs it will usually say “Alle Kassen”. If it says “Privatpraxis”, even clients of public health insurances will get treated as private patients, i.e. they have to pay their bills themselves, but they will only get a small part refunded by their insurance.
- Please bring your health insurance or EHIC card every time you go to see the doctor or dentist.
- For in-hospital treatment, you have to make a co-payment of 10,00 € a day. Maximum is for 28 days in a year.

Medication

- You will receive all medically required drugs. They are obtained from dispensing pharmacies (Apotheke).
- The co-payment for prescribed drugs is 5,00 € to 10,00 € Euro in most cases.
8.6 Garbage – Avoidance, Separation and Recycling

In Germany people are in general very environmentally aware and therefore try to avoid waste of resources and pollution of the environment.

Deposit For Beverages

Beside the normal system of returnable bottles (glas and plastic) for beverages, you also have to pay deposit for a lot of disposable bottles (glas and plastic) and cans in order to motivate people to return them. Depending on the type of beverage and filling capacity you may or may not have to pay a deposit. For juice usually you do not, for water however and beverages like cola you have to pay almost always a deposit. Watch out for the logo of the Deutsche Pfandsystem GmbH. If you find this emblem on a bottle or can, you will have to pay 0,25 € deposit.

However, you won’t find that emblem on every bottle that you have to pay a deposit for. Empty bottles and cans can always be returned at the store where you bought them and also at every bigger shop, which also sells these types of disposable bottles and cans. Take care not to damage the bottles and cans or you won’t get your money back!

Sorting And Recycling Waste

The rules for recycling are imposed by local authorities, the system can differ from town to town.

- **Gelber Sack and Gelbe Tonne** (for potentially recyclable garbage)
  All „light“ plastic and metallic packing materials, such as yoghurt cups, plastic bags, styrofoam, milk and juice packs, cans, spray cans, that may carry the symbol “der grüne Punkt” and are not mentioned somewhere else. Make sure everything is completely empty. You can pick up yellow (plastic) sacks at the recycling stations or in the Bürgerbüro of Ulm or Neu-Ulm (Chapter 4).

- **Glass** (glass containers, placed together with the paper containers in your neighbourhood)
  Bottles (the not returnable ones) etc., but no light bulbs, mirrors, window panes.
Daily Life

- **Paper and cardboards** (blue garbage can)
  All kinds of paper, e.g. newspapers, magazines, cardboard and packaging material. Clean paper only – no coated paper (from milk- or juice packs) or tissues.

- **Biotoffe** for biodegradable waste (brown garbage can, *Biomüll*)
  Food garbage, coffee filters, tea bags, plants, even used tissues.

- **Restmüll** for all other kinds of waste. Everything not mentioned above will have to go to the *Restmüll* (remaining garbage). But keep in mind that you will have to pay for the disposal of *Restmüll*, whereas all the other kind of waste can be disposed free of charge (except *Biomüll*).

- **Recyclinghöfe** for bulky or hazardous waste and electronic devices
  There are recycling stations (*Recyclinghof*) all over the city, where you may deposit all kind of hazardous waste (e.g. batteries, paints, oil), bulky waste (e.g. furniture, carpets, wood, window panes) and also old electronic devices. You can also bring all the types of waste listed above (except *Biomüll*). You will need a car to access these recycling stations.

Each student residence has its own system for dividing up the cleaning work. Ask your room mates how things work in your dorm or your particular flat share.

More information on recycling and public recycling stations/containers can be found on the websites of the waste management companies of Ulm and Neu-Ulm:  
www.ebu-ulm.de  
www.awb-neu-ulm.de
### 8.7 Holidays

Germany is one of the countries with the most holidays (*Feiertage*) in the world. On holidays the universities and shops are closed, trains operate according to the Sunday schedule. Most of the holidays are national holidays, but some holidays are state specific. Bavaria has the most holidays (15), Baden-Württemberg one less (14).

