## Content

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Ulm and Neu-Ulm</td>
<td>2</td>
</tr>
<tr>
<td>2 Checklist</td>
<td>6</td>
</tr>
<tr>
<td>3 Universities in Ulm and Neu-Ulm</td>
<td>7</td>
</tr>
<tr>
<td>4 Authorities and Insurances</td>
<td>17</td>
</tr>
<tr>
<td>5 Finance</td>
<td>28</td>
</tr>
<tr>
<td>6 Housing</td>
<td>36</td>
</tr>
<tr>
<td>7 Getting Around in Ulm and Neu-Ulm</td>
<td>40</td>
</tr>
<tr>
<td>8 Daily Life</td>
<td>46</td>
</tr>
<tr>
<td>9 Leisure Time</td>
<td>59</td>
</tr>
<tr>
<td>10 Contacts and Support</td>
<td>67</td>
</tr>
<tr>
<td>11 Emergency Numbers</td>
<td>75</td>
</tr>
<tr>
<td>City map and maps of the universities (flip brochure)</td>
<td>76</td>
</tr>
</tbody>
</table>

City map and maps of the universities (flip brochure) 76
„IN ULM, UM ULM UND UM ULM HERUM”…

is a German tongue twister (literally: „In Ulm, around Ulm and all around Ulm”) which is very well known all over Germany.

There is a lot to discover in Ulm and Neu-Ulm. Beer gardens and parks are very attractive and inviting especially when the sun is shining. Other than that, the twin cities offer plenty of culture, but also great shopping opportunities and party locations.

The Danube river and the Swabian Alb with many touristic destinations are located close to Ulm and Neu-Ulm. From the steeple of the Ulm minster, you have a breathtaking view of the twin cities, in clear weather actually stretching to the Alps. These mountains are the ideal place for skiing and snowboarding in winter time. Both the Alps and Lake Constance are only a one-hour car-ride away. Bigger cities with airports, like Munich and Stuttgart, are reachable within the same time.

With its 161.53 m, the Ulm Münster has the world’s highest church steeple.
ULM AND NEU-ULM

TWO CITIES – ONE CULTURAL CENTRE – ONE EXPERIENCE

With a total of 180,000 inhabitants, the swabian twin cities are manageable. Everything is close and will seem familiar in no time. The Danube river officially divides the two federal states Baden-Württemberg and Bavaria. Ulm, the bigger of the two cities with 120,000 inhabitants, is located in Baden-Württemberg and directly borders the smaller Bavarian city of Neu-Ulm on the other side of the Danube river. The two municipal authorities work hand in hand in many sectors. They have grown into a comprehensive economic and cultural space and form the centre of the region between Allgäu and the Swabian Alb.

The Stadthaus at the Münsterplatz, a postmodern building close to the gothic minster.

Landmark of Neu-Ulm, the Wasserturm (water tower).
Ulm and Neu-Ulm

Ulm is an old city, whereas Neu-Ulm is relatively young and drawn up as the modern counterweight to Ulm. This fact determines the character of the two cities. In Ulm, you can find the romantic Fisherman’s and Tanners’ Quarter with its old houses, its alleyways, air of medieval times and of course the world’s highest church steeple (161.53 m). Moreover, relics of the city wall, ancient towers and fortifications are also worth a visit. Especially appealing to tourists is the historical city hall of Ulm with its astronomical clock. The history of Ulm is still alive in many festivals and traditions like the fishermen’ competition on the Danube river, the Danube festival as well as the Schwörwoche (Oath Week). The latter is the biggest spectacle in and around Ulm.

Famous personalities such as the physicist and Nobel Prize laureate Albert Einstein and the Scholl siblings were born in Ulm. Hans and Sophie Scholl are known as members of the resistance against the Nazi regime. In Munich, the two students were sentenced to death for the distribution of pamphlets against Hitler and his war.

Besides cinemas, theatres and museums, Ulm and Neu-Ulm offer a broad range of leisure activities: rowing, boat trips and ice-skating are very popular. In summer, quarry lakes in the city surroundings invite for a swim. In that season, Ulmer Zelt (Ulm Tent) stands for a varied entertainment programme with political cabaret, comedy, rock and jazz. The open air concerts on the Münsterplatz have become famous for their live acts during the Oath Week. Afterwards, you can explore the many bars and clubs to turn night into day.
ULM AND NEU-ULM

LINKS CONCERNING ULM AND NEU-ULM

- City map: www.meinestadt.de/ulm/stadtplan
- Stadtratgeber (online address book): www.stadtratgeber.de
- Touristinformation: www.tourismus.ulm.de
**IMPORTANT THINGS TO DO WITHIN THE FIRST DAYS AFTER YOUR ARRIVAL IN ULM/NEU-ULM**

Introduce yourself at the International Office of your university and ask for *orientation activities and the Buddy programme*. Normally social activities as well as going through all the formalities are arranged – i.e. you don’t have to do the followings on your own:

- Open a German bank account.
- Register at the city council during first 7 days after your arrival to Germany and eventually apply for your residence permit.
- Take out a health insurance policy if you do not have a health insurance in your home country that covers a sufficient medical supply in Germany.
- Matriculate at the given days of registration.

You find more information on these topics in chapter 4 and 5 of this brochure. The International Office of your university can give important advice concerning all formalities you have to handle at the beginning of your studies in Ulm/Neu-Ulm. Furthermore, you can get valuable hints about living and studying in Ulm/Neu-Ulm that may help you to feel comfortable soon. Therefore, you should make use of all the information and orientations offered by the International Office upon your arrival at the university.
3.1 Ulm University *(Universitaet Ulm)*

- Address: Universitaet Ulm, 89069 Ulm
- www.uni-ulm.de, ☎️ +49 (0) 731/5010
- amount of students: approximately 10,380
- founded in 1967
- Winter semester: Oct 1 - Mar 31 (lecture time: mid October to mid February)
  Summer semester: Apr 1 - Sept 30 (lecture time: mid April to mid July)
- **International Office (Chapter 10.2):** ☎️ +49 (0)731/50-22007, ✉️ international[at]uni-ulm.de
- **Central Student Advising Services:** Telefonportal ☎️ +49 (0)731/50-24444, ✉️ zentralestudienberatung[at]uni-ulm.de

### Offered courses of study (taught in German)

<table>
<thead>
<tr>
<th>Biochemistry (B/M)</th>
<th>Dentistry (state examination)</th>
<th>Molecular Medicine (B)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biology (B/M/T)</td>
<td>Economics and Management (B/M/T)</td>
<td>Science and Technology (T)</td>
</tr>
<tr>
<td>Chemistry (B/M/T)</td>
<td>Electrical Engineering (B/M)</td>
<td>Pharmaceutical Biotechnology² (M)</td>
</tr>
<tr>
<td>Chemistry and Management (B/M)</td>
<td>Mathematics (B/M/T)</td>
<td>Physics (B/M/T)</td>
</tr>
<tr>
<td>Chemical Engineering (B)</td>
<td>Mathematical Biometry (B/M)</td>
<td>Physics and Management (B/M)</td>
</tr>
<tr>
<td>Computer Sciences (B/M/T)</td>
<td>Mathematics and Management (B/M)</td>
<td>Psychology (B/M)</td>
</tr>
<tr>
<td>Computational Science and Engineering¹ (B/M)</td>
<td>Media Informatics (B/M)</td>
<td>Software Engineering (B/M)</td>
</tr>
<tr>
<td>Communications and Computer Engineering (B/M)</td>
<td>Medicine (state examination)</td>
<td>Sustainability Management (M)</td>
</tr>
</tbody>
</table>
Degree programs (taught in English)

<table>
<thead>
<tr>
<th>Bachelor</th>
<th>Master</th>
<th>Teaching qualification</th>
<th>PhD programme</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Materials (M)</td>
<td>Communications Technology (M)</td>
<td>Molecular and Translational Neuroscience (M)</td>
<td></td>
</tr>
<tr>
<td>Biology (M)</td>
<td>Energy Science and Technology (M)</td>
<td>Molecular Medicine (M/PhD)</td>
<td></td>
</tr>
<tr>
<td>Biophysics (M)</td>
<td>Finance (M)</td>
<td>Physics (M)</td>
<td></td>
</tr>
<tr>
<td>Cognitive Systems (M)</td>
<td>Master Online Advanced Oncology (M)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Extra-occupational programs

<table>
<thead>
<tr>
<th>Innovation and Science Management (M)</th>
<th>Sensor System Engineering (M)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master Online Advanced Oncology (M)</td>
<td></td>
</tr>
</tbody>
</table>

B: Bachelor, M: Master, T: Teaching qualification, PhD: PhD programme

1 cooperation with Ulm University of Applied Sciences

2 cooperation with Biberach University of Applied Sciences

LANGUAGE CENTRE – ZENTRUM FÜR SPRACHEN UND PHILOLOGIE (ZSP)

Albert-Einstein-Allee 11, 89081 Ulm, Room N24/159, ☑️ +49 (0)731/50-23462, 🔥 zsp[AT]uni-ulm.de, www.zsp.uni-ulm.de

LIBRARY OF ULM UNIVERSITY

Bibliotheks-Zentrale Universitaet West
Albert-Einstein-Allee 37, 89081 Ulm

☑️ +49 (0)731 / 50-15544

www.uni-ulm.de/einrichtungen/kiz/bibliothek.html

Opening hours of the reading room: Mon - Fri: 8.00 a.m. - 10.00 p.m.
Sat: 10.00 a.m. - 8.00 p.m.

Opening hours of the borrowing desk: Mon - Fri: 8.00 a.m. - 9.30 p.m.
Sat: 10.00 a.m. - 7.30 p.m.

KIZ Helpdesk

☑️ +49 (0)731 / 50-3000

🔥 helpdesk[AT]uni-ulm.de

www.facebook.com/kizuulm

🔥 kiz.information[AT]uni-ulm.de
### 3.2 Ulm University of Applied Sciences (Hochschule Ulm)

- **Address**: Hochschule Ulm, Prittwitzstraße 10, 89075 Ulm
- **Website**: [www.hs-ulm.de/en](http://www.hs-ulm.de/en), 📧 +49 (0)731/50-208
- **Number of students**: approximately 3,900
- **Founded**: in 1960
- **Winter semester**: Sep 1 - Feb 28 (lecture time: beginning of October to mid February)
  - **Summer semester**: Mar 1 - Aug 31 (lecture time: mid March to end of July)
- **International Office (Chapter 10.2)**: 📧 +49 (0) 731/50-28457, 📧 everett[at]hs-ulm.de
- **Info Center**: 📧 +49 (0)731/50-28102, 📧 info[at]hs-ulm.de

### Offered courses of study (taught in German and partly in English)

<table>
<thead>
<tr>
<th>Automotive Engineering (B/UM)</th>
<th>Energy Systems Technology (B/UM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Information Systems² (B)</td>
<td>Health Information Management² (B)</td>
</tr>
<tr>
<td>Computational Science and Engineering¹ (B/M)</td>
<td>Industrial Engineering² (B/UM)</td>
</tr>
<tr>
<td>Computer Science - INF (B)</td>
<td>Industrial Engineering - Logistics² (B/UM)</td>
</tr>
<tr>
<td>Computer Science - CTS (B)</td>
<td>Information Systems (M)</td>
</tr>
<tr>
<td>Computer Science³ - International Program (B)</td>
<td>International Energy Economics (B/UM)</td>
</tr>
<tr>
<td>Computer Engineering (B)</td>
<td>Mechanical Engineering (B/UM)</td>
</tr>
<tr>
<td>Data Science in medicine (B)</td>
<td>Mechatronics (B/UM)</td>
</tr>
<tr>
<td>Digital Media (B)</td>
<td>Medical Engineering (B/M/UM)</td>
</tr>
<tr>
<td>Electrical Energy Systems and Electric Mobility (M)</td>
<td>Production Engineering and Organization (B/UM)</td>
</tr>
<tr>
<td>Universities in Ulm and Neu-Ulm</td>
<td></td>
</tr>
<tr>
<td>----------------------------------</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Electrical Engineering and Information Technology (B/UM)</th>
<th>Sustainable Energy Competence4 (M)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Energy Systems (B)</td>
<td>Systems Engineering and Management – Electrical Engineering, Mechanical Engineering, Industrial Management or Logistics or International Program3 (M)</td>
</tr>
</tbody>
</table>

*B: Bachelor, M: Master*  
UM (Ulm Model) is a dual degree course, which combines a scientific degree with a technical training diploma.

