



Content



1 Ulm and Neu-Ulm	2
2 Checklist	6
3 Universities in Ulm and Neu-Ulm	7
4 Authorities and Insurances	17
5 Finance	27
6 Housing	35
7 Getting Around in Ulm and Neu-Ulm	39
8 Daily Life	46
9 Leisure Time	59
10 Contacts and Support	67
11 Emergency Numbers	76
City Map and Maps of the Universities	77



ulm university universität
uulm



STIBET I
Betreuung und Stipendien



THU
Technische
Hochschule
Ulm



HNU HOCHSCHULE NEU-ULM
UNIVERSITY
OF APPLIED SCIENCES





1

ULM AND NEU-ULM

“IN ULM UND UM ULM UND UM ULM HERUM” ...

is a German tongue twister (literally: „In Ulm and around Ulm and all around Ulm”), which is very well-known all over Germany.

There is a lot to discover in Ulm and Neu-Ulm. Beer gardens and parks are very attractive and inviting, especially during summer. In addition, the twin cities offer many cultural events and institutions along with great shopping opportunities and party locations.

The Danube river and the Swabian Alb with many touristic destinations are located close to Ulm. From the steeple of the Ulm Minster, you have a breathtaking view of the twin cities. If the weather is clear, you can even see the Alps. These mountains are the ideal place for skiing and snowboarding in winter time and are very popular with climbers and hikers in summer. Both the Alps and Lake Constance are only a one-hour car ride away. Bigger cities with airports, like Munich and Stuttgart, are reachable within the same time.



With its 161.53 m, the Ulm Minster has the world's highest church steeple.





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ULM AND NEU-ULM

TWO CITIES – ONE CULTURAL CENTRE – ONE EXPERIENCE

With a total of around 188,000 inhabitants, the Swabian twin cities are neither overwhelmingly big nor too crowded. Everything is close by and will seem familiar in no time. The Danube river officially divides the two federal states Baden-Württemberg and Bavaria. Ulm, with approximately 125,000 inhabitants the larger of the two cities, is located in Baden-Württemberg and directly borders the smaller Bavarian city of Neu-Ulm on the other side of the Danube river. The two municipal authorities work hand in hand in many sectors. They have grown into a comprehensive economic and cultural space and form the centre of the region between Allgäu and the Swabian Alb.



The Stadthaus at the Münsterplatz, a postmodern building close to the gothic minster.



Landmark of Neu-Ulm, the Wasserturm (water tower).



1

ULM AND NEU-ULM

Ulm is an old city, whereas Neu-Ulm is relatively young and drawn up as the modern counterweight to Ulm. This fact determines the character of the two cities. In Ulm, the former Free Imperial City, you can find the romantic Fishermen's and Tanners' Quarter with its old houses, alleyways, air of medieval times and of course the world's highest church steeple (161.53 m). Moreover, relics of the city wall, ancient towers and fortifications are also worth a visit. Especially appealing to tourists is the historic city hall of Ulm with its astronomical clock. The history of Ulm is still alive in many festivals and traditions like the fishermen's competition on the Danube river, the International Danube festival as well as the *Schwörwoche* (Oath Week), a celebration of one of Europe's oldest city constitutions. The latter is the biggest spectacle in and around Ulm.

Famous people, such as the physicist and Nobel Prize laureate Albert Einstein and the Scholl siblings, were born in Ulm. Hans and Sophie Scholl are known as members of the resistance against the Nazi regime. In 1943, the two students were sentenced to death for the distribution of pamphlets against Hitler and his war in Munich.

Besides cinemas, theatres and museums, Ulm and Neu-Ulm offer a broad range of leisure time activities: rowing, boat trips and ice skating are only a few of your options. In summer, quarry lakes in the city surroundings invite for a swim and the *Ulmer Zelt* (Ulm Tent) offers a wide entertainment programme including political cabaret, comedy, rock and jazz. The open air concerts on the Münsterplatz have become famous for their live acts during Oath Week. Afterwards, you can explore many bars and clubs in Ulm to turn the night into day.



Library and city hall



One of the old "Fachwerkäuser" (half-timbered houses)



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ULM AND NEU-ULM

LINKS CONCERNING ULM AND NEU-ULM

- City map: www.meinestadt.de/ulm/stadtplan (only in German!)
- Homepages Ulm & Neu-Ulm: <https://english.ulm.de>, <https://nu.neu-ulm.de> (only in German!)
- Tourist information: www.tourismus.ulm.de/web/en
- Ulm International City: www.ulm-internationalestadt.de/en
- Firmenliste (online address book for companies, shops, doctors, etc.): www.firmenliste.com/ebner (only in German!)



"Neue Mitte"



Historic "Fischerviertel"



Boat Trip on the Danube river

IMPORTANT THINGS TO DO WITHIN THE FIRST DAYS AFTER YOUR ARRIVAL IN ULM/NEU-ULM

Introduce yourself at the International Office of your university and ask for **orientation activities** and the **Buddy Programme**. Normally, there will be social activities you can take part in and you will receive support with the following formalities and other things you might need assistance with:

1. Register at the city council within the first 7 days after your arrival in Germany
2. If necessary, apply for a residence permit
3. Open a German bank account
4. Take out a health insurance policy if you do not have health insurance in your home country covering sufficient medical care in Germany
5. Enrol at the given days of registration - do not forget to bring all required documents

You can find more information on these topics in *chapter 4* and *chapter 5* of this brochure. The International Office of your university can give important advice concerning all formalities you have to handle at the beginning of your stay in Ulm/Neu-Ulm. Furthermore, you can get valuable tips about living and studying in Ulm/Neu-Ulm which will hopefully help you feel comfortable and at home soon. Therefore, you should make use of as many of the offered information and orientation activities as possible.



Arriving at Ulm main station (Hauptbahnhof)



Main entrance of Ulm main station



3.1 Ulm University (Universität Ulm)

- Address: Universität Ulm, 89081 Ulm
www.uni-ulm.de/en, ☎ +49 (0) 731/5010
- Number of students: approximately 10,500
- Founded in 1967
- Winter semester: Oct 1 - Mar 31 (lecture time: ca. mid October to mid February)
Summer semester: Apr 1 - Sept 30 (lecture time: ca. mid April to mid July)
- **International Office** (*chapter 10.2*): ☎ +49 (0)731/50-22007, ✉ [international\[at\]uni-ulm.de](mailto:international[at]uni-ulm.de)
- **Central Student Advising Services**: telephone portal ☎ +49 (0)731/50-24444, ✉ [zentralestudienberatung\[at\]uni-ulm.de](mailto:zentralestudienberatung[at]uni-ulm.de)

