























- [14] Ultes, S., Schmitt, A., Minker, W.: On quality ratings for spoken dialogue systems – experts vs. users. In: Proceedings of the 2013 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, pp. 569–578. Association for Computational Linguistics (2013)
- [15] Vapnik, V.N.: The nature of statistical learning theory. Springer-Verlag New York, Inc., New York, NY, USA (1995)