1 cooperation with the Ulm University  
2 cooperation with the University of Applied Sciences Neu-Ulm  
3 cooperation with Rose-Hulman Institute of Technology, USA  
4 cooperation with Rottenburg University of Applied Sciences and Stuttgart University of Applied Sciences

**Language Centre**  
Institute of Foreign Languages and Management  
Prittwitzstraße 10, 89075 Ulm  
Kugler, Room A 100  
☎ +49 (0)731/50-28274  
✉ ifm[at]hs-ulm.de  
www.hs-ulm.de/en/ifm

**Main Library**  
Prittwitzstraße 10, 89075 Ulm  
☎ +49 (0)731/50-28113  
www.hs-ulm.de/en/bibliothek  
Opening hours:  
Mon - Thu: 8.00 a.m. - 6.00 p.m.  
Fri: 8.00 a.m. - 2.00 p.m.
3.3 University of Applied Sciences Neu-Ulm (Hochschule Neu-Ulm - HNU)

- Address: Hochschule Neu-Ulm, Wileystraße 1, 89231 Neu-Ulm
- www.hs-neu-ulm.de/en/home/, 📞 +49 (0)731/9762-0
- Number of students: approximately 3,700
- founded in 1994
- Winter semester: Sep 1 - Feb 28 (lecture time: beginning of October to mid February)
  Summer semester: Feb 28 - Aug 31 (lecture time: mid March to end of July)
- International Office (Chapter 10.2): 📞 +49 (0)731/9762-2101, ✉ international@hs-neu-ulm.de
- Study and exam office: 📞 +49 (0) 731/9762-2000, ✉ christian.renner@hs-neu-ulm.de

<table>
<thead>
<tr>
<th>Degree programme</th>
<th>Final degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Studies</td>
<td>Bachelor of Arts (B)</td>
</tr>
<tr>
<td>Business Studies in Healthcare Management</td>
<td>Bachelor of Arts (B)</td>
</tr>
<tr>
<td>Information Management Automotive</td>
<td>Bachelor of Science (B)</td>
</tr>
<tr>
<td>Information Management in Healthcare *</td>
<td>Bachelor of Science (B)</td>
</tr>
<tr>
<td>Information Management and Corporate Communication</td>
<td>Bachelor of Arts (B)</td>
</tr>
<tr>
<td>Business Information Systems *</td>
<td>Bachelor of Science (B)</td>
</tr>
<tr>
<td>Industrial Engineering / Logistics *</td>
<td>Bachelor of Engineering (B)</td>
</tr>
<tr>
<td>Industrial Engineering / Production *</td>
<td>Bachelor of Engineering (B)</td>
</tr>
<tr>
<td>Management for Healthcare Professionals (part-time)</td>
<td>Bachelor of Arts (B)</td>
</tr>
</tbody>
</table>

* in cooperation with Ulm University of Applied Sciences. The HNU covers legal, language and business studies courses of the degree programmes, the technical, engineering, medical and information systems oriented courses are offered by Ulm University of Applied Sciences.
## Universities in Ulm and Neu-Ulm

<table>
<thead>
<tr>
<th>Degree programme</th>
<th>Final degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master of Advanced Management</td>
<td>Master of Science (M)</td>
</tr>
<tr>
<td>Business Studies for Engineers and Other Non-Business Based Professions (part-time)</td>
<td>Master of Business Administration (M)</td>
</tr>
<tr>
<td>Business Studies for Doctors (part-time)</td>
<td>Master of Business Administration (M)</td>
</tr>
<tr>
<td>IT-Strategy and Governance (part-time)</td>
<td>Master of Business Administration (M)</td>
</tr>
<tr>
<td>Management in Healthcare (part-time)</td>
<td>Master of Business Administration (M)</td>
</tr>
<tr>
<td>Master in Health Information Management (part-time)</td>
<td>Master of Science (M)</td>
</tr>
</tbody>
</table>

### Language Centre

Wileystraße 1, 89231 Neu-Ulm  
www.hs-neu-ulm.de/en/international/international-campus/language-courses

- Pitt: Steubenstraße 17, Room A 151,  
  ☏️ +49 (0)731/9762-1452
- Sánchez/König: Main building, Room No. EINS, 9  
  ☏️ +49 (0)731/9762-1450 / ☏️ +49 (0)731/9762-1456
- Mahnke/Halton: Main building, Room No. EINS, 8  
  ☏️ +49 (0)731/9762-1451 / ☏️ +49 (0)731/9762-1453

### Main Library of the University of Applied Sciences Neu-Ulm

Wileystraße 17, 89231 Neu-Ulm  
☎️ +49 (0)731/9762-2706  
www.hs-neu-ulm.de/en/studies/central-library

Opening hours:  
- Mon – Thu: 09.00 a.m. - 5.00 p.m.  
- Every second Saturday: 10.00 a.m. - 2.00 p.m.
New in Ulm or Neu-Ulm?

Are you going to pursue a degree (Bachelor/Master) in Ulm or Neu-Ulm? Or you would like to find a person who advises you personally and individually about the degree programme and life in Ulm? If so you may consider joining the „Buddy Programme“.

A buddy is a student in Ulm or Neu-Ulm who helps you during the first two semesters of your studies, such as, filling out forms, finding your way around the university and city as well as suggesting you how to spend your free time. At the same time you and your buddy have an opportunity to not only learn each other´s language and culture, but exchange experience abroad.

Moreover, there are regular meetings („Stammtisch“) and common events for all international and German students, so that you can get to know many nice people or you may find friends there.

Further information and the registration form of the Buddy Programme:
www.uni-ulm.de/en/international/degree/buddy.html
www.hs-ulm.de/en/Internationales/AAA/BuddyProgramm
3.4 Records of Study at German Universities

**The European Credit Transfer System - ECTS** (Important for Exchange Students)

ECTS is the European Credit Transfer System introduced in order to ease the international acceptance of study credits. They can be transferred from one university to the other within Europe. Each course offers a specific amount of credits, which reflect the number of working hours you have to invest. You receive credits for all components of the curriculum, including your courses, study related internships and thesis. Furthermore, ASQ (additive key qualification) or key qualification points enable students to build up competence beyond the technical training.

**Types of Courses**

- **V** – Vorlesung: Lecture held by a professor
- **Ü** – Übung: Course to theoretically practice the subject matter
- **S** – Seminar: Course with active participation by students
- **L** – Labor: practical application of the subject matter

Furthermore, you usually have to attend one or several internships (external practical semester at Ulm University of Applied Sciences and University of Applied Sciences Neu-Ulm) during your studies in Ulm/Neu-Ulm. During your internship you acquire work experience in the field of your studies for several weeks or months.

**The Grading Scale at German Universities:**

Grade 1,0 to 1,5: very good
Grade 1,6 to 2,5: good
Grade 2,6 to 3,5: satisfactory
Grade 3,6 to 4,0: sufficient
Grade 4,1 to 5,0: fail

Credits are not the same as grades. Credits are a quantitative measure of your study input. Grades are a qualitative measure of your study output. You receive credits only when you pass a course successfully (grade 4,0 or better).
3.5 Student Services (Studierendenwerk)
Services offered by the Studierendenwerke:
- Social assistance and advisement
- Information about study funding and BAföG
- Catering at the universities
- Housing
  - wohnen[at]studierendenwerk-ulm.de
  - wohnen[at]studentenwerk-augsburg.de

The Studierendenwerk Ulm is responsible for all students of Ulm University and Ulm University of Applied Sciences. The Studentenwerk Augsburg is in charge of the students of the University of Applied Sciences Neu-Ulm. Only with BAföG issues the Studierendenwerk Ulm offers assistance for students of University of Applied Sciences Neu-Ulm too.

The Studierendenwerk Ulm manages cafeterias, canteens (Mensa) as well as numerous student residences in Ulm. In addition, it runs a kindergarden for students’ children. Each semester, the enrolled students have to pay fees as contributions to these services.

3.6 International Student Identity Card (ISIC)
The International Student Identity Card is issued by the Studierendenwerk Ulm at the Info Point (foyer in front of the canteen) and at the AStA/StEx office of Ulm University. You will also get the International Student Identity Card at Ulm University of Applied Sciences in the office of the „Verfasste Studierendenschaft“ in room number C029a. Please bring with you: a passport or your identity card, photograph, student ID card and 15 €. The International Student Identity Card is used internationally as a proof of student status and is valid in about 125 countries with different benefits.
3.7 Student ID

At all universities in Ulm and Neu-Ulm the student ID card or campus card is an electronic chip card that serves many purposes. Because of its useful features, it is helpful to you from the very first day.

Functions of the Student ID card within the universities in general:

- Identification as member of the university
- Library card
- Print and copy card
- Cash card – after charging money, you can use it in the cafeterias as well as for several drink and snack machines
- Use at the self-serve terminals to change your address
- As ticket for public transportation including night busses daily after 6.00 p.m., all day on weekends and public holidays without the purchase of an additional ticket
- Serves as authorization to purchase the semester ticket

At Ulm University:

- Electronic key for PC pools and other rooms
- To change PIN and passwords for kiz-accounts
- Semester registration at the self-serve terminals and to view and recharge your print account at self-serve terminals
- Registration card for students elections
- To open and pay the student parking place

In addition, at Ulm University of Applied Sciences:

- To open the gate to the student parking place
- Fee payment (administration and registration fees)
- To use as a bus ticket of the commuting traffic of bus lines 4 and 14 between stops Örlinger Strasse and Hofackerweg (location Böingen)
- Semester registration at the self-serve terminals and to view and recharge your print account at self-serve terminals

Further information: www.uni-ulm.de/en/einrichtungen/kiz/information-technology/campus-systems/chip-card
www.hs-ulm.de/Studium/Chipkarte (only in German!)
## 4.1 Registration Office/Foreigners Registration Office

All residents in Germany are required by law to register at the registration office of the town they move to within one week after arrival.

<table>
<thead>
<tr>
<th>Living in</th>
<th>Register at</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ulm</td>
<td>Stadt Ulm (Bürgerdienste)</td>
<td>Mon - Fri: 8.00 a.m. - 12.30 p.m.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wed: closed</td>
</tr>
<tr>
<td></td>
<td>+49 (0)731/1613334 (Aliens Authority)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>+49 (0)731/1613322 (common questions)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bürgerdienste - Service Center Neue Mitte</td>
<td>Mon - Fri: 9.00 a.m. - 6.00 p.m.</td>
</tr>
<tr>
<td></td>
<td>Neue Straße 79, 89073 Ulm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>+49 (0)731/161-0</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Students coming from Non-EU-countries have to show their temporary visa and apply for the electronic residence permit (eAT) in addition to the registration. This can be done at the same office.</td>
<td></td>
</tr>
<tr>
<td>Neu-Ulm</td>
<td>Bürgerbüro der Stadt Neu-Ulm</td>
<td>Mon and Tue: 8.00 a.m. - 5.00 p.m.</td>
</tr>
<tr>
<td></td>
<td>Petrusplatz 15, 89231 Neu-Ulm</td>
<td>Thu: 8.00 a.m. - 6.00 p.m.</td>
</tr>
<tr>
<td></td>
<td>+49 (0)731/70507340</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Non-EU members must register at the Bürgerbüro and apply for the electronic residence permit at the Landratsamt.</td>
<td></td>
</tr>
<tr>
<td>Landratsamt Neu-Ulm</td>
<td>Kantstraße 8, 89231 Neu-Ulm</td>
<td>Mon - Wed, Fri: 7.30 a.m. - 12.30 p.m.</td>
</tr>
<tr>
<td></td>
<td>+49 (0)731/7040-0</td>
<td></td>
</tr>
<tr>
<td>outside Ulm or Neu-Ulm</td>
<td>Register at the city hall of the city you live in or ask there for the procedure. You can also inform yourself on the webpage of your city.</td>
<td></td>
</tr>
</tbody>
</table>
AUTHORITIES AND INSURANCES

DOCUMENTS YOU HAVE TO PRESENT TO REGISTER AT THE LOCAL REGISTRATION OFFICE

• Valid identity card (EU-citizens)/passport (Non-EU-citizens)
• Confirmation of enrollment or the admission to study (in this case you have to show your confirmation of enrollment later on)
• Rental agreement
• Data of marriage partners

You need to complete a registration form when going to register at the Bürgerdienste in Ulm. For registration in Neu-Ulm, no form is required. You also need to complete a form to apply for a residence permit in Ulm and Neu-Ulm. The forms are available at the International Offices or at the Bürgerdienste Ulm and the Landratsamt Neu-Ulm.

When you return to your home country or move to another city in Germany you have to unregister at the same office where you registered upon arrival in Ulm/Neu-Ulm. Even if you move to another address in Ulm or Neu-Ulm you have to give notice of your new address to the Bürgerdienste/Bürgerbüro in Ulm or Neu-Ulm.

If you are a student in your first semester (Ersteinschreibung) and registering in Ulm for the first time (Hauptwohnsitz), you will be given one free Semester Ticket (for public transportation) from the city.

DOCUMENTS YOU HAVE TO PRESENT TO APPLY FOR ELECTRONIC RESIDENCE PERMIT

You will have to apply for your electronic residence permit personally and at least 4 to 6 weeks before your temporary visa expires. When living in Ulm, you will have to go to the Einwohnermeldeamt – Abteilung Melde- und Ausländerwesen (Kornhausplatz 4, 89073 Ulm), when living in Neu-Ulm, please go to the Landratsamt - Ausländerbehörde (Kantstraße 8 ; 89231 Neu-Ulm). In order to apply for the electronic residence permit your fingerprints must be stored.
Please bring the following documents:

- 2 passport sized biometric photographs
- Your passport
- Neu-Ulm: your confirmation of registration
- Proof of health insurance
- Proof of financial means (e.g. a confirmation of your scholarship or a statement from your parents documenting how much alimony they pay to you monthly, but at least 670,00 €) or respectively statement of bank account

Charges: 100 €; for extension 80 € (except scholarship holders of German public institutions)

### 4.2 Health Insurance

**Compulsory Health Insurance**

- All students in Germany must have a health insurance (from a private or a public health insurance company). Without valid health insurance you cannot matriculate at any university in Germany!
- The monthly rates for students since January 2015 are made up of a standard basic amount, a private nursing insurance amount and an individual amount, that is defined by the health insurance company. Therefore the amount students pay varies slightly – depending on the extended amount of their health insurance company. On average, the health insurance contribution is about 81 €.
- Exceptions:
  - Students who have attained the age of 30
  - Students who have already completed their 14th semester
  - Doctoral students
  - Students who work additionally more than 20 hours per week
  - Students, who are entitled to the family health insurance (till age of 25 years some students are included to the parental health insurance; married students: only one of the marriage partners needs to pay the health insurance, the spouse is entitled then to the family health insurance)
All students, who are not entitled to the public health insurance, have to take out a private health insurance or take voluntary insurance policy (”freiwillige Versicherung”) at a public insurance. The monthly rates for voluntary insurance will be higher than the student health insurance. Rates of private health insurances can differ from company to company.

**Students from countries which have a Social Security Agreement with Germany**
Students from EU countries and from Iceland, Liechtenstein, Norway, Switzerland, Tunisia and Turkey do not need to take a health insurance policy in Germany. They only need to bring proof of health insurance from their home countries. Get an EHIC (European Health Insurance Card) from your insurance company.

**Students who have private health insurance at home which they want to use here**
Students with private insurance from their home country need to bring a confirmation in English or German stating that it covers all costs in case of medical treatment. With this document they can choose any public health insurance and ask for exemption from the obligatory German health insurance. A travel insurance is not sufficient for this purpose.

**Public Health Insurance Companies**
There are various public health insurance companies in Ulm and Neu-Ulm. You can freely choose your health insurance. The Techniker Krankenkasse offers an „on Campus“ service during and at the beginning of the semester at the universities:

- **Techniker Krankenkasse (TK)**, Hirschstraße 21, 89073 Ulm
  
  Contact person: Mr. Michèl Jaquet, ☎ +49 (0)731/9642157, [www.tk.de/vt/michel.jaquet](http://www.tk.de/vt/michel.jaquet), [Michel.Jaquet[at]tk.de](mailto:Michel.Jaquet[at]tk.de)
AUTHORITIES AND INSURANCES

OTHER PUBLIC HEALTH INSURANCE COMPANIES (EXAMPLES)

- **Allgemeine Ortskrankenkasse Ulm (AOK),**
  Schwambergerstraße 14, 89073 Ulm, 📞 +49 (0)731/37846875, [www.aok.de](http://www.aok.de), [www.aok-bw.de](http://www.aok-bw.de)
  Contact person for the University of Applied Sciences Neu-Ulm:
  Mr. Morris Craven 📞 +49 (0)8221/94369, [morris.craven[at]by.aok.de](mailto:morris.craven[at]by.aok.de)
- **Barmer Ersatzkasse,** Münchener Straße 17, 89073 Ulm, 📞 +49 (0)800/333 1010, [www.en.barmer-gek.de](http://www.en.barmer-gek.de)
- **Deutsche Angestellten Krankenkasse (DAK),** Bahnhofstraße 17, 89073 Ulm, 📞 +49 (0)731/7157880, [www.dak.de](http://www.dak.de)

4.3 Other Types of Insurances

**ACCIDENT INSURANCE**
As a student in Germany you have an accident insurance coverage at your university and on the way from your home to university and back. Normally you also have an accident insurance when you are working during the semester, in the semester break or during your laboratory courses. These contributions are paid by your employer.