Offered Programmes taught in German

Biochemistry (B/M)	Electrical Engineering (B/M)	Science and Technology (T)
Biology (B/T)	Human Medicine (state examination)	Software Engineering (B/M)
Chemical Engineering (B)	Industrial Biotechnology ² (M)	Sustainable Management (M)
Chemistry (B/T)	Management and Economics (B/M)	Pharmaceutical Biotechnology ² (M)
Chemistry and Management (B/M)	Mathematics (B/M/T)	Physics (B/T)
Communications and Computer Engineering (B/M)	Mathematics and Biometry (B/M)	Physics and Management (B/M)
Computational Science and Engineering ¹ (B/M)	Mathematics and Management (B/M)	Psychology (B/M)
Computer Science (B/M/T)	Media Informatics (B/M)	
Dentistry (state examination)	Molecular Medicine (B)	

B: Bachelor, M: Master, T: Teaching qualification

¹ Cooperation with Ulm University of Applied Sciences

² Cooperation with Biberach University of Applied Sciences



UNIVERSITIES IN ULM AND NEU-ULM

Master's Degree Programmes taught in English

Advanced Materials (M)	Chemistry (M)	Finance (M)
Biology (M)	Cognitive Systems (M)	Molecular and Translational Neuroscience (M)
Biophysics (M)	Communications Technology (M)	Molecular Medicine (M/PhD)
Chemical Engineering (M)	Energy Science and Technology (M)	Physics (M)

M: Master, PhD: PhD Programme

Extra-Occupational Programmes

Actuarial Sciences (M)	Innovation and Science Management (M)
Advanced Oncology (M)	Science of Biopharmaceuticals and Medical Technology (M)
Business Analytics (M)	Sensor System Engineering (M)

LANGUAGE CENTRE – ZENTRUM FÜR SPRACHEN UND PHILOLOGIE (ZSP)

Albert-Einstein-Allee 11, 89081 Ulm, Room N24/159, ☎ +49 (0)731/50-23462,
✉ [zsp\[at\]uni-ulm.de](mailto:zsp[at]uni-ulm.de), www.uni-ulm.de/en/einrichtungen/sprachenzentrum/homepage

LIBRARY OF ULM UNIVERSITY - MAIN LIBRARY UNIVERSITY WEST

Albert-Einstein-Allee 37, 89081 Ulm, ☎ +49 (0)731 / 50-15544,
www.uni-ulm.de/en/einrichtungen/kiz/service-katalog/library-use

Opening hours of the reading room: Mon - Fri: 8.00 a.m. - 10.00 p.m.
Sat: 10.00 a.m. - 8.00 p.m.

Opening hours of the borrowing desk: Mon - Fri: 8.00 a.m. - 9.30 p.m.

KIZ Helpdesk

☎ +49 (0)731 / 50-30000

✉ [helpdesk\[at\]uni-ulm.de](mailto:helpdesk[at]uni-ulm.de)

✉ [kiz.information\[at\]uni-ulm.de](mailto:kiz.information[at]uni-ulm.de)

www.facebook.com/kizuulm

3.2 Ulm University of Applied Sciences (Technische Hochschule Ulm)

- Address: Hochschule Ulm, Prittwitzstraße 10, 89075 Ulm
<https://studium.hs-ulm.de/en>, ☎ +49 (0)731/50-208
- Number of students: approximately 3,740
- Founded in 1960
- Winter semester: Sep 1 - Feb 28/29 (lecture time: ca. beginning of October to mid February)
Summer semester: Mar 1 - Aug 31 (lecture time: ca. mid March to end of July)
- **International Office** (*chapter 10.2*): ☎ +49 (0) 731/50-28457, ✉ [aaa\[at\]hs-ulm.de](mailto:aaa[at]hs-ulm.de)
- **Students' Service Centre**: ☎ +49 (0)731/50-28025, ✉ [ssc\[at\]hs-ulm.de](mailto:ssc[at]hs-ulm.de)



THU
Technische
Hochschule
Ulm

Bachelor's Degree Programmes / Ulm Model (Dual Study Programme)

Automotive Engineering ^{UM}	Energy Systems Technology ^{UM}
Business Information Systems ²	Health Information Management ²
Computational Science and Engineering ¹	Industrial Engineering ^{2, UM}
Computer Science - CTS ⁵	Industrial Engineering/Logistics ^{2, UM}
Computer Science - International Programme ³	International Energy Economics ^{UM}
Computer Science - INF	Mechanical Engineering ^{UM}
Data Science in Medicine	Mechatronics ^{UM}
Digital Media	Medical Engineering ^{UM}
Electrical Engineering and Information Technology ^{UM}	Production Engineering and Organisation ^{UM}

Master's Degree Programmes

Computational Science and Engineering ¹	Information Systems	Sustainable Energy Competence ⁴
Electrical Energy Systems and Electromobility	Medical Devices - Research and Development	Systems Engineering and Management ⁶

1 Cooperation with Ulm University

2 Cooperation with the University of Applied Sciences Neu-Ulm

3 Cooperation with the Rose-Hulman Institute of Technology

4 Cooperation with Rottenburg University of Applied Sciences and with Stuttgart University of Applied Sciences

5 Degree programme taught in English

6 Major subjects: International Programme³, Electrical Engineering, Industrial Management, Logistics or Mechanical Engineering

UM (Ulm Model): Some degree programmes are offered as dual degree programmes, which combine a scientific degree with an IHK-recognised apprenticeship

LANGUAGE CENTRE

Institute of Foreign Languages and Management

Prittwitzstraße 10, 89075 Ulm

Room A 102

☎ +49 (0)731/50-28091

🌐 [ifm\[at\]hs-ulm.de](mailto:ifm[at]hs-ulm.de)

<https://studium.hs-ulm.de/de/org/ifm> (only in German!)

MAIN LIBRARY OF ULM UNIVERSITY OF APPLIED SCIENCES

Prittwitzstraße 10, 89075 Ulm

☎ +49 (0)731/50-28113

<https://studium.hs-ulm.de/en/Pages/Bibliothek.aspx>

Opening hours: Mon - Thu: 8.00 a.m. - 6.00 p.m.

Fri: 8.00 a.m. - 2.00 p.m.