#### Nationwide holidays (*Bundesweite Feiertage*)

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Year’s Day (01.01) <em>(Neujahrstag)</em></td>
<td>Pentecost Monday (around 50 days after Easter) <em>(Pfingstmontag)</em></td>
</tr>
<tr>
<td>Good Friday <em>(Karfreitag)</em></td>
<td>German National Holiday (03.10.) <em>(Tag der deutschen Einheit)</em></td>
</tr>
<tr>
<td>Easter Monday <em>(Ostermontag)</em></td>
<td>Christmas Eve (24.12.) <em>(Heiligabend)</em> (shops are open in the morning)</td>
</tr>
<tr>
<td>German Labor Day (01.05.) <em>(Tag der Arbeit)</em></td>
<td>Christmas Days (25./26.12.) <em>(1. und 2. Weihnachtstag)</em></td>
</tr>
<tr>
<td>Ascension (40 days after Easter) <em>(Christi Himmelfahrt)</em></td>
<td>New Year’s Eve (31.12.) <em>(Silvester)</em> (shops are open in the morning)</td>
</tr>
</tbody>
</table>

#### Holidays in Baden-Württemberg, Bavaria and other mainly catholic states

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epiphany (06.01.) <em>(Heilige Drei Könige)</em></td>
<td>Corpus Christi (Thursday after Pentecost) <em>(Fronleichnam)</em></td>
</tr>
<tr>
<td>All Saints (01.11.) <em>(Allerheiligen)</em></td>
<td></td>
</tr>
</tbody>
</table>

#### Holidays only in Bavaria

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assumption Day <em>(Mariä Himmelfahrt)</em> (15.08).</td>
<td>In Neu-Ulm all shops, offices and the University of Applied Sciences will be closed, but in Ulm all universites and all shops and offices will be open and working!</td>
</tr>
</tbody>
</table>

#### Holidays only in Ulm and Neu-Ulm

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schwörmontag: every 3rd or 4th Monday in July.</td>
<td>Many shops and offices (also all three universities) will be closed in the afternoon.</td>
</tr>
</tbody>
</table>
8.8 Religious Facilities

PROTESTANT (LUTHERAN)
- Münster, Münsterplatz 21, Ulm city centre, 📞+49 (0)731/379945-0
- Petruskirche, Petrusplatz 8, Neu-Ulm city centre, 📞+49 (0)731/97486-50
- Pauluskirche, Staufenring 38, Ulm Oststadt, 📞+49 (0)731/25306
- Lukaskirche, Herman-Stehr-Weg 5, Ulm Eselsberg, 📞+49 (0)731/53220

CATHOLIC
- St. Georg, Beethovenstraße 1, Ulm Oststadt, 📞+49 (0)731/15387-0
- St. Michael zu den Wegen, Wengengasse 6, Ulm city centre, 📞+49 (0)731/63583
- St. Maria Suso, Mähringer Weg 51, Ulm Eselsberg, 📞+49 (0)731/53145
- St. Johann Baptist, Johannesplatz 4, Neu-Ulm, 📞+49 (0)731/97059-0

ORTHODOX
- Russian Orthodox Church, Gemeinde "Hl. Valentin u. Pasikratus", Münsterplatz, Ulm city centre, 📞+49 (0)731/4039099
- Serbian Orthodox Church, Furttembachstraße 11, Ulm Weststadt, 📞+49 (0)731/36080046

ISLAMIC
- Islamischer Verein e.V., Schillerstraße 1, Ulm city centre, 📞+49 (0)731/6021028

INDEPENDENT CHURCHES
- Protestant-Methodistic, Erlöserkirche, Römerstraße 85, Ulm Weststadt, 📞+49 (0)731/30479
- Protestant-Baptistic, John-F.-Kennedy-Str. 6, Neu-Ulm, 📞+49 (0)731/7086508

JEWISH
- Jewish Community in Ulm, Neutorstraße 28, Ulm city centre, 📞+49 (0)731/1436788
9.1 Sports

University Sports Office (Hochschulsport)

The universities have their own sports office, the Hochschulsportbüro. Most of the offers are free for students or rather cheap. Just to give you some examples of the sports offered: volleyball, swimming, paragliding, water skiing and many more. Some of the highlights are the skiing trips to the French alps (one week of duration) or the sailing club USCU where you obtain the (on most lakes and on the sea obligatory) German sailing licence. Moreover members have free access to boats on the Ammersee. Ask at the Hochschulsportbüro. Even a gym is available (Ulm University O25). At the beginning of a semester the sports office issues a booklet and posters with the semester programme. The programme is also published on its webpage, where you can register and pay online for the courses.

Contact: Ulm University, Hochschulsport, 89081 Ulm, 📞 +49 (0)731/50-22071
          http://sport.uni-ulm.de, 📧 hochschulsport[at]uni-ulm.de

The Hochschulsport is located at Ulm University and open for all students of Ulm University, Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm.