**LIABILITY INSURANCE**
Besides the health insurance we recommend buying a liability insurance. It covers compensations in case of any damages you caused accidentally.

If you have any questions concerning the health insurance and other types of insurances in Germany, please contact your International Office or one of the insurance companies in Ulm/Neu-Ulm.
Direct Link to Health Insurance

TK Campus Teams are at service for students

Contacting your health insurance will become easier and more direct now. With its campus teams, Techniker Krankenkasse (TK) is going to offer even more service to students. No matter if you meet TK during the TK service day or on campus for a personal dialogue, questions regarding your health insurance will be answered directly.

Michèl Jaquet is available on campus as a student consultant for Ulm and environment all around the clock. „This is how we can be of assistance independent from space and time. Especially at semester start, the demand is high.“ Most frequently, we are dealing with insurance confirmations which need to be provided for enrolment as well as with questions related to insurance while taking up student jobs.

The TK service day at the University of Ulm takes place in the big cafeteria area opposite the info point of the student union. Michèl Jaquet will be available every wednesday between 11 am and 2 pm. Students enrolled at University Ulm and University of Neu-Ulm will have the opportunity to meet him directly on the campus.

Appointments are possible via:

phone 0731-96 42-157
mobile 0151-14 53 49 78
or via email: michel.jaquet@tk.de
As a student, you must present your insurance certificate at the stateaccredited university or college on matriculation at the beginning of your studies, or if you change your health insurer or university/college. You can obtain this certificate from your local TK branch office. The university/college will then automatically confirm your matriculation to TK.

As student still insured with your family
Students up to their 25th birthday can be covered by their parents’ health insurance if their total regular monthly income does not exceed EUR 405. Those who have done voluntary military service, federal voluntary service or legal service which means that their studies were hence interrupted or delayed will remain insured for this additional period. This also applies to other voluntary services such as a voluntary social year. Furthermore, it is also possible to be covered by non-contributory dependants’ insurance of the spouse or civil partner pursuant to the Lebenspartnerschaftgesetz [German Civil Partnership Act].

At the age of 25 you have the right to choose
As a student, you can, of course, choose to continue health insurance with TK after your dependants’ insurance cover has expired. The only requirement is that you do not work full-time self-employed. You also may not have any other health insurance cover, e. g. as an employee or because you are receiving unemployment benefits. TK must have this information available in writing.

If you were insured as a dependant with another social health insurance fund, switching to TK is easy: simply submit your application within two weeks.

Students who already hold compulsory or voluntary insurance with another social health insurance fund can also take out insurance with TK.

Contributions
Students subject to compulsory insurance pay a monthly contribution of EUR 65.79 to health insurance (including the TK-specific additional contribution of EUR 4.78) and EUR 14.03 to long-term care insurance. Members over the age of 23 without children pay a higher contribution to
long-term care insurance: EUR 15.52. Students receiving BAFöG (Bundesausbildungsförderungsgesetz) [Federal Training Assistance Act] can be granted an allowance. Please bear in mind to pay your contributions for the semester in advance. This can most easily be done by giving a direct debit mandate which you can revoke any time. In that case payment on a monthly basis is possible.

End of compulsory insurance
Compulsory insurance usually ends with the end of the semester you complete your studies, with the end of the 14th academic semester or in the semester you turn 30. Exceptions are, however, possible, if an extension is justified for family or other personal reasons or due to the nature of the vocational training. Examples include illness, the birth of a child and its subsequent care or getting the university/college entrance requirements in second chance education. Please contact your TK in case of such an exception.
If your compulsory insurance ends we continue to insure you as voluntary member to preserve your insurance cover.

Important for international students
Students from EU countries, who are already insured in their home country, do not have to be insured in Germany. You can directly go to see the doctor with your European health insurance card. Students from other countries have to take out health insurance in Germany.
Earning money while studying

In case you are employed as so-called working students while you are studying, you continue to pay your contributions to health and long-term care insurance as a student. Income from employment is not subject to contributions to health, long-term care or unemployment insurance. This also applies for sideline self-employment.

What is a working student?
Working students are those students who are enrolled as regular students at a university/college or a professional school/technical school and are, at the same time, in paid employment. A regular student, i.e. a student working 20 hours/month at maximum, is a student matriculated at a national or international university/college or Fachhochschule [university of applied sciences and arts/polytechnic]. People who study at a state professional school/technical school or other educational institutions (such as Techniker- und Meisterschulen [schools for technicians or craftspeople]) are also considered to be regular students. The duration of the studies is the period between registration as student (matriculation) and leaving university or the final exams leading to qualification. Postgraduate and doctoral students are not considered to be working students, since their studies are only aiming at getting an academic degree.

Full-time studies
Exemption from insurance and contribution payment is only possible as a full-time student. Students of the Fernuniversität [study by distance learning] in Hagen have to additionally prove that they are enrolled on full-time studies. Participants in preparatory courses for studies and guest auditors are not considered to be students.

Requirements
The studies have to be in the student’s focus of performance (time as well as work) and employment must be of secondary importance. Regardless of the amount of payment, this principle is achieved:

- if you do not work more than 20 hours/week during the term. During semester holidays full employment is possible.
- in case you work more than 20 hours/week but you work predominantly during the evening, at night or on week-
ends. However, employment must be of secondary importance as compared to your studies.

· if you work more than 20 hours/week but limited to three months/year.

In case a student has several occupations the hours worked are added to assess exemption from insurance.

**Exemption from pension insurance**
You can only be exempted from pension insurance in case of a short-term employment, i.e. employment is limited to no more than three months or 70 working days per year in advance.

**Part-time self-employment**
Employment has to be of secondary importance and your studies predominate. In case your work only fulfils part of these criteria we will be happy to advise you.

Non-contributory dependants’ insurance: Beware of income limits. An existing dependants’ insurance may cease to exist depending on the income level.

Those having a regular total monthly income of more than EUR 405 can no longer be covered by dependants’ insurance. The limit for people in marginal employment, i.e. the so-called „mini-job“, amounts to EUR 450. The total income includes, among others, gross income from employment, income from self-employment but also state and private pensions, income from letting and leasing as well as capital income.

Dependants’ insurance is terminated if the income limit is exceeded for more than three months/year. It that is already known at the beginning of an employment non-contributory dependants’ insurance is terminated immediately. In that case you usually have to pay contributions to health insurance yourself.

**Further information for students**
Another tip: For interesting information on topics such as uni, flat-hunting, fitness, health, art, culture, and many more visit www.pointer.de. You will also find interesting facts on vocational training and further education at www.aubi-plus.de.
TK just round the corner.

Students union at one,
Seminar at eleven.

Mitchel Jangard
0157 - 14534928
University advisor

Office opening hours at
right on campus.

We are talking to you at
TK Campus Team

0 clock
from 11 o clock to 14

Julo - from
area O5 across from the

Wednesdays

Julo - from
area O5 across from the

right on campus.
5.1 Banking

Account

Germans use a current account (Girokonto) for their daily banking business. The Girokonto allows them to transfer money from one account to another (Überweisung). It allows automatic withdrawals (Abbuchung or Einzugsermächtigung) for paying regular bills such as telephone bills or the monthly rent. When opening a Girokonto, you receive an EC card (an electronic cash and debit card) with a PIN which can be used for cashless payments in supermarkets or department stores. It is also convenient for withdrawing money from a cash machine (ATM).

Most banks offer students a Girokonto free of fees or charges. Before opening an account you should inquire if any fees apply and how much they are. They may vary from bank to bank. Some banks charge fees for the Girokonto from their customers who have attained the age of 30 regardless of their studies.

For more information on and a comparison of current accounts, please visit:  
http://finanzen.check24.de/konto-kredit/girokonto/girokonto-vergleich  
(only in German!)

Cash

Within approximately one week after having opened an account you will receive your EC card and your PIN. With this card it is possible to withdraw money, free of charge, from the ATM of any branch of your bank company in Germany. Ask for partner bank companies whose ATMs you can use without paying an extra charge. Of course you can also withdraw money from any ATM of other banks, but they usually charge approx. 2,50 – 5,00 €. Most ATMs worldwide will accept your card, too (maestro symbol). Until you have received your new bank card in Ulm/Neu-Ulm, it is possible to withdraw money at the counter of your branch office.
ACCOUNT STATEMENT (KONTOAUSZUEGE)

In each bank branch there is a machine, usually located near the ATM, called a Kontoauszugsdrucker. As soon as you have received your bank card, you can use it to print out bank statements at your bank. You should do so at least every four weeks to keep track of your balance and to avoid costs for mail postage.

CREDIT TRANSFER (UEBERWEISUNGEN)

Instead of writing cheques, bills are paid by electronic money transfer. As the Single Euro Payments Area (SEPA)-transfer is introduced in Europe you need two numbers in order to send money to another account within the European Union. The International Bank Account Number (IBAN) consists of 22 to 27 units with numbers and letters. The Bank Identifier Code (BIC), an internationally valid bank sorting code, consists of 8 to 11 alphanumerical letters. With the IBAN and BIC of the recipient and your own International Bank Account Number, you can fill in a money transfer order (Überweisungsauftrag). Credit transfers in-between EU-countries follow conditions like national transfers. Some banks also have computer terminals in the customer area on which you can fill in orders electronically. If you need help you can always ask your bank staff for assistance. Transfers from or to non-European countries work the same way but they take longer.

REGULAR PAYMENTS: AUTOMATIC WITHDRAWAL OR STANDING ORDER (EINZUGSMAECHTIGUNG UND DAUERAUFTRAG)

For regular expenses such as rent, health insurance, phone bill, etc., it will be required of you to give permission for automatic withdrawal. You have to sign this permission e.g. when you sign your phone contract. These companies will then withdraw the money from your account every month (usually during the first week of each month).

Attention! It is your responsibility to make sure that there is always enough money on your account when these sums are withdrawn! If the withdrawal fails, you will be charged bank fees (usually around 5 – 10 €). The withdrawal will not be repeated. Therefore, you will have to fill out a money transfer order amounting to the sum of the failed withdrawal on your own.

A Dauerauftrag is a standing order. This means that you order the bank to transfer a fixed amount of money to the same account on a regular basis. Basically, it is the same as an automatic withdrawal, but initiated by your side. You have to cancel it if necessary.
Online Banking / Telephone Banking

If you want to do your bank business online or via telephone, ask your bank staff for the online banking/telephone banking facility. For online-banking, you will have to buy a TAN-Generator at most banks. This may cost around 10-12 €. Depending on the supported security system you will receive a telephone PIN and transaction numbers (TAN). Each transaction number can be used only once. Online banking is one way to handle transactions with reduced or no fees.

Travelers’ Cheques

You should be aware that nearly no German restaurant, hotel or store accepts travelers’ cheques. Instead, you will have to exchange travelers’ cheques for cash at a bank. Please note that many banks charge fees for cashing cheques.

Credit Cards

Mastercard and Visa are accepted in bigger stores and gas stations. Other credit cards are not very common. Acceptance in general is not as widely spread as in other countries. Stores often only accept the EC Card.

Credit cards can also be used to obtain cash at ATMs if you have a PIN. Be aware that credit card companies usually charge high fees for this service.

Bank Companies

You can roughly differentiate between:

- **Traditional brick- and mortar institutions:**
  - Local bank companies like Sparkassen and Volksbanken (e.g. Sparkasse Ulm, Sparkasse Neu-Ulm/Illertissen, Volksbank Ulm, Volksbank Neu-Ulm). You will find many branches and ATMs of these bank companies in Ulm und Neu-Ulm but none in other cities. It is possible to withdraw money, free of charge, from the ATM of any other Sparkasse or Volksbank in Germany.
  - National bank companies (Postbank, Commerzbank, Deutsche Bank, Dresdner Bank, HypoVereinsbank). Only a few branches and ATMs of these bank companies are located in Ulm/Neu-Ulm, but you will find their branches all over Germany. These five bank companies form the “Cash Group”. Customers may withdraw money free of charge from the ATM of any branch of these bank companies in Germany.
FINANCE

- **Virtual banks** are internet based financial institutions, which offer deposit and withdrawal facilities, as well as other banking services, through ATMs or other devices without having physical (brick and mortal) walk-in premises (norisbank, comdirekt and Ing-DiBa for example).

### 5.2 Job Regulations for Students

Regardless of your future status at your university there will never be a guarantee that you will find a job to support yourself during your stay. You should therefore be aware of the fact that you will have to live off your own personal funds or scholarship resources only! Furthermore in Germany, students who have a contract for work with incomes over 4860 € per year or with incomes over 450 € per month have to pay social contributions. Students have to pay taxes for incomes over 8.354 € per year. As soon as students work more than 20 hours per week for more than 26 weeks per year, they loose their status as students for tax and social contributions law.

**On-Campus Work Regulations**

- **Students** are allowed to work on campus in a field related to their study program for a maximum of 85 hours per month at Ulm University, for a maximum of 49 hours per month at Ulm University of Applied Sciences and for a maximum of 19 hours per week at the University of Applied Sciences Neu-Ulm. The German phrase for this kind of work is “Studentische Hilfskraft”. Most jobs offered at the universities are for advanced students.

- **Doctoral students (Doktorand*innen)** may be employed on campus as “Wissenschaftliche Hilfskraft”. The amount of hours has to be fixed by the supervisor of the doctoral thesis. Regulations also allow a 50% research position. Postgraduate scholarship holders of any German institution should follow the guidelines of their scholarship provider. At Ulm University of Applied Sciences, **Master-Students** may also be employed as „Wissenschaftliche Hilfskraft“, for a maximum of 42 hours per month however.

- **Scholarship holders**, who receive a scholarship of a German organisation, should follow the guidelines of their scholarship provider.
Off-Campus Work Without Work Permit

All EU citizens have unlimited permission to work in Germany. Foreign non-EU students without a work permit are allowed to work for a maximum of 120 entire or 240 half days (= 4 hours/day) per academic year. You are not allowed to work more than 20 hours/week during the lecture period, or you will lose your student health insurance status. It is recommended to work during the holidays in order to avoid an interference with your studies. Up to 18 months after graduation, alumni may search for an adequate employment. In this period, they are allowed to work under the same conditions as students.