Location Prittwitzstrasse



Location Albert-Einstein-Allee



Location Eberhard-Finckh-Straße



UNIVERSITIES IN ULM AND NEU-ULM

3.3 University of Applied Sciences Neu-Ulm (Hochschule Neu-Ulm - HNU)

- Address: Hochschule Neu-Ulm, Wileystraße 1, 89231 Neu-Ulm
www.hs-neu-ulm.de/en, ☎ +49 (0)731/9762-0
- Number of students: approximately 3,700
- Founded in 1994
- Winter semester: Sep 1 - Feb 28/29 (lecture time: ca. beginning of October to mid February)
Summer semester: Mar 1 - Aug 31 (lecture time: ca. mid March to end of July)
- **International Office** (*chapter 10.2*): ☎ +49 (0)731/9762-2101, ✉ [international\[at\]hs-neu-ulm.de](mailto:international[at]hs-neu-ulm.de)
- **Study and exam office**: ☎ +49 (0)731/9762-2002, ✉ [info\[at\]hs-neu-ulm.de](mailto:info[at]hs-neu-ulm.de)



Bachelor's Degree Programmes	Final degree
Business Studies	Bachelor of Arts (B.A.)
Business Studies in Healthcare Management	Bachelor of Arts (B.A.)
Game Production and Managment	Bachelor of Arts (B.A.)
Information Management Automotive	Bachelor of Science (B.Sc.)
Information Management in Healthcare *	Bachelor of Science (B.Sc.)
Information Management and Corporate Communication	Bachelor of Arts (B.A.)
Business Information Systems *	Bachelor of Science (B.Sc.)
Industrial Engineering / Logistics *	Bachelor of Engineering (B.Eng.)
Industrial Engineering / Production *	Bachelor of Engineering (B.Eng.)
Wirtschaftspsychologie	Bachelor of Science (B.Sc.)
Management for Healthcare Professionals (part-time)	Bachelor of Arts (B.A.)

*In cooperation with Ulm University of Applied Sciences. The HNU covers legal, language and business studies courses of the degree programmes, the technical, engineering, medical and information systems oriented courses are offered by Ulm University of Applied Sciences.

Master's Degree Programmes	Final degree
International Enterprise Information Management	Master of Science (M.Sc.)
Master International Corporate Communications and Media Management	Master of Arts (M.A.)
Master of Advanced Management	Master of Science (M.Sc.)
Master of Business Intelligence and Business Analytics	Master of Science (M.Sc.)
Business Studies for Doctors (part-time)	Master of Business Administration (MBA)
Business Studies for Engineers and Other Non-Business Based Professions (part-time)	Master of Business Administration (MBA)
IT-Strategy and Governance (part-time)	Master of Business Administration (MBA)
Management in Healthcare (part-time)	Master of Business Administration (MBA)
Master in Health Information Management (part-time)	Master of Science (M.Sc.)

LANGUAGE CENTRE

Wileysstraße 1, 89231 Neu-Ulm

www.hs-neu-ulm.de/en/international/international-campus/language-courses

Sánchez/Bilich: B.2.08

☎ +49 (0)731/9762-1450 / ☎ +49 (0)731/9762-1456

Mahnke/Halton: B.2.07

☎ +49 (0)731/9762-1451 / ☎ +49 (0)731/9762-1453

MAIN LIBRARY OF THE UNIVERSITY OF APPLIED SCIENCES NEU-ULM

Wileysstraße 1, 89231 Neu-Ulm, ☎ +49 (0)731/9762-2706

www.hs-neu-ulm.de/en/studies/central-library

Opening hours: Mon – Thu: 9.00 a.m. - 7.00 p.m.*
 Fri: 9.00 a.m. - 5.00 p.m.
 Sat: Will be announced on the library's webpage
 *after 5 p.m. only limited service available



University of Applied Sciences
Neu-Ulm

New in Ulm or Neu-Ulm?

Buddy Programme

Are you going to pursue a degree (Bachelor/Master) in Ulm or Neu-Ulm? Would you like to have someone to advise you personally and individually about college life and life in Ulm? If so, you should join the **Buddy Programme**.

A buddy mentor is a student of your university who helps you during the first two semesters of your studies with things such as filling out forms, finding your way around campus and the city, as well as making suggestions on how to spend your free time. At the same time, you and your buddy have the opportunity to not only learn each other's language and culture, but also to share your experiences abroad.

Moreover, there are regular events for all international and German students taking part in the Buddy Programme, so you can get to know many nice people and make some new friends.

Further information and registration for the Buddy Programme:

Ulm University: www.uni-ulm.de/en/io/international-office/activities/support-initiatives/buddy

Ulm University of Applied Sciences: <https://studium.hs-ulm.de/en/Pages/Incomings.aspx>

(Follow the subject: *Buddy Program*)



UNIVERSITIES IN ULM AND NEU-ULM

3.4 Records of Study at German Universities

THE EUROPEAN CREDIT TRANSFER SYSTEM - ECTS (ESPECIALLY IMPORTANT FOR EXCHANGE STUDENTS)

ECTS is the **E**uropean **C**redit **T**ransfer **S**ystem, which has been introduced in order to ease the international acceptance of study credits. They can be transferred from one university to another within Europe. Each course will give you a specific amount of credits, which reflect the number of working hours you have to invest. You receive credits for all components of the curriculum, including your courses, study related work placements and theses. Furthermore, *ASQ (Additive Schlüsselqualifikation*, additive key qualification) or key qualification points enable students to acquire competence beyond their technical training.

TYPES OF COURSES

- **V** – Vorlesung: lecture held by a professor
- **Ü** – Übung: course to theoretically practice the subject matter
- **S** – Seminar: course with active participation by the students
- **L** – Labor: practical application of the subject matter

Furthermore, you usually have to do one or several work placements (external practical semester at Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm) during your studies in Ulm/Neu-Ulm. During your work placement, you can gain work experience in the field of your studies over the course of several weeks or months.

THE GRADING SCALE AT GERMAN UNIVERSITIES:

- Grade 1.0 to 1.5: very good
- Grade 1.6 to 2.5: good
- Grade 2.6 to 3.5: satisfactory
- Grade 3.6 to 4.0: sufficient
- Grade 4.1 to 5.0: fail

Credits are not the same as grades. Credits are a quantitative measure of your study input, whereas grades are a qualitative measure of your study output. You only receive credits for successfully passed courses (grade 4.0 or better).

3.5 Student Services (*Studierendenwerk*)

The *Studierendenwerke Ulm* and *Augsburg* are there to support the students and help them to successfully pursue their studies. The *Studierendenwerk Ulm* is responsible for all students of Ulm University and Ulm University of Applied Sciences. The *Studierendenwerk Augsburg* is in charge of the students of the University of Applied Sciences Neu-Ulm.

Services offered by the *Studierendenwerke*:

- Social care and counselling
- Financial advice and BAföG
- Childcare
- Catering at the universities
- Housing ☎ [wohnen\[at\]studierendenwerk-ulm.de](mailto:wohnen[at]studierendenwerk-ulm.de)
☎ [wohnen\[at\]studentenwerk-augsburg.de](mailto:wohnen[at]studentenwerk-augsburg.de)

The *Studierendenwerke* take care of the important social infrastructure at the universities. This is funded by the *Studierendenwerk* fee, which all students have to contribute to. As non-profit organisations, the *Studierendenwerke* can offer their services at an optimal and fair cost performance ratio. The *Studierendenwerke* manage cafeterias and canteens (*Mensa*) as well as numerous student residences in Ulm. In addition, they run kindergartens for students' children.