Sports Clubs Outside the Universities

- TSV 1880 Neu-Ulm: www.tsv-neu-ulm.de
- SSV Ulm: www.ssvulm1846.de

More sport clubs outside the universities can be found under:
Ulm: www.ulm.de/ulm. Follow the Links „Leben in Ulm“ / „Freizeit und Sport“
Neu-Ulm: http://nu.neu-ulm.de/de. Follow the Links „Neu-Ulm erleben“ / „Freizeit & Sport“.

9.2 Music and Art

On Campus

- The artistic centre, Musisches Zentrum, offers activities for those who like to be creative beside their studies. All kinds of artistic and musical activities are organized here. You find the artistic centre in the courtyard between the Mensa of Ulm University and the hospital building.
- Choir of Ulm University: www.uni-ulm.de/einrichtungen/unichor
- Orchestra of Ulm University: www.uni-ulm.de/muz/uniorchester
- Orchestra of Ulm University of Applied Sciences: www.hs-ulm.de/campuskultur/orchester
- Big Band of Ulm University: www.unibigband-ulm.de
- Ballet of Ulm University: www.ballett.org/en/index.html
- Choir of Ulm University of Applied Science: www.hs-ulm.de/campuskultur/hochschulchor
- Theatre Troupe of Ulm University: www.uni-ulm.de/impro/

For more information about these and other activities, see the website of the Musisches Zentrum: www.uni-ulm.de/einrichtungen/muz. Although most of the artistic and musical activities take place at Ulm University, it is possible for students of Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm to participate, too. Just ask. Talented students are always welcome!
OUTSIDE THE UNIVERSITIES

- **Ulm Theatre** offers contemporary and classical plays. Students will get 50% off the regular price on every ticket. 15 minutes before the curtain rises, remaining tickets can be bought for 5 Euro only. [www.theater.ulm.de](http://www.theater.ulm.de)
- **Roxy Ulm**, Schillerstr. 1, many cultural events (concerts, plays, cabaret, parties). [www.roxy.ulm.de](http://www.roxy.ulm.de)
- **Neu-Ulm Theatre**: [www.theater-neu-ulm.de](http://www.theater-neu-ulm.de)
- **Theaterei** in Herrlingen (Blaustein) and in castle Erbach. [www.theaterei.de](http://www.theaterei.de)
- **Theater in der Westentasche** offers popular plays. [www.westentasche.de](http://www.westentasche.de)

Up to date information for cultural events and concerts can be found at the culture website of Ulm and Neu-Ulm. [www.kultur-in-ulm.de](http://www.kultur-in-ulm.de)

9.3 Parties, Cinemas and Events

Students often get cheaper tickets. Just show your student ID card and ask at the entrance for a reduction for students.

**STUDENT PARTIES**

During semester time there are a lot of student parties at Ulm University, Ulm University of Applied Sciences and University of Applied Sciences Neu-Ulm and also at the student residences. You will find posters and flyers announcing the latest events everywhere at your university. More about student events can be found at: [www.uni-ulm.de/party](http://www.uni-ulm.de/party)

**BARS RUN BY STUDENTS**

- **Cat Cafe** (alternative concerts and parties) and **Sauschdall** (jazz), Prittwitzstraße 1, [www.cat-ulm.de](http://www.cat-ulm.de), [www.sauschdall.de](http://www.sauschdall.de)
- **Studentencafe** (concerts and parties) [www.studentencafe.de](http://www.studentencafe.de)

**DEPARTMENT OF ULM UNIVERSITY FOR GAYS, LESBIANS AND BISEXUALS**

SchLuB: [www.schlub.de](http://www.schlub.de)
CINEMAS
The cinemas in Ulm are usually showing movies in German only, but sometimes also in other languages or with subtitles. The website www.kino-ulm.de shows an overview of the weekly programme in the different cinemas. Important: If you want to get the student discount, don’t forget to take your student ID with you!! In the Xinedome and the Dietrich Theater you have to be younger than 27 to get the student discount.

Open air cinema
SSV Bad, Stadionstraße 17, 89077 Ulm
☎ +49 (0)731/65400; www.donauflimmern.de
The summer period starts at the end of July and ends in mid September. At 8:00 p.m. you can buy the tickets and ensure a good seat. The movie starts by nightfall. If the movie will be not shown because of changeable weather you can find out by checking the website. If you already have bought tickets, you can watch the movie in the cinema Lichtburg or Mephisto.