Off-Campus Work with Work Permit

Degree students who plan to work more than the above given time period, need a work permit from the Agentur für Arbeit and the Ausländerbehörde. Usually the work permit is only given to advanced students for work related to their field of study and after presenting a so-called Unbedenklichkeitsbescheinigung (certification of no objection) from your university. This certificate has to confirm that the student has studied successfully so far and that the university has no objection to a work in a study-related field.

Information about short-semester job offers (only in German!):

- Agentur für Arbeit Ulm, Wichernstraße 5, 89073 Ulm, ☎ +49 (0) 800/4 5555 00
- Agentur für Arbeit Neu-Ulm, Reuttierstraße 39, 89231 Neu-Ulm, ☎ +49 (0) 800/4 5555 00
- www.jobsuma.de/studentenjobs-ulm
- www.univillage.de
- www.jobs-ulm.de
- www.monster.de
- www.myjobnextdoor.com/Studentenjob/Jobs-in-Ulm.html
- www.jobisjob.de/ulm/jobs/

Please note that guest and exchange students from non EU countries are not likely to get an off-campus work permit!
INTERNSHIPS

- Students of Ulm University of Applied Sciences from outside the EU countries, Norway, Iceland or Liechtenstein will need a special work permit for internships. Please contact the central coordination center (KOOR) at the University of Applied Sciences Karlsruhe, www.hs-karlsruhe.de/koor.

- International students of the University of Applied Sciences Neu-Ulm have to get a special work permit for internships at the central coordination center (KoBy) at the University of Applied Sciences Coburg. For this matter, please contact annette.stegemann[at]hs-coburg.de or claudia.martin[at]hs-coburg.de.

*noticeboard at Uni Süd*
5.3 Living Expenses

Obviously living expenses mainly depend on your personal lifestyle. Please consider that living abroad is always expensive. Taking all items into account students have to expect expenses of approximately 600 € to 700 € per month. To be on the safe side, please make sure you have enough money to make a living. You can not count on regular financial support during your studies.

Approximate monthly expenses:

- **Rent:** 200 - 400 € monthly, a one time payment of 20,00 € service fee and about 300 € deposit (only at the “Studierendenwerk”)
- **Health insurance:** since Januar 1, 2015 all public health insurance companies demand a so called supplemental premium, which is defined by each insurance provider. Monthly student rates consist of: health insurance + supplemental premium + long term care insurance. On average, the health insurance contribution is about 81 €.
- **Lunch at mensa:** The price of one meal is about 1,90 - 5,00 €
- **Semester Ticket:** 114,00 € per semester for public transportation in the region
- **Teaching materials:** 30 - 100 € per semester specialist literature, schoolbooks, textbooks and equipment
- **Studierendenwerk fee:** Ulm University: 78,00 € per semester, Ulm University of Applied Sciences: 78,00 € per semester, University of Applied Sciences Neu-Ulm: 42,00 € per semester plus 27,00 € each semester solidarity tax for the semester ticket
- **Fee for constituted student body (Verfasste Studierendenschaft):**
  - University Ulm: 19,00 € per semester (also during academic leave of absence)
  - Ulm University of Applied Sciences: 11,00 € per semester and 5,50 € for students of Business Information Systems, Industrial Engineering, Industrial Engineering/Logistics and Health Information Management
- **Administrative fee of the state of Baden-Württemberg:** 60,00 € per semester in Ulm and 30,00 € for students of Business Information Systems, Industrial Engineering, Industrial Engineering/Logistics and Health Information Management
- Furthermore: expenses for clothing, necessary items and leisure time activities
5.4 Tuition Fees

In Baden-Württemberg and Bavaria, the tuition fees of 500,00 € were abolished for all undergraduate programs (Bachelor, state exam and diploma) and consecutive Master study programs. Nevertheless you have to pay the semester fee for the Student Service Agency (Studierendenwerk) and the administrative fee and in Baden-Württemberg also the fee for the constituted student body. You will receive a request of payment with your study admission letter or your re-registration for the next semester.

For more information, please visit:
Ulm University: [www.uni-ulm.de/en/studium/ tuition-fees.html](http://www.uni-ulm.de/en/studium/ tuition-fees.html)
Ulm University of Applied Sciences: [www.hs-ulm.de/Studium/AllgemeineInformationen/BeiträgeGebühren](http://www.hs-ulm.de/Studium/AllgemeineInformationen/BeiträgeGebühren)(only in German!)
University of Applied Sciences Neu-Ulm: [www.hs-neu-ulm.de/studium/studien-und-infocenter/studienkosten-und-finanzierung](http://www.hs-neu-ulm.de/studium/studien-und-infocenter/studienkosten-und-finanzierung) (only in German!)

5.5 Special Rates For Students

- The Semester Ticket (bus ticket) is the cheapest way to get around in Ulm and Neu-Ulm. All registered students are entitled to buy this discounted ticket.
- The student cafeterias and restaurants offer food and drinks at a special rate.
- Reductions will also be offered for concerts, exhibitions, sport and cultural events, at museums, theatres and cinemas. Do not hesitate to ask! And do not forget to bring your student ID!
- Look for the notice-boards of the Studenten-Presse and at the newspaper kiosks. Here you will find all information about special rates for newspapers and magazines. Some manufacturers of computer software offer special rates as well.
- If you want to get a free ride on the solar boat from June to September, don’t forget to take your student ID!

5.6 Scholarships

Please find information on scholarships on: [www.uni-ulm.de/en/io/welcome-to-ulm/finances/scholarships-bafoeg](http://www.uni-ulm.de/en/io/welcome-to-ulm/finances/scholarships-bafoeg)
6.1 Student Residences

There are several student residences in Ulm and Neu-Ulm run by the Student Services Ulm, Augsburg and other organizations. Rooms are usually rented for one semester (6 months). There are bus connections from all student residences to all universities and to the city centre.

**Student Residences of the Studierendenwerk Ulm**

Please find more information on the residences and application procedure on:


Please note: If you are still abroad and want to apply for a room in one of the student residence of the Studierendenwerk Ulm, you have to contact the International Office / Akademisches Auslandsamt (please have a look at chapter 10.2 for contact details!)

**Student Residence of the Studierendenwerk Augsburg**

www.studentenwerk-augsburg.de/english/housing/wiley_Eng.php
6.2 Private Housing

There are a lot of ways to find private housing in Ulm and Neu-Ulm. However, you should bear in mind that shortly before the semester starts, it will be more difficult to find a room. Therefore, you had better take a look in advance.

Most rooms and apartments are offered unfurnished. There are many online services, but most landlords/flatmates want to meet you in person before making a contract. We also highly recommend to look at a room or an apartment first (and also talk to the landlord personally) before reaching a binding agreement.

Internet Databases

Website of the Studierendenwerk Ulm:
- www.studentenwerk-ulm.de/en/housing/private-housing.html

Website of Ulm University:
- International Office: www.uni-ulm.de/en/international/welcome-to-ulm/housing/private-housing.html
- Portal of Ulm University: http://portal.uni-ulm.de/PortalNG/pinnwand/pinnwand.html?r=10882 (partly in English!)

Other Webpages (mainly in German!)

www.wg-welt.de
www.wg-gesucht.de
www.studenten-wg.de
www.ImmobilienScout24.de
www.studentenwohnungsmarkt.de
www.immowelt.de
www.studenten-wohnungen.de

www.vierwaen.de
www.easywg.de
www.wggruendung.de
www.die-wg-boerse.de
www.kleinanzeigen.ebay.de/anzeigen
www.wohnungsmarkt24.de
www.studentenwohnungen.de
www.immonet.de
Housing

Bulletin Boards
At all over the universities in Ulm and Neu-Ulm you will find bulletin boards (Schwarze Bretter). They display all kinds of advertisement such as offers for rooms or search requests for flatmates.

Bulletin boards with housing offers:
- Ulm University, Studierendenwerk, O25, Room 215 (behind glass wall)
- Ulm University, StuVe, M25, Room 224 (bulletin board)
- Ulm University of Applied Sciences, VS Office, Room C029a (bulletin board)
- University of Applied Sciences Neu-Ulm, Study and Info Center

Newspapers
- Suedwest Presse Ulm is a daily newspaper in Ulm, housing advertisements mainly on Wednesdays and Saturdays. Online version: http://immo.swp.de (only in German!). To place an advertisement please call: ☏ +49 (0)731/156602 or write an e-mail to kleinanzeigen[at]swp.de.
- Ulmer Wochenblatt is a free weekly paper (branch of the Suedwest Presse), distributed to private households every Wednesday. Housing advertisements are often the same as in the Suedwest Presse from Wednesday. Placing an advertisement online is possible. Online version: http://immo.swp.de/ (only in German!)
- Schwaebische Zeitung is a daily newspaper in Ulm, housing advertisements mainly on Wednesdays and Saturdays. Online version: http://immo.suedfinder.de/
- Neu-Ulmer Zeitung is a daily newspaper in Neu-Ulm, housing advertisements mainly on Wednesdays and Saturdays. Online version: http://immobilien.augsburger-allgemeine.de (only in German!)
6.3 Temporary Housing

If you do not have accommodation upon arrival, you can check in at the youth hostel, a pension or a hotel while you are looking for a room. It is advisable to book a room in advance.

- Geschwister-Scholl Youth Hostel Ulm, Grimmelfinger Weg 45, 89077 Ulm, ☏ +49 (0)731/384455, Fax: +49 (0)731/384511, [http://ulm.jugendherberge-bw.de/en/Portrait](http://ulm.jugendherberge-bw.de/en/Portrait), ✉ info[at]jugendherberge-ulm.de
- Youth Hostel Blaubeuren, Auf dem Rucken 69, 89143 Blaubeuren, ☏ +49 (0)7344/6444, Fax: +49(0)7344/21416, [http://blaubeuren.jugendherberge-bw.de/en/Portrait](http://blaubeuren.jugendherberge-bw.de/en/Portrait), ✉ info[at]jugendherberge-blaubeuren.de
- The Brickstone Hostel, Schützenstraße 42, 89231 Neu-Ulm, ☏ +49 (0)731/7082-559, Fax: +49 (0)731/7086 009, [http://brickstone-hostel.de/index.html](http://brickstone-hostel.de/index.html), ✉ info[at]brickstone-hostel.de
- Home Company, Bockgasse 3, 89073 Ulm, ☏ +49 (0)731/19445, Fax: +49 (0)731/1761888, [http://ulm.homecompany.de/en](http://ulm.homecompany.de/en)
- Online Hotel Service: [www.tourismus.ulm.de](http://www.tourismus.ulm.de) oder [www.hrs.de](http://www.hrs.de)

Youth hostel (Jugendherberge) in Germany means a non-profit, small budget hotel, usually with shared bedrooms. To stay in one of these youth hostels in Germany you need a membership of either the organization “Deutsche Jugendherberge” (DJH) or “Hosteling International” (HI). The annual fee for people under 27 is 7,00 €, older people pay 22,50 €.

You can apply directly at any youth hostel or online at:
[www.jugendherberge.de/en/basics/membership](http://www.jugendherberge.de/en/basics/membership) or [www.hihostels.com/info/membership](http://www.hihostels.com/info/membership)

In other countries, a membership may not be necessary to stay in one of these hostels. Especially if you plan to travel Europe it is worth to look at the HI homepage and compare the prices with normal hostels because you can get a discount (10% per night for example in England) as a member of the HI.

A backpacker hostel is called in “Germany Hostel” or “Backpacker” or “Backpacker Hostel”. For those private hostels you don’t need a membership.
7.1 Busses, Trams and Local Trains (DING)

Ulm und Neu-Ulm have a very well developed public transportation system. The SWU (Stadtwerke Ulm; the company running the municipal bus and tram lines), several companies from the region and the Deutsche Bahn (German Rail) have joined their services to form the DING (Donau Iller Nahverkehrs Gesellschaft). Within the DING area (which reaches out almost 50 km into the surroundings of Ulm) you can use different companies and means of transportation with only one ticket. The DING area is divided into several zones (Waben). The price of a ticket differs depending on how many zones you will cross. The whole city area of Ulm and Neu-Ulm forms one zone (Wabe 10/20) with standard prices.

There are also night busses in Ulm, which operate the whole night before Saturday and Sunday and before holidays. These night busses are free of charge for students of Ulm University, Ulm University of Applied Sciences and University of Applied Sciences Neu-Ulm.

- Routes, tickets and fares for the whole DING area: www.ding.eu
- Timetables, routes and maps for Ulm and Neu-Ulm, including night buses: www.swu-verkehr.de

Semester Ticket

The semester ticket is valid within the whole DING area for the duration of a full semester. The price is currently 114,00 € per semester. All registered students of Ulm University, Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm are entitled to buy it. If you register in Ulm for the first time, you will get one free semester ticket from the city.

<table>
<thead>
<tr>
<th>Valid time</th>
<th>Winter Semester</th>
<th>Summer Semester</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Ulm</td>
<td>October 1 - March 31</td>
<td>April 1 - September 30</td>
</tr>
<tr>
<td>Universities of Applied Sciences in Ulm and Neu-Ulm</td>
<td>September 1 - February 28</td>
<td>March 1 - August 31</td>
</tr>
</tbody>
</table>
YOU CAN BUY YOUR SEMESTER TICKET HERE:

- Ulm University: Cafeteria A and B (for students of Ulm University)
- Ulm University of Applied Sciences: Verfasste Studierendenschaft-Office, C 029a, Prittwitzstraße 10, 89075 Ulm (for students of Ulm University of Applied Sciences)
- SWU KundenCenter “traffi ti”, Neue Straße 79, 89073 Ulm 📞 +49 (0)731/166-2177, www.traffi ti.de
- DB Reisezentrum, Bahnhofplatz 1, 89073 Ulm (Hauptbahnhof Ulm)
- DB booking terminals within the DING area

➢ Your semester ticket is not transferable and only valid together with your student ID card.
➢ Keep the receipt when buying your semester ticket. In case you lose your semester ticket you can get a new one from the SWU office “traffi ti” for a small fee.
➢ It is worth buying the semester ticket even if the semester has already started if you use it for at least 2 months.
➢ Your student ID card is also valid as a ticket, even without buying the semester ticket. With your student ID you can travel after 6.00 p.m. on weekdays and the whole weekend on busses and trains in the whole DING area. This applies only to the chip card student ID. Exchange students who are not matriculated may not use their Teilnehmerausweis for this purpose.