3.6 International Student Identity Card (ISIC)

Students of Ulm University can get their International Student Identity Card (ISIC) at the *Info-Point* of the *Studierendenwerk* (foyer in front of the *Mensa*) or at the office of Ulm University's *StuVe* (N26/320).

Students of Ulm University of Applied Sciences can get their ISIC at the *AStA* office in room C029a.

Please bring your passport/identity card, a photograph of yourself (2.5 x 3.0 cm), your student ID card and €15. The International Student Identity Card is accepted as proof of student status in over 130 countries and offers various benefits.



*Mensa of the Studierendenwerk
at Ulm University*

Studierendenwerk Ulm

James-Franck-Ring 8, 89081 Ulm

☎ +49 (0)731/50-23810

<https://studierendenwerk-ulm.de/en>

Studentenwerk Augsburg

Eichleitnerstraße 30, 86159 Augsburg

☎ +49 (0)821/ 598 4901

<http://studentenwerk-augsburg.de/homepage-en>



UNIVERSITIES IN ULM AND NEU-ULM

3.7 Student ID

You need your student ID card, which is an electronic chip card (Campus Card) at all universities in Ulm and Neu-Ulm, to use the following features:

Functions of the student ID card (chip card/campus card) within the universities in general:

- Identification as a member of the university
- Library card
- Print and copy card
- Cash card – after charging money, you can use it in the *Mensa*, cafeterias and for several drink and snack machines
- Use at the self-serve terminals to change your address
- As a ticket for public transportation (including night buses) after 6.00 p.m. Monday to Friday, all day on weekends and public holidays - without the purchase of an additional ticket
- Serves as authorization to purchase the *Semester Ticket*

Additionally at Ulm University:

- Electronic key for PC pools and other rooms/buildings
- To change PIN and passwords for kiz-accounts
- Re-registration and viewing/recharging of your printing account at the self-serve terminals
- ID card for student elections
- To open the student car park and to pay there

In addition, at Ulm University of Applied Sciences:

- To open the gate to the student car park
- Fee payment (e.g. administration and registration fees)
- Ticket for the commuting traffic of the bus lines 4 and 15 between the stops "Örlinger Straße" and "Egertweg" (location Eberhard-Finckh-Straße) at all times
- Re-registration and viewing/recharging of your printing account/other credit balances at the self-serve terminals

Further information: www.uni-ulm.de/en/study/organisation/chip-card-student-id-card

https://studium.hs-ulm.de/en/org/IMZ/Pages/IT_Dienste_und_Studienausweis.aspx

(Follow the subject: *Chip Card/Student ID Card*)

www.hs-neu-ulm.de/en/studies/campus-life/campus-card

4.1 Registration Office/Foreigners' Registration Office

All residents in Germany are required by law to register at the registration office of the town they move to **within two weeks after arrival**.

Living in	Register at	Opening hours
Ulm	Stadt Ulm (Bürgerdienste) Olgastraße 66, 89073 Ulm ☎ +49 (0)731/1613334 (Foreigners' Office) ☎ +49 (0)731/1613322 (general questions)	Mon, Tue, Thu: 8.00 a.m. - 6.00 p.m. Wed, Fri: 8.00 a.m. - 12.30 p.m. Sat: 9.00 a.m. - 12.00 p.m. <i>Foreigners' Office:</i> Mon-Fri: 8.00 a.m. - 12.30 p.m. Mon additionally: 2.00 p.m. - 4.00 p.m. Thu additionally: 2.00 p.m. - 6.00 p.m.
Neu-Ulm	Bürgerbüro der Stadt Neu-Ulm Petrusplatz 15, 89231 Neu-Ulm ☎ +49 (0)731/70507340	Mon, Tue: 8.00 a.m. - 5.00 p.m. Wed, Fri: 8.00 a.m. - 1.00 p.m. Thu: 8.00 a.m. - 6.00 p.m. Sat: 9.00 a.m. - 12.00 p.m.
	Non-EU members must register at the <i>Bürgerbüro</i> and apply for the electronic residence permit at the <i>Landratsamt</i> .	
	Landratsamt Neu-Ulm Kantstraße 8, 89231 Neu-Ulm ☎ +49 (0)731/7040-0	Mon - Wed, Fri: 7.30 a.m. - 12.30 p.m. Thu: 7.30 a.m. - 5.30 p.m.
outside Ulm or Neu-Ulm	Register at the city hall of the city you live in and ask there for the procedure. You can also check the information on the webpage of your city.	

DOCUMENTS YOU HAVE TO PRESENT WHEN REGISTERING AT YOUR LOCAL REGISTRATION OFFICE

- Valid identity card (EU-citizens) / passport (non-EU-citizens)
- Confirmation of enrolment or the admission to study (in the latter case you need to hand in your confirmation of enrolment later)
- Confirmation of residency from your landlord (*Wohnungsgeberbestätigung*)
- If applicable: data of spouse (e.g. including marriage certificate, decree of divorce)
- In addition, non-EU members need to present their temporary visa and apply for an electronic residence permit (*elektronischer Aufenthaltstitel*, eAT)

When you return to your home country, you have to unregister at the same office you registered at upon your arrival in Ulm/Neu-Ulm. You can unregister one week before you move out at the earliest and you will need your ID card/passport and the *Wohnungsgeberbestätigung* confirming your move. Even if you move within Ulm/Neu-Ulm, you have to present the *Wohnungsgeberbestätigung* about your move to your new place of residence to the Bürgerdienste/Bürgerbüro in Ulm or Neu-Ulm.

- If you are a degree seeking student in your first semester (*Erst-/Neueinschreibung*) and registering your main place of residence (*Hauptwohnsitz*) in Ulm for the first time, you might be given one free *Semester Ticket* (for public transportation) from the city under certain further conditions.

You can find more information about the Semester Ticket in *chapter 7.1*.

DOCUMENTS YOU HAVE TO PRESENT WHEN APPLYING FOR AN ELECTRONIC RESIDENCE PERMIT

You have to apply for your electronic residence permit in person and at least 4 to 8 weeks before your temporary visa expires. If you live in Ulm, you will have to go to the *Einwohnermeldeamt – Abteilung Melde- und Ausländerwesen* (Olgastraße 66, 89073 Ulm), if you live in Neu-Ulm, please go to the *Landratsamt - Ausländerbehörde* (Kantstraße 8, 89231 Neu-Ulm). In order to apply for an electronic residence permit, your fingerprints will be stored.