Cineasta-Group
There is also a group of students of Ulm University called “Cineasta“ who organize movie nights in the cinema Obscura and Lichtburg. The entrance fee for students costs only 3,50 €. www.cineasta.de

ULMER ZELT (ULM TENT)
A tent set up in the Friedrichsau from May to July with concerts, plays and cabaret every night and a huge beer garden around the tent. Students get cheaper tickets for all the events in the tent. www.ulmerzelt.de

SCHWÖRWOCHE (OATH WEEK)...
... is the most famous festival in Ulm, in which the city celebrates itself, with lots of activities in and around the city. It takes place in the second to last week of July. The biggest party is at the end on Monday (Schwörmontag). There is a spectacle on the Danube river, the so called Nabada , where everyone can participate by using anything that swims to float down the river. After that, the whole city turns into a huge party with concerts everywhere until night. On Schwörmontag, a lot of shops and offices will be closed in the afternoon. For more impressions, check the website www.schwoermontag.com.
Furthermore you will find information on many interesting and cheap concerts, workshops and parties at the website of the Stadtjugendring Ulm [www.sjr-ulm.de](http://www.sjr-ulm.de) at “Projekte und Einrichtungen” at “TreffTrefts”.

### 9.4 Museums and educational facilities

#### Museums

- Ulmer Museum, Marktplatz 9 (art, Ulm History); [www.ulmer-museum.ulm.de](http://www.ulmer-museum.ulm.de)
- Kunsthalle Weishaupt, Hans- und-Sophie-Scholl-Platz 1 (modern art); [www.kunsthalle-weishaupt.de](http://www.kunsthalle-weishaupt.de)
- Deutsches Brotmuseum, Salzstadelgasse 10; [www.museum-brotkultur.de](http://www.museum-brotkultur.de)
- Archäologisches Museum Neu-Ulm / Edwin-Scharff-Museum, Petrusplatz 4 (prehistoric history and art); [www.edwinscharffmuseum.de](http://www.edwinscharffmuseum.de)
- Naturkundliche Sammlungen, Kornhausgasse 3 (natural sciences)
- KZ-Gedenkstätte Oberer Kuhberg (nazi concentration camp memorial in Ulm); [http://dzokulm.telebus.de](http://dzokulm.telebus.de)
- Fort Oberer Kuhberg (19th century fortification)
- Stadthaus Ulm

#### Volkshochschulen (People’s University)

The Volkshochschulen of Ulm and Neu-Ulm offer a big variety of courses for everyone (yoga, cooking, political discussions, arts and languages etc.).

- Ulmer Volkshochschule, Kornhausplatz 5, [www.vh-ulm.de](http://www.vh-ulm.de)
- Volkshochschule Landkreis Neu-Ulm, [www.vhs-neu-ulm.de](http://www.vhs-neu-ulm.de)
- Familienbildungsstätte Ulm, Sattlergasse 6, [www.fbs.ulm.de](http://www.fbs.ulm.de)
CITY LIBRARIES

- The new Ulmer Stadtbibliothek (municipal library of Ulm) built like a glass pyramid is always worth a visit. Vestgasse 1 (next to city hall Ulm), www.stadtbibliothek.ulm.de
- Stadtbücherei Neu-Ulm, Heiner-Metzger-Platz 1, www.stadtbuecherei.neu-ulm.de

9.5 Recreation

PARKS AND GARDENS

- Friedrichsau: big park in Ulm at the banks of the Danube (stop of the tram 1 „Donauhalle”) with a little zoo (the Aquarium), small lakes and beer gardens. A lot of events take place there (Ulmer Zelt, Ulmer Volksfest).
- Glacis Park: nice park in Neu-Ulm with lakes, water playgrounds and a beer garden. Also place of a lot of cultural and musical events in summer which are always for free. Here you will also find the Wasserturm of Neu-Ulm.
- Botanical Garden of Ulm University with green houses, Apothekergarten (pharmacy garden) and beer garden.

SWIMMING

Donaubad Wonnemar Ulm/Neu-Ulm (www.wonnemar.de/ulm)
Wiblingerstraße 55, 89231 Neu-Ulm
Indoor water park with outside section and open air swimming pool in summer time.

Bad Blau (www.badblau.de)
Boschstraße 12, 89134 Blaustein
Indoor water park with outside section.

Westbad
Moltkestraße 30, 89077 Ulm
Cheap municipal indoor swimming pool.
Hallenbad Neu Ulm
Kantstraße 4, 89231 Neu-Ulm
Cheap municipal indoor swimming pool.

Baggerseen (quarry lakes)
Around Ulm there are quite a few artificial lakes like the Pfühler See (Neu-Ulm Pfuhl), the Ludwigsfelder See (Neu-Ulm Ludwigsfeld) and Waldsee Senden. The best way to reach the lakes is by car or bicycle.