REGULAR RATES

- **Single Ticket**: within the city area of Ulm/Neu-Ulm or one zone. If you want to go to other destinations, check the zone map or refer to the ID number (on a list at the DING ticket machine) of the place you want to go to.
- **Day Ticket**: for a person or group of up to five people for the city area of Ulm/Neu-Ulm. Single day rider tickets are valid the whole day, group tickets are valid from 8.30 a.m. without buying weekdays and the whole day on weekends.
- **Weekly Ticket** and **Monthly Ticket** are valid in the city area till the first working day of the following week or month. The current rates for single, day, weekly and monthly tickets can be viewed at: www.ding.eu/fahrscheine-und-preise.html. You are supposed to have a valid ticket before you enter the bus or the train. You can buy your tickets from the bus driver or from a ticket machine near the bus stop or the train station. There are also some ticket machines on the tram. Travelling without valid ticket in the DING area will result in a fine of currently 40,00 €.
7.2. Deutsche Bahn

Germany features an extensive and modern railway network. As a major railway hub in southern Germany, Ulm has good connections to many destinations in and out of the country. Fernzüge (long distance trains: ICE, IC, EC) and Regionalzüge (regional trains: IRE, RE, RB, S) provide hourly connections in almost every direction.

Website of the Deutsche Bahn: www.bahn.de

Time of travel and regular rates (one-way) from Ulm to various destinations (fastest connections):

<table>
<thead>
<tr>
<th>Destination</th>
<th>Time</th>
<th>Ticket Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>München Hbf</td>
<td>1:15 h</td>
<td>from 32,00 €</td>
</tr>
<tr>
<td>Stuttgart Hbf</td>
<td>0:56 h</td>
<td>from 19,80 €</td>
</tr>
<tr>
<td>Frankfurt Hbf</td>
<td>2:17 h</td>
<td>from 62,00 €</td>
</tr>
<tr>
<td>Kempten (Allgäu) Hbf</td>
<td>1:29 h</td>
<td>17,90 €</td>
</tr>
<tr>
<td>Friedrichshafen Stadt</td>
<td>1:01 h</td>
<td>20,90 €</td>
</tr>
<tr>
<td>Berlin Hbf</td>
<td>6:28 h</td>
<td>from 118,00 €</td>
</tr>
<tr>
<td>Wien Westbahnhof</td>
<td>5:34 h</td>
<td>from 116,00 €</td>
</tr>
<tr>
<td>Paris Est</td>
<td>4:44 h</td>
<td>from 128,00 €</td>
</tr>
</tbody>
</table>

Travel time from Ulm to nearby airports (fastest connections):

<table>
<thead>
<tr>
<th>Destination</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>München Flughafen Terminal</td>
<td>2:06 h</td>
</tr>
<tr>
<td>Stuttgart Flughafen/Messe</td>
<td>1:38 h</td>
</tr>
<tr>
<td>Frankfurt(M) Flughafen Fernbf</td>
<td>2:15 h</td>
</tr>
<tr>
<td>Friedrichshafen Flughafen</td>
<td>0:55 h</td>
</tr>
<tr>
<td>Nürnberg Flughafen</td>
<td>2:23 h</td>
</tr>
<tr>
<td>Memmingen Allgäu Airport, Memmingerberg</td>
<td>0:53 h</td>
</tr>
<tr>
<td>Zürich Flughafen</td>
<td>3:06 h</td>
</tr>
</tbody>
</table>

Timetables and tickets can be obtained at ticket machines, at the Reisezentrum in railway stations and on the website of the Deutsche Bahn. There you will also find a lot of special offers for discounted travelling (watch out for BahnCard, Sparpreis, Surf & Rail, Baden-Württemberg-Ticket, Bayern-Ticket and Schönes-Wochenende-Ticket, Europa-Spezial-Ticket, Quer-durchs-Land-Ticket). If you will remember to book a ticket earlier, it is very often possible to use budget price and get it cheaper.
7.3. Taxi
Taxis in Germany are rather expensive. However, if you share a taxi with your friends who have the same destination, it might be a good bargain for you. A ride from the inner city to Ulm University or to other distant parts of the city will be about 10,00 to 15,00 €. If you share a taxi with 5 or 6 persons, please order a large-capacity taxi ("Großraumtaxi").

Taxizentrale Ulm: +49 (0)731/66066, www.ulm-taxi.de
Taxizentrale Neu-Ulm: +49 (0)731/77000 or +49 (0)731/75000
www.donau-taxen.de

7.4 By foot
The inner cities of Ulm and Neu-Ulm are quite small and everything can be reached by foot conveniently. However, the universities (and also some student residences) in Ulm and Neu-Ulm are located on the outskirts of the cities.

7.5 Bicycle
Exploring Ulm by bicycle is easy. There are a lot of bike paths in the city. Especially cycling along the Danube river is very popular. But be aware that Ulm University and parts of Ulm University of Applied Sciences are located in higher regions of the city and the altitude difference to the inner city is up to 200 m.

People who are weary of searching of a parking place and enjoy cycling, not only find a map with cycling ways of Ulm and the nearest area but also other interesting informations about using public bicycle pumps, bicycle shelter, parking and even shower possibilities at Ulm University.

Further information and more tips about cycling in and around Ulm on: www.uni-ulm.de/misc/iui-gesfuermit/fahrradfahren-am-oberen-eselsberg.html (only in German!) and on www.adfc-ulm.de (only in German!).
You are allowed to take your bike onto the bus and tram for free from 8.30 a.m. to the end of operating hours from Monday to Friday as well as on the whole Saturdays, Sundays and public holidays. If you take your bike onto the bus before 8.30 a.m. during the week you have to buy an additional ticket for a child for the distance you want to cover. If the driver gives you a permission, you may take your bike onto the bus beyond the time. It is allowed to transport up to 2 bikes on the bus. With your bike, you have to get into the bus at the second door.

**Bicycle Repair Shop**
Ulm University features a bicycle repair shop (*Fahrradwerkstatt*), where all students can repair their bicycles and can get help and advice from other students. It is located underneath the Mensa of Ulm University, O25.

Please find opening hours and more information on: www.uni-ulm.de/en/stuve/struktur/referate/bicycle-workshop.html, ☎ +49 (0)731/50-23852, ✉ stuve.fahrrad[at]uni-ulm.de

**7.6. Carpooling**
The Mitfahrgelegenheit is an organized traveling with other people, where one offers his car and all travelers are sharing the cost of the trip, which makes the journey for all participants much cheaper.

There are plenty of online pages with different priorities, which offer Mitfahrgelegenheit. For service of some of them you have to pay, others are free of charge. In this way you can find yourself a transportation or offer the trip to the community.

To avoid misunderstandings during the trip, care to contact your fellow passenger before to find out how many seats are free or to let him know how many you need, to agree with him where to meet and where to drop off and how high the travel expenses are.
It's also useful to exchange names and phone numbers, so you can contact each other in case of some changing plans, problems or delays, but also for your own sake. You can minimize the risk of traveling with an unknown person by using websites, which offer rating system for their members and/or verification of their identity by the copy of their ID or other identity documents.

There are professional flight web pages, which help air passengers to find a follow passenger for their flight and some other web sites who connect railway travelers with each other.

### 7.7. Long-distance Busses

You want to travel cheap by bus? No problem! Since two years the network and the amount of long-distance busses providers has increased. They are becoming an interesting alternative to Deutsche Bahn. Even though the journey takes more time, the long-distance busses attract with lower prices for destinations within Germany and abroad. Some intercity bus suppliers connect daily large and medium cities together and make it possible to travel cheap across Germany, for example the intercity bus from Ulm to Munich costs 7 €.

The long-distance bus-offer of Deutsche Bahn recognizes the BahnCard for the destinations within Germany. The owners of BahnCard RAILPLUS get 25% discount for the destinations abroad in 28 countries.

The current offers and prices of all Intercity buses can be viewed at: [www.checkmybus.de](http://www.checkmybus.de).

### 7.8 Airports

From Ulm you may conveniently reach different airports in order to travel.

- Stuttgart airport: [www.stuttgart-airport.com/?langredir=false](http://www.stuttgart-airport.com/?langredir=false)
- Frankfurt airport: [www.frankfurt-airport.com/content/frankfurt_airport/en.html](http://www.frankfurt-airport.com/content/frankfurt_airport/en.html)
- Friedrichshafen airport: [www.fly-away.de/en](http://www.fly-away.de/en)
- Nuremberg airport: [www.airport-nuernberg.de/english](http://www.airport-nuernberg.de/english)
- Memmingen airport: [www.allgaeu-airport.com](http://www.allgaeu-airport.com)
- Zurich airport: [www.zurich-airport.com](http://www.zurich-airport.com)
8.1 Shopping

Opening times of most shops:
Mon – Sat from app. 9.00 a.m. to 8.00 p.m., some food shops in Ulm even till midnight, closed on sundays. From 10.00 p.m. it is not allowed to sell alcoholic beverages due to legal regulations.

FOODS

In Ulm und Neu-Ulm, you can find the following supermarkets for example:

- **Kaufland**: Blaubeurer Straße 29 (Ulm), Vorwerkstraße 2 (Neu-Ulm)
- **Rewe**: Virchowstraße 1-9, Trollingerweg 14 (Ulm Eselsberg), Leipheimer Straße 55, Wegenerstraße 1 (Neu-Ulm), Magirusstraße 45, Bahnhofstraße 1/1, Römerstraße 120 (Ulm Weststadt), Wielandstraße 56 und Schwamberger Straße 35-43 (Ulm Oststadt), Hummelstraße 7-11, Marktplatz 9 (Blaustein)
- **Edeka**: Bahnhofstraße 5 (inside the Galeria Kaufhof, Ulm)

Besides the “normal” supermarkets, which can be found all over the city, there are discounters at a good bargain.

- **Aldi**: Blaubeurer Straße 47 (Ulm), Pfaffengasse 28, Wegenerstraße 3 (Neu-Ulm), Max-Hilsenbeck-Straße 1 (Blaustein)
- **Lidl**: Wielandstraße 54 (Ulm Oststadt), Wörthstraße 59 (Ulm Weststadt), Im Starkfeld 59 (Neu-Ulm), Max-Hilsenbeck-Straße 4 (Blaustein)
- **Norma**: Herrenkellergasse 18 (Ulm city centre), Leipheimer Straße 97 (Neu-Ulm), Ehinger Straße 19, Magirusstraße 40 (Ulm Weststadt)
- **Netto**: Münsterplatz 16 (Ulm city centre), Söflinger Straße 120 (Ulm Söflingen), Hauptstraße 72 (Neu-Ulm), Bahnhofstraße 11 (Blaustein)
**DAILY LIFE**

**Farmer’s Market**
You will find a farmer’s market in Ulm on the Münsterplatz and at the Petrusplatz in Neu-Ulm, where farmers from the surrounding region offer fresh vegetables, fruits and other food (both markets take place on Wednesdays and Saturdays, in Ulm starting at 6.00 a.m. to 1.00 p.m.; in Neu-Ulm starting at 7.00 a.m. to 1.00 p.m.).

**Shopping Malls**
As in most German cities, you will find the best shopping opportunities in the city centre. However, there are also some shopping malls in Ulm.
- **Facheinkaufszentrum**: Blaubeurerstraße 10-50 (Ulm), several stores (also IKEA)
- **Blautalcenter**: Blaubeurer Straße 95 (Ulm), [www.blautal-center.de](http://www.blautal-center.de)
- **Glacis-Galerie**: Bahnhofstraße 1/3 (Neu-Ulm), [www.glacis-galerie.de](http://www.glacis-galerie.de)

**Used Things, Car Boot Sales**
- You will find Second Hand shops at [www.neue-arbeit-ulm.de](http://www.neue-arbeit-ulm.de); Follow the subjects: Home / Standorte (only in German!)
- In the category “Die gute Tat” in the newspaper Ulmer Wochenblatt (Chapter 6), you will find free furniture and home appliance.
- **Flea markets**, once a month at the Volksfestplatz in Neu-Ulm and at irregular dates at the other places, ask local students for other markets. Get more information for exact dates at local press or ask local students, also for other markets.
- **Facebook-Group “FreeYourStuff Ulm/Neu-Ulm”**, here you will find free things, but you have to hurry up: First come, first serve! [www.facebook.com/FreeYourStuff](http://www.facebook.com/FreeYourStuff)
8.2 Telephone
All service numbers starting with 0800 can be dialed free of charge. Numbers starting with 0900 are usually high-priced.

Public Telephones
Most of the public phone booths are operated by the Deutsche Telekom (www.telekom.de). You can use cash to pay but more convenient for payment are telephone cards which you can obtain at the “T-Punkt” (Deutsche Telekom Shop) and at the post office. Other public telephones are located in Internet cafes where international calling rates are often cheaper. Calling cards (using the 0800 prefix and PIN) are accepted at most telephone booths and offer a cheap alternative for calls abroad. Be sure to inform yourself in advance about the exact rates, conditions and validity among the different calling card providers. Further information can be found at: www.teltarif.de/callthrough/html.

Mobile Phones (Called “Handy” in Germany)
Since most Germans possess a mobile phone, public pay-phones have become increasingly rare. The mobile phone network operators in Germany are T-Mobile, Vodafone, E-Plus and O2. These operators have their own shops (T-Mobile is the mobile branch of the Deutsche Telekom, you find them in the “T-Punkt“ stores), where you will find further information. Additionally, you can look up rates and rate comparisons (also from discounters) on www.handytarife.de/anbieter (only in German!). There are huge differences in prices, rates, services and monthly charges, but generally speaking you can distinguish between:

- **Pre-Paid**: no contract, no minimum running time, no minimum turnover / no monthly minimum amount
- **Contracts**: Duration of 2 years (cannot be cancelled ahead of time!), with monthly costs, but you will receive an inexpensive modern mobile phone

Private Landline
As calling costs via mobile phone or public telephones are quite expensive, it is recommended to have a landline installed if the duration of phone use is to be for a longer time period. In Germany there are currently many options. The standard way is to go with the Deutsche Telekom or “T-Punkt“. When moving into a new apartment it is recommended to assume responsibility of the existing telephone line of the previous tenant, as connection costs for a new line are significantly higher.
Once you have established a telephone connection with the Deutsche Telekom, it is possible for you to take advantage of cheaper telephone rates through other contractors by dialing a prefix prior to each call. A list of the current rates from various contractors can be found at: www.teltarif.de or www.billiger-telefonieren.de. The costs for these calls through the contractors will be automatically included in your telephone bill. Another alternative is to use a mobile network operator or TV/cable provider for your private landline.