Bürgerbüro Neu-Ulm

Please bring the following documents:

- 1 passport sized biometric photograph
- Your passport
- Neu-Ulm: your confirmation of registration
- Proof of health insurance
- Proof of financial means (e.g. a confirmation of a scholarship or a statement from your parents documenting the amount of their monthly financial support - but at least €720.00) or a current bank statement

Charges: for first issuing: €100; for extension: €96 (except scholarship holders of German public institutions)

4.2 Health Insurance

COMPULSORY HEALTH INSURANCE

- All students in Germany **must have** health insurance (from a private or public health insurance company). Without a valid health insurance policy, you cannot enrol at any university in Germany!
- Since January 2015, the monthly rates for students consist of a standard basic amount, a private nursing insurance amount and an individual amount set by the respective health insurance company. Therefore, the amount students have to pay varies slightly – depending on the individual amount of their health insurance company. On average, the monthly health insurance contribution is about €90.

Exceptions:

- Students over the age of 30
- Students who have already completed their 14th subject-related semester (*Fachsemester*)
- PhD students
- Students who additionally work more than 20 hours per week
- Students who are entitled to family health insurance (until the age of 25 some students are included in their parents' health insurance; married students: only one spouse needs to pay for health insurance, the other spouse is then entitled to family health insurance)

Students not qualifying for student health insurance have to take out a private health insurance or a voluntary insurance policy (*freiwillige Versicherung*) at a public insurance. The monthly rates for a voluntary insurance are higher than the ones for a student health insurance. Rates for private health insurances can differ significantly from company to company.

STUDENTS FROM COUNTRIES WHICH HAVE A SOCIAL SECURITY AGREEMENT WITH GERMANY

All students from EU countries, countries of the European Economic Area (EEA) and countries which have a social security agreement with Germany (e.g. Bosnia and Herzegovina, Macedonia, Serbia, Tunisia, Turkey) do not necessarily need to take out a health insurance policy in Germany. If they are for example covered by family health insurance in their home country, they only need to present proof of such an insurance and/or get an EHIC (European Health Insurance Card) from their respective insurance company. They can then apply for an exemption from compulsory health insurance at any public health insurance company in Germany.

STUDENTS WHO WOULD LIKE TO USE THEIR HEALTH INSURANCE FROM THEIR HOME COUNTRY IN GERMANY

All other students with private health insurance in their home country need to bring a confirmation in English or German stating that it covers all costs in case of medical treatment. With this document they can then be exempted from the obligatory health insurance by any German public health insurance company. A travel insurance is not sufficient for this purpose.

PUBLIC HEALTH INSURANCE COMPANIES

There are various public health insurance companies in Ulm and Neu-Ulm. You can freely choose your insurance company. The *Techniker Krankenkasse* offers an “on Campus” service during the semester and the orientation weeks:

- **Techniker Krankenkasse (TK)** Hirschstraße 21-23, 89073 Ulm
Contact person: Mr. Michèl Jaquet, ☎ +49 (0)151 1453 4978, ✉ [michel.jaquet\[at\]tk.de](mailto:michel.jaquet[at]tk.de), www.tk.de/vt/michel.jaquet

Other public health insurance companies (examples):

- **Allgemeine Ortskrankenkasse Ulm (AOK):** <https://en.zuwanderer.aok.de/home>
Contact person for Ulm University and Ulm University of Applied Sciences:
Ms. Melissa van Daalen, Schwambergerstraße 14, 89073 Ulm
☎ +49 (0)731/168-882, ✉ [melissa.vandaalen\[at\]bw.aok.de](mailto:melissa.vandaalen[at]bw.aok.de)

Contact person for the University of Applied Sciences Neu-Ulm:

Mr. Moritz Ebner, Jahnstraße 6, 89312 Günzburg

☎ +49 (0)8221/94-369, ✉ [moritz.ebner\[at\]by.aok.de](mailto:moritz.ebner[at]by.aok.de)

- **Barmer:** www.barmer.de/en

Münchener Straße 17, 89073 Ulm, ☎ +49 (0)800/333 1010

- **Deutsche Angestellten Krankenkasse (DAK):** www.dak.de/dak/english-2082268

Contact person for students:

Ms. Maike Müller, Bahnhofstraße 17, 89073 Ulm

☎ +49 (0)7541/374092106, ✉ [maike.mueller\[at\]dak.de](mailto:maike.mueller[at]dak.de)

4.3 Other Types of Insurances

ACCIDENT INSURANCE

As a student in Germany, you are automatically covered by an accident insurance in your university as well as on the way to and from college. The *Studierendenwerk* provides an additional accident insurance in your leisure time, during work placements or other preparatory activities for your studies outside the university if such an accident leads to disability or death. This also applies for any such activities abroad.

For further information, please refer to <https://studierendenwerk-ulm.de/en/service/versicherungen>.

Normally, you also have an accident insurance when you are working during the semester, the semester break or your laboratory courses. These contributions are paid by your employer.

LIABILITY INSURANCE

In addition to health insurance, we recommend taking out a private liability insurance policy. It covers compensations in case of any damages you caused accidentally (e.g. by your bike) or partly the loss of your flat/room key.

If you have any questions concerning health insurance or any other type of insurance in Germany, please contact your International Office or one of the insurance companies in Ulm/Neu-Ulm.

Direct Link to Health Insurance

TK CampusTeams are at service for students

Contacting your health insurance will become easier and more direct now. With its campus teams, Techniker Krankenkasse (TK) is going to offer even more service to students. No matter if you meet TK during the TK service day or on campus for a personal dialogue, questions regarding your health insurance will be answered directly.

Michèl Jaquet is available on campus as a student consultant for Ulm and environment all around the clock. „This is how we can be of assistance independent from space and time. Especially at semester start, the demand is high.“ Most frequently, we are dealing with insurance confirmations which need to be provided for enrolment as well as with questions related to insurance while taking up student jobs.

The TK service day at the University of Ulm takes place in the big cafeteria area opposite the info point of the student union. Michèl Jaquet will be available every wednesday between **10** am and 1 pm. Students enrolled at University Ulm and University of Neu-Ulm will have the opportunity to meet him directly on the campus.

Appointments are possible via:
mobile 0151-14 53 49 78
or via email: michel.jaquet@tk.de



Infos

Michèl Jaquet
Student Consultant

TK-CampusTeam
University of Ulm
Service day: every wednesday
between **10** am and **1** pm in the
big cafeteria area opposite the info
point of the student union

mobile 0151-14 53 49 78
fax 0800-28 58 58 95 96 92
email michel.jaquet@tk.de

online business card
www.tk.de/vt/michel.jaquet

TK
Die
Techniker

Health insurance while you are studying

You have to be insured under a health insurance scheme as a student - either as a dependant covered by your parents' insurance or by taking out your own health insurance as a student.

We will send you the confirmation of your TK insurance cover. You need that confirmation for registration at university/college or in case of a change of university/college. The university/college needs this confirmation if TK is your new health insurance provider.

Dependants' insurance during your course of studies

You can continue to be covered by your parents' non-contributory insurance until you become 25 years of age. Important: Your monthly income may not exceed **435 Euro** (in case of a mini-job 450 Euro).