PLACES FOR EXCURSIONS
- **Blaubeuren**, small town 20 km to the west of Ulm, with Germany’s biggest karstic spring source, the „Blautopf“ and a medieval monastery.
- **Wiblingen Monastery** with its baroque library
- **The Swabian Alb** begins in Ulm with beautiful landscape, many caves and a lot of castles
- **Lake Constance (Bodensee)**, Germany’s biggest lake can be reached within 1 hour by train or car
- **The Allgäu Alps**, excellent skiing regions and great hiking opportunities, journey time 1h
10.1 Student Advising Service

Central Student Advising Service

If you have any questions about study opportunities in Ulm, don’t hesitate to contact the office of Student Advising Service at your university. They will inform you about all the details of your application.

- **Ulm University:** Central Student Advising Service (ZSB), Albert-Einstein-Allee 5
  The ZSB of Ulm University can advise you if you encounter initial problems with your studies, how to select the right courses or when you want to switch to another field of study/university (also for students of Ulm University of Applied Sciences).
  Opening hours: Mon - Fri 9.00 a.m. - 12.00 p.m. and Tue 2.00 p.m. - 4.00 p.m.
  Telefonportal ☏ +49 (0)731/50-24444, Fax: +49 (0)731/50-22074, ✉ zentralestudienberatung[at]uni-ulm.de

- **Ulm University of Applied Sciences:** Dr. Klaus Häberle, Room A 302, Prittwitzstrasse 10, 89075 Ulm
  ☏ +49 (0)731/50-28235, ✉ haeberle[at]hs-ulm.de
  www.hs-ulm.de/studium/AllgemeineInformationen (only in German)

- **University of Applied Sciences Neu-Ulm:** Susanne Rüffer, Room EINS, 20
  ☏ + 49 (0)731/9762-2008, ✉ Susanne.rueffer[at]hs-neu-ulm.de

Academic Advising Service

The academic advisors of your faculty will also help you with all problems concerning the organisation of your study programme.

- **Ulm University:** Academic advisors:
  www.uni-ulm.de/en/studium/student-advisory-services/key-academic-advising.html
- **Ulm University of Applied Sciences:** Faculties: www.hs-ulm.de/en/Fakultaet
- **University of Applied Sciences Neu-Ulm:** Courses of study: www.hs-neu-ulm.de/en/studium
10.2 International Offices of the Universities

Tasks

- Advice and support for international students (regular and exchange students)
- Advice and support for German students, who are interested in studying abroad
- Advice about scholarships for studying abroad
- First place to contact for all international and exchange students who want to study in Ulm. Applications for exchange students (from Germany and from abroad)
- The International Offices are **not** in charge of applications of regular degree seeking students. Please contact the admissions office or the office of study affairs of your university (Chapter 3).
- Advice for international and PhD students concerning legal matters (e.g. residence permit, work permit)
# Contact and Support

