

## + SERVICES

- Events
- ISIC
- Insurance
- Semester ticket

**Events** We take part in various information- and culture events or support them.

**ISIC** We issue the international student ID card.

### Insurance

Accident insurance is guaranteed during all activities in university facilities as well as on your way to university and back home.

**In addition to that** students are insured via their Studierendenwerk fees:

The **leisure time accident insurance** covers immatriculated students during leisure time, internships, and exam-preparation activities outside of university. It covers:

- disability, death and salvage costs
- accidents during a job or during acting out a profession (also as a student employee) which the employers' liability insurance has to cover according to SGBVII if the job is part of the studies;
- students who study 1-2 semesters abroad
- immatriculated students during exchange semesters or internships abroad which are part of the ERASMUS program for max. 24 months

Excluded are internships that have no direct connection to studies.

The **wardrobe insurance** covers clothes and items like umbrellas, bags etc. in the cafeteria areas. Excluded are cash, jewellery and laptops.

**Damage events** have to be reported at once to the secretariat of legislation, accommodation and social affairs: phone: 0731 50 23811 or [versicherung@studierendenwerk-ulm.de](mailto:versicherung@studierendenwerk-ulm.de)

### Semester ticket

The Studierendenwerk negotiate in the name of students the terms of the semester ticket with transport networks. <https://studierendenwerk-ulm.de/semester-ticket>

## S STUDIERENDENWERK

- Tasks
- Non-profit and fair!
- Financing

The social infrastructure which is made available by the Studierendenwerk Ulm at the supervised universities is basically financed by fees which are paid to the Studierendenwerk Ulm solidarily by all students. The Studierendenwerk Ulm – as a non-profit institution – is primarily not interested in making profit and can therefore offer its services to an ideal and fair price-performance ratio. Generated surpluses are used for paying back existing liabilities, for generating capital resources as savings for replacement purchases and new investments. We are financed by sales and in-plant earnings (approximately 70 %), financial supports of the federal state Baden-Württemberg (approximately 14 %), fees which are paid by the students (approximately 12 %) and other financial supports and proceeds (approximately 4 %).

### We are a partner of the following universities:

<b>Ulm</b>	Ulm University Ulm University of Applied Sciences
<b>Schwäbisch Gmünd</b>	University of Education (PH)
<b>Aalen</b>	University of Design (HfG) Aalen University of Applied Sciences - Technology and Economics
<b>Biberach Heidenheim</b>	Biberach University of Applied Sciences Baden-Württemberg Cooperative State University (DHBW) Heidenheim
<b>Neu-Ulm</b>	Neu-Ulm University of Applied Sciences (Students of the Cooperative Study Course)
<b>BAföG support</b>	HfK+G Ulm SRH Fernhochschule - The Mobile University Riedlingen



**Studierendenwerk  
Ulm** fair\_supportive\_competent

Anstalt des öffentlichen Rechts  
James-Franck-Ring 8 · 89081 Ulm  
Tel. 0731 50 - 23810  
Facebook: Studierendenwerk Ulm

All information, appointments and contact persons can be found on our website

**[www.studierendenwerk-ulm.de](https://www.studierendenwerk-ulm.de)**



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## YOUR STUDIERENDEN WERK





*Studying is beautiful but can be challenging. The Studieren-denwerk Ulm facilitates the daily routine and supports students so that they can concentrate entirely on their studies. 268 employees take care of about 28,000 students who study at 7 universities in South-East-Württemberg.*



## FOOD AND DRINK

- 6 Canteens
- 14 Cafeterias, including 8 with food bank, 1 with burger bar
- 1 Bistro
- 2 Food trucks
- 5 Vending machine cafeterias
- Catering

Due to our canteens and cafeterias we are able to offer a fast and inexpensive supply of food at each university. By the way, with us you can enjoy with a clear conscience: our coffee comes exclusively from fair trade, side dishes such as pasta, rice and potatoes are mainly organic. You can pay cash or with your chip card. With the autoloader procedure (recharge credit on-demand) you always stay solvent. If our canteens and cafeterias are closed, a basic supply by our various vending machines is guaranteed. At events, we serve your guests with our **catering**.

<https://studierendenwerk-ulm.de/food>



## ACCOMMODATION

- 13 Dormitories (1,973 living spaces)
- Private room portfolio

We offer single apartments as well as bigger apartment-sharing communities in which the residents share the kitchen. We are also considerate of special requirements. Disabled students as well as single parents with a child can find suitable apartments in the dormitories.

<https://studierendenwerk-ulm.de/accommodation>

Also, students can look for apartments by using our big portfolio of private rooms.

[https://studierendenwerk-ulm.de/private\\_room](https://studierendenwerk-ulm.de/private_room)

The department is located at Manfred-Börner-Str. 5 in Ulm.  
[wohnen@studierendenwerk-ulm.de](mailto:wohnen@studierendenwerk-ulm.de)



## FINANCIAL SUPPORT

- “BAföG”
- KfW-student loan
- Counselling concerning loans and scholarships
- Social fund

Sometimes the financial possibilities of parents are not sufficient for financing the studies. We advise on the issues “private study financing” and “scholarships”.

<https://studierendenwerk-ulm.de/money>

Social fund: <https://studierendenwerk-ulm.de/save>



## COUNSELLING AND CARE

- Psychosocial counselling
- Legal advice
- Childcare
- Disabled and international students

### Psychosocial counselling

We support and advise students who are in a special social situation. Our experienced trained counsellors and psychotherapists offer individual and group counselling for students with difficulties like homesickness, exam fears, pressure to be successful etc. free of charge.