Dependants' insurance cover beyond the age of 25

Did you commence your studies at a later age or did you interrupt it because you did voluntary military service, federal voluntary service, or another voluntary service (for example a voluntary social year)? Your insurance cover as a dependant can be extended for the duration of that service – but for no longer than one year. You can also be covered by the dependants' insurance of your spouse or civil partner pursuant to the German Civil Partnership Act.

Your personal health insurance

We would be pleased to continue to insure you with us as a student after the expiry of your dependants' cover if you give proof of the following requirements:

- You are registered at a state or state accredited university/college.
- You are not full time self-employed.
- You have no other health insurance cover - for example as employee or as recipient of unemployment benefits.

Participants in preparatory courses for studies and guest auditors are not considered to be students.

It is easy to switch to TK if you were covered by dependants' insurance with another health insurance fund before: Simply submit your application for membership by the end of two weeks after the end of dependants' insurance.

Of course, you can also switch to TK if you are covered by another health insurance fund. Did you have private health insurance cover until now? You have to take out insurance

cover as a student with the commencement of your course of studies. You can be exempt from insurance obligation at the beginning of your course of studies.

Contributions for students subject to compulsory insurance

Health insurance	66.33 EUR a month
Additional contribution	4.54 EUR a month
Long-term care insurance	19.79 EUR a month
23 years and over and without child	21.42 EUR a month

You have to pay an additional contribution of 0.25 percent from 23 years of age unless you have a child.

A hint: If you receive BAföG (a loan pursuant to the Federal Training Assistance Act), you can be granted an allowance from the BAföG office.

Payment of your contributions

This can most easily be done by setting up a Direct Debit Mandate with us, which you can cancel at any time. In that case, we will debit your contributions from your account on a monthly basis. Otherwise, you have to pay the contributions for the entire semester in advance.

End of compulsory insurance

Compulsory insurance for students ends with the completion of your course of studies if you deregister or if you finish your 14th academic semester, i.e. with the end of that semester. Compulsory insurance ends with the semester you turn 30 years old at the latest. We will check a possible prolongation of your student insurance cover in the case of some exceptions such as a long-lasting illness or getting a child you had to take care of. This also applies, for instance, if you got the admission requirements for your course of studies in second-chance education. Please contact us in case of such an exception.

Important information for students from abroad

Students from EU countries, who are already insured in their home country, do not have to take out insurance in Germany. You can directly see the doctor with your European Health Insurance Card. Students from other countries have to take out health insurance in Germany.



Student insurance cover while working alongside your studies

Important: Your focus is on your course of studies. Your paid employment is of secondary importance compared to your course of studies. In that case, you continue to pay your contributions to health and long-term care insurance as a student.

Income from that employment is not subject to additional contributions to health, long-term care or unemployment insurance.

Mini-job: Your income may not exceed 450 Euro no matter how many hours you work.

Short-term employment: The employment is limited to three month (70 working days) at the most.

Working students: It does not matter how much you earn as long as you observe the **20 hours rule**:

- You do not work more than 20 hours a week during term time. You can work full-time during semester vacation.
- You may work more than 20 hours a week if you work mainly in the evening, at night or on weekends as long as your focus is on your course of studies.

Do you have several jobs?

We will then add them up to check whether you may take out student insurance cover.

Pension insurance

Good to know: You can only be exempted from pension insurance within the scope of a short-term employment.

Sideline self-employment

The same applies here: Your focus is on your course of studies and your self-employment is of secondary importance. In case your work only fulfils part of these criteria, we would like to be of assistance.

Dependants' insurance: income limits

You have to take out your personal insurance if your regular monthly income exceeds **435 Euro**. The income limit in case of a mini-job amounts to 450 Euro.

Total income includes for example:

- Gross income from employment
- Income from self-employment
- Pensions
- Income from letting and leasing
- Capital gain

Your dependants' insurance ends if you exceed the in-come limit for more than three months within one year. Dependants' insurance is terminated immediately if the exceeding of the income limit is already know at the beginning of an employment. You usually have to pay your contributions to health insurance yourself in that case.

End of compulsory insurance

You can take out insurance cover on favourable terms for another six months after the end of compulsory insurance. This means that you do not have to pay the full contribution for voluntary insurance but a reduced contribution. Since January 2019, you have to pay 113.39 EUR per month towards health insurance (including our additional contribution of 7.27 EUR). You have to pay 34.26 EUR for long-term care insurance or 31.67 EUR if you are a parent to a child or younger than 23 years of age. Requirement: You continue to be registered at university/college and your monthly income does not exceed 1,038.33 EUR.

Our service for you

On the web: Our infotainment page www.pointer.de offers all information interesting for students. Just visit!

Learn more:

Go to www.tk.de, website code 345568, We regret, but this information is currently only available in German.

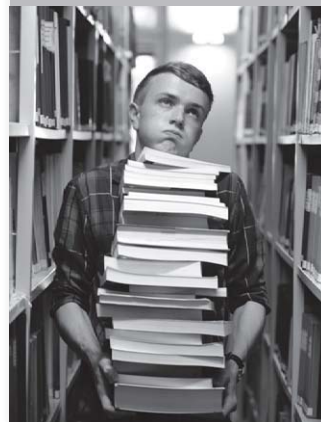
Infos

Working besides studys

- not more than 20 hours per week
- if more than 20 hours per week, working is limited to 3 months

End of family insurance:

Independent from work hours, a family insurance ends if a salary exceeding EUR 435 resp. EUR 450 for mini-jobs is earned.



5.1 Banking

ACCOUNT

Germans use a current account (*Girokonto*) for their daily banking business. The *Girokonto* allows them to transfer money from one account to another (*Überweisung*). It allows automatic withdrawals (*Abbuchung* or *Einzugsermächtigung*) for paying regular bills such as telephone bills or rent. When opening a *Girokonto*, you receive an EC card (electronic cash and debit card) with a PIN, which can be used for cashless payments in supermarkets or department stores. It is also convenient for withdrawing money from ATMs.

Most banks offer students a *Girokonto* free of fees or charges. Before opening an account, you should inquire if any fees apply and how much they are. They may vary from bank to bank. Some banks charge fees for a *Girokonto* from their customers who are over the age of 25, regardless of whether they are students or not.

For more information on and a comparison of current accounts, please visit:
www.check24.de/girokonto (only in German!)

CASH

Within approximately one week after having opened a bank account, you will receive your EC card and your PIN. For security reasons, they will be sent to you separately. With this card, it is possible to withdraw money, free of charge, from an ATM of any branch of your bank company in Germany. Ask for partner bank companies whose ATMs you can also use without paying an extra charge. Of course you can also withdraw money from any ATM of other banks, but they usually charge approx. €2.50 – €5.00. Most ATMs worldwide will accept your card, too (maestro symbol). Until you receive your new bank card in Ulm/Neu-Ulm, it is possible to withdraw money at the counter of your branch office.