## Contact

<table>
<thead>
<tr>
<th>Ulm University, International Office, Albert-Einstein-Allee 5, 89081 Ulm</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General Office Hours</strong></td>
</tr>
<tr>
<td>Mon, Wed, Thu, Fri: 9:00 a.m. - 2:00 p.m.</td>
</tr>
<tr>
<td>Tue: 9:00 a.m. - 5:00 p.m.</td>
</tr>
<tr>
<td><strong>Advising Hours:</strong></td>
</tr>
<tr>
<td>Tue: 1:30 p.m. - 5:00 p.m.</td>
</tr>
<tr>
<td>Thu: 9:00 a.m. - 11:30 a.m.</td>
</tr>
<tr>
<td><strong>Homepage</strong></td>
</tr>
<tr>
<td><a href="http://www.uni-ulm.de/en/international">www.uni-ulm.de/en/international</a></td>
</tr>
<tr>
<td><strong>Secretariat</strong></td>
</tr>
<tr>
<td><strong>Brigitte Sliers</strong></td>
</tr>
<tr>
<td>☎️ +49 (0)731/50-22014</td>
</tr>
<tr>
<td>Fax: +49 (0)731/50-22016</td>
</tr>
<tr>
<td>✉️ international[at]uni-ulm.de</td>
</tr>
<tr>
<td><strong>Help Desk</strong></td>
</tr>
<tr>
<td><strong>Margit Kast</strong></td>
</tr>
<tr>
<td>☎️ +49 (0)731/50-22007</td>
</tr>
<tr>
<td>✉️ margit.kast[at]uni-ulm.de</td>
</tr>
<tr>
<td><strong>Director</strong></td>
</tr>
<tr>
<td><strong>Dr. Reinhold Lücker</strong></td>
</tr>
<tr>
<td>☎️ reinhold.luecker[at]uni-ulm.de</td>
</tr>
<tr>
<td><strong>Exchange Programmes</strong></td>
</tr>
<tr>
<td><strong>(outside EU)</strong></td>
</tr>
<tr>
<td><strong>Brigitte Baur</strong></td>
</tr>
<tr>
<td>☎️ +49 (0)731/50-22015</td>
</tr>
<tr>
<td>✉️ brigitte.baur[at]uni-ulm.de</td>
</tr>
<tr>
<td><strong>Martina Lau (PROMOS)</strong></td>
</tr>
<tr>
<td>☎️ +49 (0) 731/50-22086</td>
</tr>
<tr>
<td>✉️ martina.lau[at]uni-ulm.de</td>
</tr>
<tr>
<td><strong>Exchange Programmes</strong></td>
</tr>
<tr>
<td><strong>(inside EU - Erasmus)</strong></td>
</tr>
<tr>
<td><strong>Dr. Sabine Habermalz</strong></td>
</tr>
<tr>
<td>☎️ +49 (0)731/5022046</td>
</tr>
<tr>
<td>✉️ sabine.habermalz[at]uni-ulm.de</td>
</tr>
<tr>
<td><strong>Julia Vogt-Hochheimer</strong></td>
</tr>
<tr>
<td>☎️ +49 (0)731/5022022</td>
</tr>
<tr>
<td>✉️ julia.vogt-hochheimer[at]uni-ulm.de</td>
</tr>
</tbody>
</table>
## CONTACT AND SUPPORT

### Ulm University, International Office, Albert-Einstein-Allee 5, 89081 Ulm

<table>
<thead>
<tr>
<th>Integration, Advice &amp; Support of International Students (degree seeking)</th>
<th>Johannes Glembek; 📞+49 (0)731/5031044, ✉️ johannes.glembek[at]uni-ulm.de</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Juliane Klug; (UULM PRO MINT &amp; MED) 📞+49 (0)731/50-31045, ✉️ juliane.klug[at]uni-ulm.de</td>
</tr>
<tr>
<td></td>
<td>Na Yang; (STIBET Dr.-Programm) 📞+49 (0)731/50-31683, ✉️ na.yang[at]uni-ulm.de</td>
</tr>
<tr>
<td></td>
<td>Grit Laske-Dünkler; (PROFIN) 📞+49 (0)731/50-31683, ✉️ grit.laske-duenkler[at]uni-ulm.de</td>
</tr>
<tr>
<td></td>
<td>Jan Rick; (Individuelle Studienmodelle) 📞+49 (0)731/50-32511, ✉️ jan.rick[at]uni-ulm.de</td>
</tr>
</tbody>
</table>

### Ulm University of Applied Sciences, Akademisches Auslandsamt, Prittwitzstraße 10, 89075 Ulm, Room B117

<table>
<thead>
<tr>
<th>Office Hours</th>
<th>Mon, Tue, Thu: 9.30 a.m. - 11.30 a.m. and 1.30 p.m. - 3.00 p.m. or by appointment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homepage</td>
<td><a href="http://www.hs-ulm.de/Internationales/aa">www.hs-ulm.de/Internationales/aa</a></td>
</tr>
<tr>
<td>Secretariat</td>
<td>Anita Everett</td>
</tr>
<tr>
<td>InWent Advisory Service</td>
<td>📞+49 (0)731/50-28457, Fax: +49 (0)731/50-28269</td>
</tr>
<tr>
<td>Director</td>
<td>✉️ everett[at]hs-ulm.de</td>
</tr>
<tr>
<td>Study Abroad Scholarships</td>
<td>Stephanie Wagner</td>
</tr>
<tr>
<td></td>
<td>📞+49 (0)731/50-28272, Fax +49 (0)731/50-28269</td>
</tr>
<tr>
<td></td>
<td>✉️ wagner[at]hs-ulm.de</td>
</tr>
<tr>
<td>International Exchange Students; Internships &amp; Final Thesis Abroad; Excursions</td>
<td>Jeanette Kolb</td>
</tr>
<tr>
<td></td>
<td>📞+49 (0)731/50-28457, Fax +49 (0)731/50-28023</td>
</tr>
<tr>
<td></td>
<td>✉️ j.kolb[at]hs-ulm.de</td>
</tr>
<tr>
<td>Finances, Scholarships, Project Management „Donauhochschule“</td>
<td>Csilla Csapo</td>
</tr>
<tr>
<td></td>
<td>📞+49 (0)731/50-28159, Fax +49 (0)731/50-28023</td>
</tr>
<tr>
<td></td>
<td>✉️ csapo[at]hs-ulm.de</td>
</tr>
</tbody>
</table>
## Contact and Support