<https://studierendenwerk-ulm.de/psychosocial>

### Legal advice

The Studierendenwerk Ulm also offers mediation and legal advice free of charge.

<https://studierendenwerk-ulm.de/legal>

### Childcare

A reliable childcare as for example our crèche or other institutions of childcare supported by us is often a condition for the studies of students with children.

<https://studierendenwerk-ulm.de/children>

### For disabled and international students

<https://studierendenwerk-ulm.de/barrier-free>

<https://studierendenwerk-ulm.de/international-en>



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## **PSYCHOSOCIAL COUNSELLING SERVICE FOR STUDENTS**

### **OFFICE**

Please contact us for individual counselling appointments.

08:00 am to 11:00 am (all year)  
phone 0731 50 - 23811  
pbs@studierendenwerk-ulm.de  
Manfred-Börner-Str. 5  
Upper West Side, Haus C  
Zimmer C 152  
89081 Ulm

studierendenwerk-ulm.de  
facebook: Studierendenwerk Ulm

Individual counselling, for example  
in case of

- learning and concentration difficulties
- test anxiety
- procrastination
- contact problems
- depressive mood
- home-/lovesickness or burdensome thoughts, ...

In urgent cases we look for immediate appointments. The counselling is free of charge and strictly confidential.

Further information and contact persons on our website!

Donau-Iller-Nahverkehrsverbund-GmbH

kompakt

# Student travel

Summer term 2020

Ulm/Neu-Ulm  
Biberach



*Einfach besser fahren*



Studierendenwerk  
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Studentenwerk  
Augsburg



# The DING Semester Ticket

## Mobility for just EUR 129

The DING Semester Ticket is a personal travel card for one semester and is valid around-the-clock for as many journeys as you wish.

It costs EUR 129 (as of Jan. 1, 2020).

### Who can buy a Semester Ticket?

All registered, fee-paying students at

- **Ulm University**,
- **Universities of Applied Sciences Ulm** (THU), **Neu-Ulm** (HNU), **Biberach** (HBC), **Geislingen** (HfWU),
- **HfK+G** Ulm
- as well as the **BW Cooperative State University Heidenheim** located in Ulm/Wiblingen (DHBW),

upon presentation of a valid personal student ID card or certificate of registration.

### Please note!

You must sign your Semester Ticket. The Semester Ticket is only valid in combination with a student ID card or certificate of university registration. Do not laminate the ticket!

For all the Semester Ticket terms and conditions go to:  
**ding.eu>Service >Gemeinschaftstarif** (in German)

# Where to buy a Semester ticket

## **Ulm University**

- Infopoint in the Uni Süd foyer  
(Mon-Thurs 11 am - 2 pm, Fri 11 am - 1 pm)

## **Ulm University of Applied Sciences (THU)**

- Mensa, Prittwitzstrasse 10  
(11:45- 12:45, Mon- Thurs also 1:30- 1:45 pm)

## **Biberach University of Applied Sciences (HBC)**

- Stadtwerke Biberach, Freiburger Strasse 6  
(Mon-Thurs 8:30 am - 5 pm, Fri 8:30 am- 2 pm)

## **For students at Uni Ulm, HfK+G, THU, HNU, HBC, HfWU\***

- SWU KundenCenter traffiti  
Neue Strasse 79, Ulm
- DB Reise & Touristik  
Bahnhofplatz 1, Ulm
- DB station ticket office in DING, or at train station in  
Heidenheim

## **For students at DHBW (located in Ulm/Wiblingen)**

- SWU KundenCenter traffiti, Neue Strasse 79, Ulm

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## **\* For students at Hochschule Geislingen (HfWU)**

- scheduled to start from April 2020:  
ServiceCenter GoAhead  
Am Bahnhof 1, Geislingen

## Area of validity

The DING semester ticket is valid for the entire DING network including the train to Heidenheim and the cooperation areas in Filsland, naldo, bodo and VVM. All local bus and train lines can be used.

Attention: On the journey to Memmingen the semester ticket is only valid on bus lines 250+255 - not on the train!



Here only railway lines are shown.

Maps of all lines: [www.ding.eu](http://www.ding.eu) oder **DING App**

## Special offers without a Semester Ticket

Included in solidarity fee –  
on presentation of student ID card

- From **6 pm** (all day on weekends/public holidays) **free travel** across the entire DING, including hexagons 211–225 to Heidenheim;
- During these periods, you can take **one person** with you for the price of a **child single ticket**.
- **Free travel** between the bus stops Uni Süd and Hochschule Ulm;
- **Free travel** between the bus stops Örlinger Strasse and Egertweg (only TH Ulm);
- **Reduced fare** charged for trips using the „**Anrufsammel-taxi**“ in Biberach (call and collect shared taxi service).

## Connecting Semester Tickets

Students with a DING Semester Ticket can purchase inexpensive connecting semester tickets for the neighbouring public transport companies (as of Jan. 1, 2020):

**bodo:** 176,– €  
[www.bodo.de](http://www.bodo.de)

**FILSLAND:** 103,90 €  
[www.filsland.de](http://www.filsland.de)

**naldo** 162,50 €  
[www.naldo.de](http://www.naldo.de)

By the way: students with a naldo or bodo semester ticket can also purchase a connecting semester ticket from DING (171,30 €).





# Now my timetable is always handy!



## The DING app offers:

- up-to-date timetables
  - with service notifications
- GPS map showing the
  - closest stops
- connection info from
  - A to B

Online timetable  
**[www.ding.eu](http://www.ding.eu)**



iOs-App



Android-App