Students at one of the ATMs



FINANCE

ACCOUNT STATEMENTS (*KONTOAUSZÜGE*)

In each bank branch there is a machine, usually located near the ATM, called *Kontoauszugsdrucker*. As soon as you have received your bank card, you can use it to print out bank statements at your bank. You should do so at least every four weeks to keep track of your balance and to avoid the costs for getting your bank statements sent to you via mail.

CREDIT TRANSFER (*ÜBERWEISUNGEN*)

Instead of writing cheques, bills are paid by electronic money transfers. Since the Single Euro Payments Area (SEPA)-transfer has been introduced in Europe, you need two numbers in order to transfer money to another account within the European Union: the International Bank Account Number (IBAN) consisting of 22 to 27 figures with numbers and letters and the Bank Identifier Code (BIC), an internationally valid bank sorting code, consisting of 8 to 11 alphanumerical letters. With the IBAN and BIC of the recipient and your own IBAN, you can fill in a money transfer order (*Überweisungsauftrag*). Most banks also have computer terminals in the customer area which you can use to fill in transfer orders electronically. If you need help, you can always ask your bank staff for assistance. For credit transfers in-between EU-countries, the same conditions apply as for national transfers. Transfers from or to non-European countries work the same way but take longer.

REGULAR PAYMENTS: AUTOMATIC WITHDRAWAL OR STANDING ORDER (*EINZUGSERMÄCHTIGUNG UND DAUERAUFTRAG*)

For regular expenses such as rent, health insurance, phone bills, etc., you will most likely be required to give permission for an automatic withdrawal (*Einzugsermächtigung*). You will have to sign this permission along with the respective contract. These companies will then withdraw the amount due from your account every month (usually during the first week of the month).

Attention! It is your responsibility to make sure there is enough money in your account when these sums are being withdrawn! If the withdrawal fails, you will be charged bank fees (usually around €5.00 – €10.00). The withdrawal will not be repeated. Therefore, you will have to fill out a money transfer order amounting to the sum of the failed withdrawal on your own.

A *Dauerauftrag* is a standing order. This means you order your bank to transfer a fixed amount of money to the same account on a regular basis. Basically, it is the same as an automatic withdrawal, but initiated by you. You have to cancel it if necessary.



FINANCE

ONLINE BANKING / TELEPHONE BANKING

If you want to manage your banking business online or via telephone, ask your bank staff for the respective procedure. Depending on the supported security system, you will receive a telephone PIN and a transaction number (TAN). Each transaction number can only be used once. Online banking is one way to handle transactions with reduced or no fees.

TRAVELERS' CHEQUES

Travelers' cheques have been made obsolete by credit or debit cards. Therefore, you should be aware that nearly no German restaurant, hotel or store accepts travelers' cheques. Instead, you will have to exchange travelers' cheques for cash at a bank. Please note that many banks charge fees for cashing cheques.

CREDIT CARDS

Mastercard and Visa are accepted in bigger stores and gas stations. Other credit cards are not very common. In general, the acceptance of credit cards in Germany is not as widely spread as in other countries. Stores often only accept EC Cards and those sometimes also just for purchases over a certain amount, e.g. €5.00 or €10.00.

Credit cards can also be used to obtain cash at ATMs if you have a PIN. However, please be aware that credit card companies usually charge high fees for this service.

BANK COMPANIES

You can roughly distinguish between:

- **Traditional brick and mortar institutions:**

- **Local bank companies** like *Sparkassen* and *Volksbanken* (e.g. *Sparkasse Ulm*, *Sparkasse Neu-Ulm/Illertissen*, *Volksbank Ulm*, *Volksbank Neu-Ulm*). You will find many branches and ATMs of these bank companies in Ulm and Neu-Ulm but none in other cities. As a customer of for example *Sparkasse Ulm* or *Volksbank Ulm*, it is possible to withdraw money, free of charge, from an ATM of any other *Sparkasse* or *Volksbank* in Germany. Other services (such as adding a new *Dauerauftrag*) might only be available at your local *Sparkasse/Volksbank*.
- **National bank companies** (Postbank, Commerzbank, Deutsche Bank, HypoVereinsbank). Only a few branches and ATMs of these bank companies are located in Ulm/Neu-Ulm, but you will find their branches all over Germany. These four bank companies form the "Cash Group". Customers may withdraw money free of charge from an ATM of any branch of these bank companies in Germany.



- **Virtual banks** are internet based financial institutions, which offer deposit and withdrawal facilities as well as other banking services through ATMs or other devices without having physical (brick and mortar) walk-in premises (e.g. norisbank, comdirekt, ING). Virtual banks are often part of an alliance whose ATMs you can also use free of charge.

5.2 Job Regulations for Students

Regardless of your future status at your university, there will never be a guarantee that you will find a job to support yourself during your studies. You should therefore be aware that you might have to live off your own personal funds, support from your family or scholarship resources only! Furthermore, in Germany, students who have a contract for work with incomes over €4,860 per year or with monthly incomes over €450 normally have to pay social contributions. Students have to pay taxes for yearly incomes over €9,168. As soon as a student works more than 20 hours per week for more than 26 weeks per year, they lose their student status regarding the tax and social contributions law.

ON-CAMPUS WORK REGULATIONS

- **Students** are allowed to work on campus in a field related to their study programme for a maximum of 85 hours per month at Ulm University, for a maximum of 44 hours per month at Ulm University of Applied Sciences and for a maximum of 19 hours per week at the University of Applied Sciences Neu-Ulm. The German phrase for this kind of work is "*Studentische Hilfskraft*". Most jobs offered at the universities are for advanced students and may require German language skills.
At Ulm University of Applied Sciences, **Master Students** may also be employed as *Wissenschaftliche Hilfskraft*, for a maximum of 38.5 hours per month.
- **Doctoral students** (*Doktorand*innen*) may be employed on campus as *Wissenschaftliche Hilfskraft*. The amount of working hours is to be set by the supervisor of their doctoral thesis.
- **Scholarship holders** who receive their scholarship from a German organisation should follow the guidelines of their scholarship provider.



FINANCE

OFF-CAMPUS WORK WITHOUT A WORK PERMIT

All EU citizens have unlimited permission to work in Germany. Students from outside the EU without a work permit are allowed to work for a maximum of 120 entire (= 8 hours/day) or 240 half days (= 4 hours/day) per academic year. You are not allowed to work more than 20 hours per week during lecture periods, otherwise you will lose your student status regarding health insurance. Therefore and in order to avoid any interferences with your studies, it is recommended to work during the holidays. Alumni may search for adequate employment for up to 18 months after having graduated. In this period, they are allowed to work under the same conditions as students.