University of Applied Sciences Neu-Ulm, International Office, Wileystraße 1, 89231 Neu-Ulm, Room ZWE1, 12, 13 BÜRO

<table>
<thead>
<tr>
<th>Office Hour</th>
<th>Mon - Fri: 10.00 a.m. - 12.00 p.m. or by appointment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homepage</td>
<td><a href="http://www.hs-neu-ulm.de/en/internationales">www.hs-neu-ulm.de/en/internationales</a></td>
</tr>
<tr>
<td>Head of International Office</td>
<td>Christian Renner</td>
</tr>
<tr>
<td>Mobility of Staff and Professors, Study Abroad – Master</td>
<td>☎ +49 (0)731/9762-2100</td>
</tr>
<tr>
<td></td>
<td>📧 Christian.Renner[at]hs-neu-ulm.de</td>
</tr>
<tr>
<td>International exchange students, Language tandem</td>
<td>Cornelia Häusler</td>
</tr>
<tr>
<td></td>
<td>☎ +49 (0)731/9762-2103</td>
</tr>
<tr>
<td></td>
<td>📧 cornelia.haeusler[at]hs-neu-ulm.de</td>
</tr>
<tr>
<td>Study Abroad – Bachelor</td>
<td>Karin Schaible</td>
</tr>
<tr>
<td></td>
<td>☎ +49 (0)731/9762-2102</td>
</tr>
<tr>
<td></td>
<td>📧 Karin.Schaible[at]hs-neu-ulm.de</td>
</tr>
<tr>
<td>Deputy head of the International Office</td>
<td>Verena Seitz</td>
</tr>
<tr>
<td>Internships/thesis abroad, Measures to increase mobility</td>
<td>☎ +49 (0)731/9762-2101</td>
</tr>
<tr>
<td>Member of the Staff Council</td>
<td>📧 Verena.Seitz[at]hs-neu-ulm.de</td>
</tr>
</tbody>
</table>
10.3 Student Initiatives

**STUDENTENVERTRETUNG (STUVE)**
The StuVe forms the “student government” of a university in Germany, offering support and help as well as representing the interests of all students. How much and in what form the StuVe is implemented in a university can differ very much (even the name can be different). Examples of duties of the StuVe are active shaping of the semester ticket policies, the organization of events, advisory service for students concerning financial matters and participation in many committees of the university, which decide, for example, on the use of funds and / or about examination regulations.

Basically, the StuVe is always looking for dedicated students. Only with the help of many diverse students, the interests of all students may be represented well and the big variety of services can be maintained by the StuVe. Are you interested? Please turn directly to your StuVe.

- **Ulm University**: Student government of Ulm University (Stuve), [www.uni-ulm.de/stuve](http://www.uni-ulm.de/stuve)
- **Ulm University of Applied Sciences**: AStA of Ulm University of Applied Sciences, [www.hs-ulm.de/Studium/asta](http://www.hs-ulm.de/Studium/asta)
- **University of Applied Sciences Neu-Ulm**: students government, [www.hs-neu-ulm.de/ueber-uns/campusleben/studierendenvertretung](http://www.hs-neu-ulm.de/ueber-uns/campusleben/studierendenvertretung)

**STUDENT REPRESENTATIVE BODIES (FACHSCHAFTEN)**
All students of a faculty form the Fachschaft. However, the phrase Fachschaft is often used for active students, who are engaged in the work of the Fachschaftbüro (office). The Fachschaft will help students of one faculty with questions about exams and also represent the student's interests in the faculty. Interested students are always welcome!