**Students using their mobile phones**

**TELEPHONE DIRECTORIES**

Telephone directories are available online at: www.teleauskunft.de. Here you can access all following telephonebooks:

- “Das Örtliche” for your city, the national phone directory: “Das Telefonbuch” and the commercial directories: “Gelbe Seiten” (yellow pages).
- National directory assistance by Deutsche Telekom (of course, there are also a lot of other providers), costs: minimum 1,99 €: ☏️ + 49 11833 (in German) or ☏️ +49 11837 (in English) or ☏️ +11836 (in Turkish)
8.3 Internet
All students who are matriculated at one of the three universities get their own e-mail address and full access to computer pools of their university. Most student residences also provide internet access, which is the most convenient and cheapest way to have internet access at home.

You will find further information about computer pools, accounts and WLAN access at the computer centre of your university:

- **Ulm University**: [www.uni-ulm.de/en/einrichtungen/kiz.html](http://www.uni-ulm.de/en/einrichtungen/kiz.html)
- **Ulm University of Applied Sciences**: [www.hs-ulm.de/en/imz](http://www.hs-ulm.de/en/imz)

**DSL (Digital Subscriber Line)**
DSL is available throughout the whole city of Ulm and Neu-Ulm. You will often receive DSL-Hardware (WLAN) when signing a contract (be aware of minimum duration). Costs: 20,00 - 30,00 €, depending on provider and bandwidth.

There are also a lot of providers (Telekom, 1&1, O₂, Freenet, Kabel BW, SWU etc.) offering home phone and DSL flat rates in a bundle, inform yourself on their websites.

You may share your DSL connection with your roommates to decrease your personal costs.

You can use library’s computers and the free public internet access of the **Public Library of Neu-Ulm** for max 30 minutes. If you have your own Laptop, you can ask library employers to provide your WLAN access for as long as you need.

Stadtbücherei Neu-Ulm, Heiner-Metzger-Platz 1,
[www.stadtbuecherei.neu-ulm.de](http://www.stadtbuecherei.neu-ulm.de)

**Internet Cafés and Call Centers**
- Internetcafé Telnet Ulm: Frauenstraße 35 (Ulm city centre)
- Burkay Sahabettin Internet-Café & Call Shop: Herdbruckerstraße 26 (Ulm city centre)
- Salah Mehdi Saleh Internetcafé: Augsburger Str. 28 (Neu-Ulm, Stadtmitte)
There is free public Internet Access for 1.5 hours per day during the opening hours of the Ulm Public Library. You need a valid library card, though. If you have your own laptop, you can use wifi as long as the library opens and again you need the registration member.
Ulm Public Library, Vestgasse 1 (next to the city hall Ulm), www.stadtbibliothek.ulm.de

8.4 Contribution Regarding Broadcast Services

A flat-rate contribution is charged to every apartment so that, in principle, every household has to pay 17.50 € monthly - and this is irrespective of whether any devices in a household are available and/or used.

According to the principle "One apartment, one contribution", only one person must pay, no matter how many people live there. An apartment is defined as any structurally enclosed space unit that is suitable for living or sleeping and is accessible via a staircase, an entrance hall, or from the outside. Bathroom and kitchen are irrelevant.

Apartments are considered as:
- Single apartments - even if it is just one room, but accessible by public, the tenant has to pay the contribution.
- Double apartments
- shared apartments and residential communities

Since residential communities are considered as apartments, for each shared apartment only one adult person must be registered and must pay the contribution. The residential community itself may decide, which person pays. Among each other there is an obligation to pay compensation. It does not matter if all roommates and/or fellow residents have their own lease. All other inhabitants who are possibly still registered, you can (and should!) deregister.

Warning! Within rental law it is not allowed, that student housing offices (e.g. Studierendenwerk) pay the broadcast contribution and split this proportionate over rent or operating costs. People, who receive social services (e.g. BAföG) can be exempted from the contribution.
Note! Students, who have registered their room in the student dormitory merely as their secondary residence are not exempted from the contribution. The contribution is paid per apartment and not per person. Who has several apartments, pays in principle several times.

Warning! intentional or negligent non-contribution is considered as a regulatory offense and can be punishable with a fine.

Further information on www.rundfunkbeitrag.de or under follow phone number 01806 999 555 01 (weekdays 07:00 a.m. – 07:00 p.m, pay hotline)
8.5 Mail

Letters are delivered in Germany mainly by Deutsche Post, parcels also by other companies (DHL, UPS, GLS, Hermes, etc.).

Website of the Deutsche Post: www.deutschepost.de (only in German!)

Packstation

If you send and receive packages regularly, it is recommended to use the DHL packstation. This service is free of charge and independent from opening hours. This service has become widespread and offers the convenience of letting the sender be informed per e-mail or text message when a shipment has arrived.

Postage of Deutsche Post

- postcards: within Germany 0,45 €, international: 0,80 €
- letters: within Germany 0,62 €; international: 0,80 €, depending on the size and weight
- parcels and small parcels starting at 3,79 € within Germany (Online-Price)

More about postages on www.dhl.de

Stamps can be bought at every post office and at automatic vending machines.

Post Offices

Bahnhofplatz 2 (Ulm City Center, main office)
- Opening hours: Mon - Fri: 8.30 a.m. - 6.30 p.m. and Sat: 9.00 a.m. - 1.00 p.m.

Gartenstraße 20 (Neu-Ulm city center, main office)
- Opening hours: Mon - Fri: 9.00 a.m. - 6.00 p.m; Sat: 9.00 a.m. - 12.30 p.m.

Mail boxes in Germany are yellow with the emblem of the Deutsche Post and can be found all over the city.
You will find more information about branches, points of sale, DHL parcel shops, mail boxes and parcel stations under www.deutschepost.de. Follow the link: http://standorte.deutschepost.de/Standortsuche and type in the city, the post code or the streetname. Many branches are located in supermarkets and retail stores. If you need help you can always ask the staff for assistance. Registration and further information at: www.dhl.de/en.html.

8.5 Health Care

**Seeing a Doctor or a Dentist**

- In many countries, it is customary to go to the ambulance at a hospital first if you get ill. In Germany, you only go to the ambulance in case of an emergency (Chapter 11) or at night or weekends, when the doctors’ offices are closed.
- Everybody should have a general practitioner as personal doctor. You should find a doctor for yourself before you get ill. Doctors usually have large signs outside their offices. Look around in your neighborhood. Also check the web (www.ulmer-aerzte.de) or yellow pages. The best way is probably a recommendation by a friend or neighbour.
- The dental clinic of Ulm University offers a wide range of dental treatments. A special offer is the student treatment course, in which the treatments are carried out inexpensively by the students under the supervision of licensed dentists.
  (`+49 (0)731/500 64110`, www.uniklinik-ulm.de/struktur/kliniken/zahn-mund-und-kieferheilkunde/klinik-fuer-zahnerhaltungskunde-und-parodontologie.html)
- In order to treat patients of public insurance companies, doctors need to have a contract with those companies. On their signs it will usually say “Alle Kassen”. If it says “Privatpraxis”, even clients of public health insurances will get treated as private patients, i.e. they have to pay their bills themselves, but they will only get a small part refunded by their insurance.
- Please bring your health insurance or EHIC card every time you go to see the doctor or dentist.
- For in-hospital treatment, you have to make a co-payment of 10,00 € a day. Maximum is for 28 days in a year.

**Medication**

- You will receive all medically required drugs. They are obtained from dispensing pharmacies (*Apotheke*).
- The co-payment for prescribed drugs is 5,00 € to 10,00 € in most cases.
8.6 Garbage – Avoidance, Separation and Recycling

In Germany people are in general very environmentally aware and therefore try to avoid waste of resources and pollution of the environment.

Deposit For Beverages

Beside the normal system of returnable bottles (glas and plastic) for beverages, you also have to pay deposit for a lot of disposable bottles (glas and plastic) and cans in order to motivate people to return them. Depending on the type of beverage and filling capacity you may or may not have to pay a deposit. For juice usually you do not, for water however and beverages like cola you have to pay almost always a deposit. Watch out for the logo of the Deutsche Pfandsystem GmbH. If you find this emblem on a bottle or can, you will have to pay 0.25 € deposit.

However, you won’t find that emblem on every bottle that you have to pay a deposit for. Empty bottles and cans can always be returned at the store where you bought them and also at every bigger shop, which also sells these types of disposable bottles and cans. Take care not to damage the bottles and cans so you won’t have problems with the return!

Sorting And Recycling Waste

The rules for recycling are imposed by local authorities, the system can differ from town to town.

- **Gelber Sack and Gelbe Tonne** (for potentially recyclable garbage)
  For all „light“ plastic and metallic packing materials, such as yoghurt cups, plastic bags, styrofoam, milk and juice packs, cans, spray cans, that may carry the symbol “der Grüne Punkt” and are not mentioned somewhere else. Make sure everything is completely empty. You can pick up yellow (plastic) sacks at the recycling stations or in the Bürgerbüro of Ulm or Neu-Ulm (Chapter 4).

- **Glass** (glass containers, placed together with the paper containers in your neighbourhood) Bottles (the not returnable ones) etc., but no light bulbs, mirrors and window panes.
**Paper and cardboards** (blue garbage can)
All kinds of paper, e.g. newspapers, magazines, cardboard and packaging material. Clean paper only – no coated paper (from milk- or juice packs) or tissues.

**Biotonne** for biodegradable waste (brown garbage can, Biomüll)
Food garbage, coffee filters, tea bags, plants, even used tissues.

**Restmüll** for all other kinds of waste. Everything not mentioned above will have to go to the Restmüll (remaining garbage). But keep in mind that you will have to pay for the disposal of Restmüll, whereas all the other kind of waste can be disposed free of charge (except Biomüll).

**Recyclinghöfe** for bulky or hazardous waste and electronic devices
There are recycling stations (Recyclinghof) all over the city, where you may deposit all kind of hazardous waste (e.g. batteries, paints, oil), bulky waste (e.g. furniture, carpets, wood, window panes) and also old electronic devices. You can also bring all the types of waste listed above (except Biomüll). You will need a car to access these recycling stations.

Each student residence has its own system for dividing up the cleaning work. Ask your room mates how things work in your dorm or your particular flat share.

More information on recycling and public recycling stations/containers can be found on the websites of the waste management companies of Ulm and Neu-Ulm:

www.ebu-ulm.de
www.awb-neu-ulm.de
(only in German!)
## 8.7 Holidays

Germany is one of the countries with the most holidays (*Feiertage*) in the world. On holidays the universities and shops are closed, trains and busses operate according to the Sunday schedule. Most of the holidays are national holidays, but some holidays are state specific. Bavaria has the most holidays (15), Baden-Württemberg one less (14).

### Nationwide holidays (*Bundesweite Feiertage*)

<table>
<thead>
<tr>
<th>Date</th>
<th>Holiday</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01.01</td>
<td>New Year's Day / Neujahrstag</td>
<td>Pentecost Monday / Pfingstmontag (around 50 days after Easter)</td>
</tr>
<tr>
<td>03.10</td>
<td>Good Friday / Karfreitag</td>
<td>03.10. German National Holiday / <em>Tag der deutschen Einheit</em></td>
</tr>
<tr>
<td>24.12</td>
<td>Easter Monday / Ostermontag</td>
<td>24.12. Christmas Eve / Heiligabend (shops are all closed)</td>
</tr>
<tr>
<td>01.05</td>
<td>German Labour Day / Tag der Arbeit</td>
<td>25./26.12. Christmas Days / 1. und 2. Weihnachtstag</td>
</tr>
<tr>
<td>31.12</td>
<td>Ascension / <em>Christi Himmelfahrt</em></td>
<td>31.12. New Year’s Eve / <em>Silvester</em> (shops are open in the morning)</td>
</tr>
</tbody>
</table>

### Holidays in Baden-Württemberg, Bavaria and other mainly catholic states

<table>
<thead>
<tr>
<th>Date</th>
<th>Holiday</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>06.01</td>
<td>Epiphany / <em>Heilige Drei Könige</em></td>
<td>Corpus Christi / <em>Fronleichnam</em> (2nd Thursday after Pentecost)</td>
</tr>
<tr>
<td>01.11</td>
<td>All Saints / Allerheiligen</td>
<td></td>
</tr>
</tbody>
</table>

### Holidays only in Bavaria

<table>
<thead>
<tr>
<th>Date</th>
<th>Holiday</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>15.08</td>
<td>Assumption Day / <em>Mariä Himmelfahrt</em></td>
<td>(in Neu-Ulm all shops, offices and the University of Applied Sciences will be closed, but in Ulm all universites and all shops and offices will be open and working!)</td>
</tr>
</tbody>
</table>

### Holidays only in Ulm and Neu-Ulm

Schwörmontag: every 3rd or 4th Monday in July. Many shops and offices (also all three universities) will be closed in the afternoon.
8.8 Religious Facilities

PROTESTANT (LUTHERAN)
- Münster, Münsterplatz 21, Ulm city centre, ☑️ +49 (0)731/379945-0
- Petruskirche, Petrusplatz 8, Neu-Ulm city centre, ☑️ +49 (0)731/97486-50
- Pauluskirche, Frauenstraße 110, Ulm Oststadt, ☑️ +49 (0)731/22728
- Lukaskirche, Hermann-Stehr-Weg 5, Ulm Eselsberg, ☑️ +49 (0)731/53881

CATHOLIC
- St. Georg, Beethovenstraße 1, Ulm Oststadt, ☑️ +49 (0)731/15387-0
- St. Michael zu den Wengen, Wengengasse 6, Ulm city centre, ☑️ +49 (0)731/63583
- St. Maria Suso, Mähringer Weg 51, Ulm Eselsberg, ☑️ +49 (0)731/53145
- St. Johann Baptist, Johannesplatz 4, Neu-Ulm, ☑️ +49 (0)731/97059-0

ORTHODOX
- Russian Orthodox Registered Association, Judenhof 9, Ulm city centre,
  ☑️ +49 (0)731/1849165
- Serbian Orthodox Church, Furttenbachstraße 11, Ulm Weststadt, ☑️ +49 (0)731/3608045

ISLAMIC
- DITIB Ulm, Turkish Islamic Registered Association, Herrlingerstraße 68, Ulm,
  ☑️ +49 (0)731/33135

INDEPENDENT CHURCHES
- Protestant-Methodistic, Erlöserkirche, Römerstraße 85, Ulm Weststadt, ☑️ +49 (0)731/30479
- Protestant-Baptistic, John-F.-Kennedy-Str. 6, Neu-Ulm, ☑️ +49 (0)731/7086508

JEWISH
- Synagogue Ulm, Weinhof, Ulm city center, ☑️ +49 (0)731/14071910
- Jewish Community in Ulm, Neutorstraße 28, Ulm city centre, ☑️ +49 (0)731/1436788


9.1 Sports

University Sports Office (Hochschulsport)

The universities have their own sport office, the Hochschulsportbüro located at Ulm University. It is open for all students of Ulm University, Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm. For almost every course you have to pay a small fee, if you want to participate in the sport programs. Here are some examples of the offered sports: volleyball, swimming, paragliding, water skiing and so on. A gymnasium is even available at the Ulm University (O25, Niveau 1).