*Fachschaften* at Ulm University:
- [www.uni-ulm.de/en/campus/alltag/programme-societies-for-students.html](http://www.uni-ulm.de/en/campus/alltag/programme-societies-for-students.html)
OTHER INITIATIVES

- **Student associations**: [www.uni-ulm.de/stuve/struktur/hochschulgruppen.html](http://www.uni-ulm.de/stuve/struktur/hochschulgruppen.html) (in German)
- **ACSSU**: Association of Chinese Students and Scholars in Ulm: [www.uni-ulm.de/acssu](http://www.uni-ulm.de/acssu)
- **ASSIST**: “Active Partnership and Support of Senior Consultants for International Students“: [www.uni-ulm.de/en/einrichtungen/assist-news.html](http://www.uni-ulm.de/en/einrichtungen/assist-news.html)
- **Cosmicos**: Group of International Students at the Hochschule Ulm, [www.cosmicos-hsu.de](http://www.cosmicos-hsu.de)
- **ESG and KSG**: Protestant (ESG) und Catholic (KSG) Student Community: [www.ulmer-studentengemeinden.de](http://www.ulmer-studentengemeinden.de) (in German)
- **EUF**: The EUF (ERASMUS ULM + FRIENDS) comprises former exchange students, organizing activities and events for all exchange students: [www.erasmus-ulm.de](http://www.erasmus-ulm.de)
- **Hochschulgruppe STUDIA**: Group of international Students (all subjects, all semesters): [www.uni-ulm.de/studia](http://www.uni-ulm.de/studia)


### 10.4 Other Services

**PBS – STUDENT COUNSELLING CENTRE**

All students with personal problems, e.g. fear of examinations, can contact the PBS, which is also offering a lot of courses and seminars, 📞 +49 (0)731/500-5023811, 📧 pbs[at]studentenwerk-ulm.de

[www.uni-ulm.de/en/studium/student-advisory-services.html](http://www.uni-ulm.de/en/studium/student-advisory-services.html),
[www.studentenwerk-ulm.de/beratung-kinder-soziales/psychosoz-beratung-pbs.html](http://www.studentenwerk-ulm.de/beratung-kinder-soziales/psychosoz-beratung-pbs.html) (only in German)

**LEGAL ADVICE BY THE STUDENTENWERK ULM**

Legal advice in all matters referring to your study or stay in Ulm is offered by the Studentenwerk. Krstimir Krizaj, James-Franck-Ring 8, 89081 Ulm, 📞 +49 (0)731/50-23851

📧 recht[at]studentenwerk-ulm.de

[www.studentenwerk-ulm.de/beratung-kinder-soziales/rechtsberatung.html](http://www.studentenwerk-ulm.de/beratung-kinder-soziales/rechtsberatung.html) (only in German)
# Emergency Numbers

## In Ulm and Neu-Ulm

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Emergency</strong> (rescue service, fire brigade, police)</td>
<td>📞 112 (without prefix)</td>
</tr>
<tr>
<td>On-duty-doctors on Weekends</td>
<td>📞 +49 (0)731/1400140 (Ulm), 📞 +49 (0)1805/191212 (Neu-Ulm)</td>
</tr>
<tr>
<td>On-duty-dentists on Weekends</td>
<td>📞 +49 (0)1805/911680</td>
</tr>
<tr>
<td>Emergency Room of the Innere Medizin, Albert-Einstein-Allee 23 (Eselsberg) Level 01</td>
<td>📞 +49 (0) 731/5000 (Helpdesk)</td>
</tr>
<tr>
<td>Emergency Room of the Universitätsklinik Ulm (open 24h)</td>
<td></td>
</tr>
<tr>
<td>Emergency Room of the Bundeswehrkrankenhaus Ulm (open 24h), Oberer Eselsberg 40 (near Ulm University), Level 01 in the main building</td>
<td>📞 +49 (0)731/1710-26521 oder 📞 +49 (0)731/1710-26522</td>
</tr>
</tbody>
</table>

## National Emergency Phone Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Police</strong></td>
<td>📞 110 (without prefix)</td>
</tr>
<tr>
<td><strong>Emergency</strong> (rescue service, fire brigade, police)</td>
<td>📞 112 (without prefix)</td>
</tr>
<tr>
<td>Poison emergency centre Munich</td>
<td>📞 +49 (0)89/19240, 📞 +49 (0)761/19240</td>
</tr>
<tr>
<td>Crisis line (counselling in different languages)</td>
<td>📞 +49 (0)800/1110111 or 📞 +49 (0)800/1110222</td>
</tr>
<tr>
<td>Out-of-Hours Pharmacy Service</td>
<td>📞 +49 (0)800/0022833 <a href="http://www.apotheken.de/notdienste">www.apotheken.de/notdienste</a></td>
</tr>
</tbody>
</table>

Please flip the brochure for a city map, maps of the universities, pictures and maps of student residences.