Some of the highlights are the skiing trips to the French Alps (duration: one week) or the sailing club USCU where you can obtain the German sailing licence (compulsory on most of the lakes and seas). Moreover, members have free access to boats on the Ammersee.

For further information, please contact the Hochschulsportbüro. At the beginning of a semester the sports office issues a booklet and posters with the semester programs. The programs is also published on its webpage, where you can register and pay online for the courses.

Contact: Ulm University, Hochschulsportbüro
Albert-Einstein-Allee 11, 89081 Ulm
O25, Niveau 1, Room 156, ☎ +49 (0)731/50-22071

Sports Clubs Outside the Universities

- Schwimm- und Sportverein Ulm 1864 e.V. (SSV 1864 Ulm): www.ssvulm1846.de (only in German!)
- TSV 1880 Neu-Ulm e.V.: www.tsv-neu-ulm.de (only in German!)

More sport clubs outside the universities can be found under:
Ulm: www.ulm.de/ulm (only in German!) heading Leben in Ulm, then Freizeit und Sport
Neu-Ulm: http://nu.neu-ulm.de/de (only in German!) heading Neu-Ulm erleben, then Freizeit & Sport
9.2 Music and Art

ON CAMPUS

• The artistic centre, Musisches Zentrum, offers activities for those who like to be creative besides their studies. All kinds of artistic and musical activities are organized here. You find the artistic centre in the courtyard between the Mensa of Ulm University and the hospital building. www.uni-ulm.de/einrichtungen/muz (only in German!)

• Choir of Ulm University: www.uni-ulm.de/einrichtungen/unichor (only in German!)

• Orchestra of Ulm University: www.uni-ulm.de/muz/uniorchester (only in German!)

• Big Band of Ulm University: www.uni-ulm.de/einrichtungen/unibigband (only in German!)

• Ballet of Ulm University: www.ballett.org/en/index.html

• Samba group of Ulm University: www.uni-ulm.de/einrichtungen/muz/rio-samba-gruppe-gato-sorriso.html (only in German!)

• Theatre Group of Ulm University: www.uni-ulm.de/impro (only in German!)

• Orchestra of Ulm University of Applied Sciences: www.hs-ulm.de/campuskultur/hochschulchor (only in German!)

• Orchestra of Ulm University of Applied Sciences: www.hs-ulm.de/en/campuskultur/Orchester


• Jazz Combo of University of Applied Sciences Neu-Ulm: www.hs-neu-ulm.de/en/about-us/cultural-programme/hnu-jazz-combo

• Theatre Group of University of Applied Sciences Neu-Ulm: www.hs-neu-ulm.de/en/about-us/cultural-programme/hnu-theatre-group

Although most of the artistic and musical activities take place at Ulm University, it is also possible for students of Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm to participate. Just ask. Talented students are always welcome!
Leisure Time

Outside the Universities

- **Ulm Theatre** offers contemporary and classical plays. Students will get discount of the regular price (student card). 10 minutes before the beginning of the play, the remaining tickets can be bought for 6.00 € only. Students of Ulm University and University of Applied Sciences Neu-Ulm can purchase theatre tickets at a unified price of 7.00 € on campus. [www.theater.ulm.de](http://www.theater.ulm.de) (only in German!)
- **Roxy**, many cultural events (concerts, plays, cabaret, parties), [www.roxy.ulm.de](http://www.roxy.ulm.de) (only in German!)
- **Neu-Ulm Theatre**: Students get 3.00 € discount of the regular price (student ID card) and 15 minutes before the beginning of the play 50% discount for remaining tickets. [www.theater-neu-ulm.de](http://www.theater-neu-ulm.de) (only in German!)
- **Theaterei** in Herrlingen (Blaustein) and in castle Erbach, [www.theaterei.de](http://www.theaterei.de) (only in German!)
- **Theater in der Westentasche** offers popular plays, [www.westentasche.de](http://www.westentasche.de) (only in German!)

Up to date information on cultural events and concerts can be found on the website of Ulm and Neu-Ulm: [www.kultur-in-ulm.de](http://www.kultur-in-ulm.de) (only in German!)

9.3 Parties, Cinemas and Events

Students often get cheaper tickets. Just show your student ID card and ask at the entrance for a reduction for students.

**Student Parties**

During semester time there are a lot of student parties at Ulm University, Ulm University of Applied Sciences and University of Applied Sciences Neu-Ulm and also at the student residences. You find posters and flyers announcing the latest events everywhere at your university. More about student events can be found on: [www.uni-ulm.de/party](http://www.uni-ulm.de/party) (only in German!)

**Bars Run by Students**

- **Cat** (alternative concerts and parties), Prittwitzstraße 36, [www.cat-ulm.de](http://www.cat-ulm.de) (only in German!)
- **Jazzkeller Sauschdall** (Jazz), Prittwitzstraße 36, [www.sauschdall.de](http://www.sauschdall.de) (only in German!)
- **Studentencafe** (free concerts and parties), Stuttgarter Straße 15, [www.studentencafe.de](http://www.studentencafe.de) (only in German!)
**Leisure Time**

**Cinemas**
The cinemas in Ulm usually show movies in German, but sometimes also in other languages or with subtitles (e.g., “Original Sound” Day on Wednesday in Dietrich Theater). The website [www.kino-ulm.de](http://www.kino-ulm.de) shows an overview of the weekly programme in the different cinemas.

Important: If you want to get the student discount, don’t forget to take your student ID with you!

In the **Xinedome** and the **Dietrich Theater** only students younger than 27 can get the student discount.

The program of the „**Unikino**“ of the Ulm University and more information on: [www.uni-ulm.de/unikino/en](http://www.uni-ulm.de/unikino/en)

**Open air cinema**
SSV Bad, Stadionstraße 17, 89073 Ulm
☎ +49 (0)731/65400; [www.donauflimmern.de](http://www.donauflimmern.de) (only in German!)

The summer season starts at the end of July and ends in mid September. At 8.00 p.m. you can buy a ticket of the open air cinema and be assured of a good seat. Because of changeable or bad weather you can check on website wheather the movie will be shown or not.

**Cineasta-Group**
There is also a group of students of Ulm University called “Cineasta“ who organize movie nights in the cinemas Obscura and Lichtburg. The entrance fee for students is only 3,50 €. [www.cineasta.de](http://www.cineasta.de)

**Ulmer Zelt (Ulm Tent)**
The “Ulmer Zelt” is a tent set up in the Friedrichsaup from May to July with concerts, plays and cabaret every night and a huge beer garden. Students get cheaper tickets for all the events in the tent. [www.ulmerzelt.de](http://www.ulmerzelt.de)
**LEISURE TIME**

** SCHWÖRWOCHE (OATH WEEK)...**

... is the most famous festival in Ulm, with lots of activities in and around the city. It takes place in the last week of July. At the end of the festival, there is the biggest party called “Schwörmontag”. It is the spectacle called Nabada on the Danube river. After that, the whole city turns into a huge party with concerts everywhere until night. On Schwörmontag, a lot of shops and offices are closed in the afternoon.


** SoNaFe **

An amazing open air ambience in the inner courtyard of the westside of Ulm University with Live-Bands, DJ, and much more. The international SummerNightParty takes place each summer term since more than 20 years. This special and biggest Party at the Ulm University is organized by the Team of students of different programmes. Before the event begins the Biergarten offers fresh beer and in many bars there are cocktails, shots and much more. the „hungry people“ can find a big varity of delicious food and many of them are international specialities.

More information on: [www.stuve.uni-ulm.de/sonafe](http://www.stuve.uni-ulm.de/sonafe) (only in German!)

Furthermore, you will find information on many interesting and affordable concerts, workshops and parties on the website of the [Stadtjugendring Ulm](http://www.sjr-ulm.de). Follow the subjects: Projekte und Einrichtungen / Jugendtreffs
9.4 Museums and educational facilities

Museums

- Ulmer Museum (art, history), Marktplatz 9, [www.ulmer-museum.ulm.de](http://www.ulmer-museum.ulm.de)
- Stadthaus Ulm, Münsterplatz 50, [www.stadthaus.ulm.de](http://www.stadthaus.ulm.de)
- Kunsthalle Weishaupt (modern art); Hans-und-Sophie-Scholl-Platz 1, [www.kunsthalle-weishaupt.de](http://www.kunsthalle-weishaupt.de)
- Deutsches Brotmuseum, Salzstadelgasse 10, [www.museum-brotkultur.de](http://www.museum-brotkultur.de)
- Edwin Scharff Museum (art and children’s museum), Petrusplatz 4, [www.edwinscharffmuseum.de](http://www.edwinscharffmuseum.de)
- Bundesfestung Ulm (general information about all fortresses), Bahnwaldstraße 11, [www.festung-ulm.de](http://www.festung-ulm.de)
- Donauschwäbisches Zentralmuseum, Schillerstraße 1, [www.dzm-museum.de/english/dzm_en.html](http://www.dzm-museum.de/english/dzm_en.html)
- Naturkundliches Bildungszentrum (natural sciences), Kornhausgasse 3, [www.naturkunde-museum.ulm.de](http://www.naturkunde-museum.ulm.de)
- Fort and KZ-Gedenkstätte Oberer Kuhberg (19th century fortification and nazi concentration camp memorial in Ulm), Büchsenasse 13, [http://dzok-ulm.de/](http://dzok-ulm.de/)
- Wilhelmsburg Ulm, Prittwitzstraße 100, [www.tourismus.ulm.de](http://www.tourismus.ulm.de) (Follow the subjects: “Ulm & Neu-Ulm“ / “Bundesfestung Ulm/Neu-Ulm” / “Wilhelmsburg”)

Volkshochschulen (People’s University)

The Volkshochschulen of Ulm and Neu-Ulm offer a big variety of courses for everyone (yoga, cooking, political discussions, arts and languages etc.).

- Ulmer Volkshochschule, Kornhausplatz 5, [www.vh-ulm.de](http://www.vh-ulm.de)
- Volkshochschule Landkreis Neu-Ulm, Josef-Forster-Straße 2a, 89257 Illertissen, [www.vhs-neu-ulm.de](http://www.vhs-neu-ulm.de)
- Familien-Bildungsstätte Ulm e.V., Sattlergasse 6, [www.fbs.ulm.de](http://www.fbs.ulm.de)

City Libraries

- **Stadtbibliothek Ulm**, Vestgasse 1 (next to city hall Ulm), [www.stadtbibliothek.ulm.de](http://www.stadtbibliothek.ulm.de) (only in German!)
  The new **Ulm Stadtbibliothek** (municipal library of Ulm) is built like a glass pyramid and always worth visiting.
- **Stadtbücherei Neu-Ulm**, Heiner-Metzger-Platz 1, [www.stadtbuecherei.neu-ulm.de](http://www.stadtbuecherei.neu-ulm.de) (only in German!)
9.5 Recreation

PARKS AND GARDENS

- The Friedrichsau is a big park in Ulm at the banks of the Danube (stop of tram 1 “Donauhalle”) with a small zoo (the Aquarium), small lakes and beer gardens. A lot of events take place there (Ulmer Zelt, Ulmer Volksfest).
- The Glacis Park is a nice park in Neu-Ulm with lakes, water playgrounds and a beer garden. There are a lot of cultural and musical events in summer which are always for free. Here you will also find the Wasserturm of Neu-Ulm.
- The Botanical Garden of Ulm University includes green houses, Apothekergarten (a pharmacy garden) and a beer garden.

SWIMMING

Donaubad Wonnemar Ulm/Neu-Ulm
Wiblingerstraße 55, 89231 Neu-Ulm
www.wonnemar.de/ulm/
Indoor water park with outside section and open air swimming pool in summer time

Westbad
Moltkestraße 30, 89077 Ulm
www.ulm.de/ulm
(Follow the subjects: Leben in Ulm / Freizeit & Sport / Bäder)
Low priced municipal indoor swimming pool

Bad Blau
Boschstraße 12, 89134 Blaustein
www.badblau.de
Indoor water park with outside section

Hallenbad Neu Ulm
Kantstraße 4, 89231 Neu-Ulm
www.neu-ulm.de
(Follow the subjects: Neu-Ulm / Neu-Ulm erleben / Freizeit & Sport / Schwimmbäder / Hallenbad Neu-Ulm)
Low priced municipal indoor swimming pool

Baggerseen (quarry artificial lakes)
Around Ulm there are a few artificial lakes like the Pfuhler See (Neu-Ulm Pfuhl), the Ludwigsfelder See (Neu-Ulm Ludwigsfeld) and Waldsee Senden. The best way to reach the lakes is by car or bicycle.
**Leisure Time**

**Places for Excursions**

- **Blaubeuren** is a small town 20 km to the west of Ulm, where there is Germany’s biggest karstic spring source, the "Blautopf" and a medieval monastery. [www.blaubeuren.de/de/Tourismus](http://www.blaubeuren.de/de/Tourismus) (only in German!)
- **The Swabian Alb** begins in Ulm with beautiful landscape, many caves and a lot of castles. [www.schwaebischealb.de](http://www.schwaebischealb.de) (only in German!)
- **Lake Constance (Bodensee)** Germany’s biggest lake can be reached within 1 hour by train or car. [www.bodensee.de](http://www.bodensee.de) (only in German!)
- **The Allgäu Alps** offer excellent skiing regions and great hiking opportunities, which can be reached within 1 hour. [www.allgaeu.de](http://www.allgaeu.de) (only in German!)

You can find more interesting information about the region on the web page of the Baden-Württemberg federal state: [www.bw-jetzt.de](http://www.bw-jetzt.de) (only in German!)

In the browser of this webpage you can find universities and kindergartens, lakes and skiing areas nearby, the most beautiful hiking tours, the best bars and restaurants of Baden-Württemberg, but also lately free housing, job and cultural offers in the area.

More leisure time ideas:

- **Lasertag Neu-Ulm**, [www.lasertag-neu-ulm.de](http://www.lasertag-neu-ulm.de) (only in German!)
- **Boulderhalle Ulm**, [www.boulderhalle-ulm.de](http://www.boulderhalle-ulm.de) (only in German!)
10.1 Student Advising Services

Central Student Advising Services

If you have any questions about study opportunities in Ulm, don’t hesitate to contact the office of Student Advising Services at your university. Information on study programs, assistance for new students and advice on study organisation will be provided.

- **Ulm University**: Central Student Advising Services (ZSB) of Ulm University can advise you if you encounter initial problems with your studies, on how to select the right courses or when you want to switch to another field of study/university (also for students of Ulm University of Applied Sciences).
  
  Albert-Einstein-Allee 5, 89081 Ulm
  
  Telefonportal ☏ +49 (0)731/50-24444, Fax: +49 (0)731/50-22074
  
  
  Opening hours: Mon - Fri 9.00 a.m. - 12.00 p.m. and Tue 2.00 p.m. - 4.00 p.m.

- **Ulm University of Applied Sciences**: Central Advising Services / Career Center (ZSB)
  
  Dr. Klaus Häberle, Pritwitzstraße 10, 89075 Ulm, Raum A 307a
  
  ☏ +49 (0)731/50-28235, ➔ haeberle[at]hs-ulm.de
  
  www.hs-ulm.de/studium/AllgemeineInformationen (only in German!)

- **University of Applied Sciences Neu-Ulm**: Academic Advisor
  
  Christian Renner, Wileystraße 1, 89231 Ulm, Raum EINS, 18 BÜRO
  
  ☏ + 49 (0)731/9762-2000, ➔ Christian.Renner[at]hs-neu-ulm.de
  

Key Academic Advising

The academic key advisors of your faculty will help you with problems concerning the organisation of your study program.

- **Ulm University**: Key Academic advisors:
  
  www.uni-ulm.de/en/study/student-counselling-services/key-academic-counselling.html

- **Ulm University of Applied Sciences**: Faculties: www.hs-ulm.de/en/Fakultaet

- **University of Applied Sciences Neu-Ulm**: Courses of study: www.hs-neu-ulm.de/en/studies
10.2 International Offices of the Universities

**Tasks**

- Advice and support for international students (regular and exchange students)
- Advice and support for German students, who are interested in studying abroad
- Advice on scholarships for studying abroad
- First place to contact for all international and exchange students who want to study in Ulm. Applications for exchange students (from Germany and from abroad)
- The International Offices are not in charge of applications of regular degree seeking students. Please contact the admissions office of your university.
- Advice for international and PhD students concerning legal matters (e.g. residence permit, work permit)
## CONTACT AND SUPPORT

### CONTACT

| Ulm University, International Office, Albert-Einstein-Allee 5, 89081 Ulm |
|---|---|
| **General Office Hours** | Mon, Wed, Thu, Fri: 9.00 a.m. - 2.00 p.m.  
Tue: 9.00 a.m. - 5.00 p.m. |
| **Advising Hours:** | Tue: 1.30 p.m. - 5.00 p.m.  
Thu: 9.00 a.m. - 11.30 a.m. |
| **Homepage** | [www.uni-ulm.de/en/international](http://www.uni-ulm.de/en/international) |
| **Secretariat** | **Brigitte Sleiers**  
☎ +49 (0)731/50-22014  
Fax: +49 (0)731/50-22016  
✉ international[at]uni-ulm.de |
| **Help Desk** | **Margit Kast**  
☎ +49 (0)731/50-22007  
✉ margit.kast[at]uni-ulm.de |
| **Director** | **Dr. Reinhold Lücker**  
✉ reinhold.luecker[at]uni-ulm.de |
| **Exchange Programmes (outside EU)** | **Brigitte Baur**  
☎ +49 (0)731/50-22015  
✉ brigitte.baur[at]uni-ulm.de |
| **Erasmus+** | **Dr. Sabine Habermalz**  
☎ +49 (0)731/5022046  
✉ sabine.habermalz[at]uni-ulm.de  
Julia Vogt-Hochheimer  
☎ +49 (0)731/5022022  
✉ erasmus[at]uni-ulm.de  
**Anika Hafner**  
☎ +49 (0)731/50-22086  
✉ anika.hafner[at]uni-ulm.de |
### CONTACT AND SUPPORT

**Ulm University, International Office, Albert-Einstein-Allee 5, 89081 Ulm**

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Integration, Advice &amp; Support of International Students (degree seeking)</td>
<td>Jan Rick</td>
<td>+49 (0)731/50-32511, <a href="mailto:jan.rick@uni-ulm.de">jan.rick@uni-ulm.de</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Floris Knoll</td>
<td>+49 (0)731/50-31683, <a href="mailto:floris.knoll@uni-ulm.de">floris.knoll@uni-ulm.de</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Grit Laske-Dünkler (Individual Studienmodelle)</td>
<td>+49 (0)731/50-15732, <a href="mailto:grit.laske-duenkler@uni-ulm.de">grit.laske-duenkler@uni-ulm.de</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Na Yang (UULM PRO MINT &amp; MED)</td>
<td>+49 (0)731/50-31683, <a href="mailto:na.yang@uni-ulm.de">na.yang@uni-ulm.de</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Juliane Klug (UULM PRO MINT &amp; MED)</td>
<td>+49 (0)731/50-31045, <a href="mailto:juliane.klug@uni-ulm.de">juliane.klug@uni-ulm.de</a></td>
<td></td>
</tr>
</tbody>
</table>

**Ulm University of Applied Sciences, International Office, Prittwitzstraße 10, 89075 Ulm, Room B115 – B117**

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advising and Office Hours</td>
<td></td>
<td>Mon - Thu: 9:30 a.m. - 11:30 a.m. and 1:30 p.m. - 2:30 p.m. (Csilla Csápo, Anita Everett und Jeanette Kolb) Mon, Wed: 3:00 p.m. - 4:30 p.m. (Stephanie Wagner) or by appointment</td>
<td></td>
</tr>
<tr>
<td>Homepage</td>
<td></td>
<td><a href="http://www.hs-ulm.de/en/aa">www.hs-ulm.de/en/aa</a></td>
<td></td>
</tr>
<tr>
<td>Secretariat</td>
<td>Anita Everett</td>
<td>+49 (0)731/50-28457, Fax: +49 (0)731/50-28269</td>
<td><a href="mailto:everett@hs-ulm.de">everett@hs-ulm.de</a></td>
</tr>
<tr>
<td>Accommodation &amp; Advisory Service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director</td>
<td>Stephanie Wagner</td>
<td>+49 (0)731/50-28272, Fax +49 (0)731/50-28269</td>
<td><a href="mailto:wagner@hs-ulm.de">wagner@hs-ulm.de</a></td>
</tr>
<tr>
<td>Study Abroad</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>International Exchange Students; Internships &amp; Final Thesis Abroad; Excursions</td>
<td>Jeanette Kolb</td>
<td>+49 (0)731/50-28457, Fax +49 (0)731/50-28023</td>
<td><a href="mailto:j.kolb@hs-ulm.de">j.kolb@hs-ulm.de</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finances, Scholarships, Project Management „Donauhochschule“</td>
<td>Csilla Csápo</td>
<td>+49 (0)731/50-28159, Fax +49 (0)731/50-28269</td>
<td><a href="mailto:csapo@hs-ulm.de">csapo@hs-ulm.de</a></td>
</tr>
</tbody>
</table>
# Contact and Support

**University of Applied Sciences Neu-Ulm, International Office, Wileystraße 1, 89231 Neu-Ulm, Room ZWEI, 12 and 13**

<table>
<thead>
<tr>
<th><strong>BÜRO</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact and Support</strong></td>
</tr>
</tbody>
</table>

| **Office Hour** | Mon - Thu: 10.00 a.m. - 12.00 p.m. or by appointment |
| **Homepage** | [www.hs-neu-ulm.de/en/internationales](http://www.hs-neu-ulm.de/en/internationales) |
| **Head of International Office** | **Verena Seitz** |
| | ☏ +49 (0)731/9762-2100 |
| | ✉ verena.seitz[at]hs-neu-ulm.de |
| **Coordinator Internships Abroad** | **Cornelia Häusler** |
| | ☏ +49 (0)731/9762-2104 |
| | ✉ cornelia.haeusler[at]hs-neu-ulm.de |
| **Coordinator Study Abroad** | **Karin Schaible** |
| | ☏ +49 (0)731/9762-2102 |
| | ✉ karin.schaible[at]hs-neu-ulm.de |
| **Coordinator for Incoming Students – (Exchange Europe)** | **Mirjam Wenke** |
| | ☏ +49 (0)731/9762-2103 |
| | ✉ mirjam.wenke[at]hs-neu-ulm.de |
| **Coordinator for Incoming Students - (Exchange Outside Europe)** | **Christina Miller** |
| | ☏ +49 (0)731/9762-2101 |
| | ✉ christina.miller[at]hs-neu-ulm.de |
10.3 Student Initiatives

STUDIERENDENVERTRETUNG (STUVE)

The StuVe forms the “student government” of a university in Germany, offering support and help as well as representing the interests of all students. How much and in what form the StuVe is implemented in a university can differ very much (even the name can be different). Duties of the StuVe are for example active shaping of the semester ticket policies, the organization of events, advisory service for students concerning financial matters and participation in many committees of the university, which decide, for example, on the use of funds and / or examination regulations.

Basically, the StuVe is always looking for dedicated students. Only with the help of many diverse students, the interests of all students may be represented well and the big variety of services can be maintained by the StuVe. Are you interested? Please turn directly to your StuVe.

- Ulm University: student’s council of Ulm University (StuVe), www.uni-ulm.de/en/stuve

STUDENT REPRESENTATIVE BODIES (FACHSCHAFTEN)

All students of a faculty form the Fachschaft. However, the phrase Fachschaft is often used for active students, who are engaged in the work of the Fachschaftbüro (office). The Fachschaft helps students of one faculty with questions about exams and also represent the student’s interests in the faculty. Interested students are always welcome!

Fachschaften at Ulm University:
www.uni-ulm.de/en/campus/alltag/programme-societies-for-students.html
www.uni-ulm.de/en/study/programme-societies-for-students-and-student-representation.html
CONTACT AND SUPPORT

OTHER INITIATIVES

- **Student associations**: [www.uni-ulm.de/stuve/struktur/hochschulgruppen.html](http://www.uni-ulm.de/stuve/struktur/hochschulgruppen.html) (only in German!)
- **ACSSU**: Association of Chinese Students and Scholars in Ulm: [www.uni-ulm.de/acssu](http://www.uni-ulm.de/acssu) (only in Chinese!)
- **ASSIST**: Active Partnership and Support of Senior Consultants for International Students: [www.uni-ulm.de/en/einrichtungen/assist-new.html](http://www.uni-ulm.de/en/einrichtungen/assist-new.html)
- **ESG and KSG**: Protestant (ESG) und Catholic (KSG) Student Community: [www.ulmer-studentengemeinden.de](http://www.ulmer-studentengemeinden.de) (only in German!)
- **EUF**: The Erasmus Ulm + Friends comprises former exchange students, organizing activities and events for all exchange students: [www.erasmus-ulm.de/en](http://www.erasmus-ulm.de/en)
- **STUDIA**: Group of international Students (all subjects, all semesters) [www.uni-ulm.de/studia](http://www.uni-ulm.de/studia) (only in German!)


10.4 Other Services

PBS – STUDENT COUNSELLING CENTRE

All students with personal problems, e.g. fear of examinations, can contact the PBS, which also offers a lot of courses and seminars, James Franck-Ring 8, 89081 Ulm, ✉️ +49 (0)731/500-5023811, 📞+49 (0)731/50-23851, 🌐 pbs[at]studierendenwerk-ulm.de [www.studentenwerk-ulm.de/en/counselling-children-and-social-assitance/psychosocial-counselling-service-pbs.html](http://www.studentenwerk-ulm.de/en/counselling-children-and-social-assitance/psychosocial-counselling-service-pbs.html)

LEGAL ADVICE BY THE STUDIERENDENWERK ULM

10

CONTACT AND SUPPORT

DEPARTMENT OF ULM UNIVERSITY FOR GAYS, LESBIANS AND BISEXUALS

SchLuB: www.uni-ulm.de/stuve/struktur/referate/schlub-referat.html (only in German!)

ULM CENTRE FOR GUIDANCE IN EDUCATION

of the Federal Labour Office, employment agency, Ulm University and Ulm University of Applied Sciences

ServiceCenter Neue Mitte / 2. level oder floor, Neue Straße 79, 89073 Ulm
☎ +49 (0)731/22044, info@bildungsberatung-ulm.de
www.bildungsberatung-ulm.de/bildungsberatung-ulm/

Open consultation hours:
Mon, Tue, Wed, Fri: 1:00 p.m. – 3:00 p.m.,
Thu: 1:00 p.m. – 6:00 p.m.
Sat: 11:00 a.m. – 2:00 p.m.

Consultation with appointment:
Mon – Fri: 9:00 a.m. – 1:00 p.m.
Mon, Tue, Wed, Fri: 3:00 p.m. – 6:00 p.m.
Sat: 9:00 a.m. – 11:00 a.m.
## Emergency Numbers

### In Ulm and Neu-Ulm

**Emergency** (rescue service, fire brigade, police)  
☎ 112 (without prefix)

On-duty-doctors on Weekends, at night  
☎ +49 (0)731/1400140 (Central Emergency Room of Bundeswehrkrankenhaus Ulm),  
☎ +49 (0)1805/191212 (Neu-Ulm)

On-duty-dentists on Weekends  
☎ +49 (0)1805/91168

Emergency Room of the *Innere Medizin*, Albert-Einstein-Allee 23 (Eselsberg) Level 01  
☎ +49 (0)731/5000 (Helpdesk)

Emergency Room of the *Universitätsklinik Ulm* (open 24h)  
☎ +49 (0)731/710-26521 oder  
☎ +49 (0)731/710-26522

Emergency Room of the *Bundeswehrkrankenhaus Ulm* (open 24h), Oberer Eselsberg 40 (near Ulm University), Basement of the Main Building

Emergency numbers in Ulm and Neu-Ulm  
[www.ulmer-aerzte.de/notdienste.php](http://www.ulmer-aerzte.de/notdienste.php)

### National Emergency Phone Numbers

**Police**  
☎ 110 (without prefix)

**Emergency** (rescue service, fire brigade, police)  
☎ 112 (without prefix)

Poison emergency centre Munich  
☎ +49 (0)89/19240,

Poison information centre Freiburg  
☎ +49 (0)761/19240

Crisis line (counselling in different languages)  
☎ +49 (0)800/1110111 or ☎ +49 (0)800/1110222

Out-of-Hours Pharmacy Service  
☎ +49 (0)800/0022833 [www.apotheken.de/notdienste](http://www.apotheken.de/notdienste)

Please flip the brochure for a city map, maps of the universities, pictures and maps of student residences.