OFF-CAMPUS WORK WITH A WORK PERMIT

Degree students who plan to work more than the above given time limits need a work permit from the *Agentur für Arbeit* and the *Ausländerbehörde*. Usually, a work permit is only given to advanced students for work related to their field of study and after presenting a so-called *Unbedenklichkeitsbescheinigung* (certification of no objection) from their university. This certificate has to confirm that the student has been studying successfully so far and that the university has no objection to them working in a study-related field.

Information on current job offers (only in German!):

- Agentur für Arbeit Ulm, Wichernstraße 5, 89073 Ulm, ☎ +49 (0) 800/4 5555 00
- Agentur für Arbeit Neu-Ulm, Reuttierstraße 39, 89231 Neu-Ulm, ☎ +49 (0) 800/4 5555 00
- <http://jobsuma.de/studentenjobs/ulm>
- www.monster.de
- www.univillage.de
- www.jobisjob.de/ulm/jobs/
- www.jobs-ulm.de
- www.backinjob.de

Please note that students from non-EU countries are not likely to get an off-campus work permit!

For further information on career opportunities in Ulm/Neu-Ulm after graduation, please contact your International Office and ask for the brochure "Study & Work".

WORK PLACEMENTS/PRACTICAL TERMS (*PRAXISSEMESTER*)

- Students of **Ulm University of Applied Sciences** from outside the EU, Norway, Iceland or Liechtenstein will need a special work permit for their practical term. The central coordination centre at the University of Applied Sciences Karlsruhe (KOOR) is in charge of this for all universities of applied sciences in Baden-Württemberg. All required forms and further information can be found here: www.hs-karlsruhe.de/koor (only in German!)
- International students of the **University of Applied Sciences Neu-Ulm** have to get a special work permit for their practical term from the central coordination centre at the University of Applied Sciences Coburg (KoBy). More information and contact details can be found here: www.hs-coburg.de/ueber-uns/organisation/koordinierungsstelle-koby (only in German!)

5.3 Living Expenses

Obviously, living expenses mainly depend on your personal lifestyle. However, be aware that living abroad in an unknown environment tends to be more expensive. Taking all aspects of daily life into account, students have to expect expenses of approximately €600 to €850 per month. Please make sure you have enough money to pay for your monthly expenses and have some money put away for unexpected events or emergencies. You cannot count on regular financial support (e.g. through scholarships) during your studies.

Approximate monthly expenses :

- **Rent:** At the *Studierendenwerk Ulm*: €229 - €420 monthly, a one-time payment of €20.00 service fee and €300 deposit; At the *Studentenwerk Augsburg*: €279.50 - €315 monthly and €350 deposit
- **Health insurance:** Since January 1, 2015, all public health insurance companies demand a so-called supplemental premium, which is set individually by each insurance company. Monthly student rates consist of: health insurance + supplemental premium + long term care insurance. On average, you will need to pay about €90 per month.
- **Lunch at mensa:** One meal costs about €2.00 - €4.10.
- **Semester Ticket:** €125.00 per semester for public transportation in the region (as of summer term 2019)
- **Teaching materials:** €30 - €100 per semester for textbooks and equipment
- **Studierendenwerk fee:** Ulm University: €84.50 per semester, Ulm University of Applied Sciences: €80.50 per semester, University of Applied Sciences Neu-Ulm: €52.00 per semester plus €29.50 solidarity tax for the semester ticket

- **Fee for the constituted student body** (*Verfasste Studierendenschaft*):
Ulm University: €12.00 per semester, www.uni-ulm.de/stuue/aktuelles/vs/beitraege-zur-vs (only in German!)
Ulm University of Applied Sciences: €15.00 per semester or rather €7.50 for students of Business Information Systems, Industrial Engineering, Industrial Engineering/Logistics and Health Information Management
- **Administrative fee of the state of Baden-Württemberg**: €70.00 per semester in Ulm and €35.00 for students of Business Information Systems, Industrial Engineering, Industrial Engineering/Logistics and Health Information Management
- **Broadcast Services Contribution**: €17.50 monthly (for more information, please check *chapter 8.4*, page 51)
- **Furthermore**: Expenses for clothing, necessary items and leisure time activities

5.4 Tuition Fees

There are no tuition fees in the Free State of Bavaria (University of Applied Sciences Neu-Ulm). In the federal state of Baden-Württemberg (Ulm University and Ulm University of Applied Sciences), there have been regular fees for new foreign students in bachelor, consecutive master and state examinations programmes of €1,500 per semester since winter term 2017/18. EU citizens, exchange students, many refugees and other groups are excluded. There are also second study fees (*Zweitstudiengebühren*) for people who have already earned a degree in Germany and for certain further master programmes. *Zweitstudiengebühren* apply irrespective of the student's nationality. Please inform yourself before the commencement of your studies if you will have to pay tuition fees.

Irrespective of tuition fees, you will have to pay the administrative costs and contributions to the *Studierendenwerk* as well as the contribution to the constituted student body (only in Baden-Württemberg). You will receive a payment request including all relevant information with your letter of acceptance or your re-registration for the next semester.

For more information, please visit:

- Ulm University: www.uni-ulm.de/en/study/application-and-enrolment/studiengebuehren,
www.uni-ulm.de/en/study/organisation/tuition-fees
- Ulm University of Applied Sciences: https://studium.hs-ulm.de/en/Pages/Beitraege_Gebuehren.aspx
- University of Applied Sciences Neu-Ulm:

www.hs-neu-ulm.de/en/studies/studies-and-exams-office/fees-and-financing

5.5 Special Rates for Students

- The *Semester Ticket* is the cheapest way to get around in Ulm and Neu-Ulm. All registered students may buy this discounted ticket.
- The canteens at the universities offer food and drinks at special student rates.
- Discounts are also often offered for concerts, exhibitions, sports and cultural events, as well as at museums, theatres and cinemas. Do not hesitate to ask about student rates and do not forget to bring your student ID!
- Students get a free ride on the solar boat from May to October if they present their student ID.
- You can find information on special rates for newspapers and magazines on the notice boards of the *Studenten-Presse* and at news stands. Some computer software suppliers offer special rates as well.



Notice board at Uni Süd

5.6 Scholarships and BAföG

For information on scholarships, please refer to:

- Ulm University: www.uni-ulm.de/en/universitaet/career/scholarships
- Ulm University of Applied Sciences: <https://studium.hs-ulm.de/en/Pages/Studienfinanzierung.aspx>
- University of Applied Sciences Neu-Ulm: www.hs-neu-ulm.de/en/studies/scholarships,
www.hs-neu-ulm.de/en/international/how-to-join-the-hnu/degree-seeking-students/financing

Information on BAföG can be found here: <https://studierendenwerk-ulm.de/en/bafoeg-and-finances>

According to the prerequisites of §8 BAföG, international students may, under certain circumstances, receive financial support from the German government during their training period. Their residence permit or rather which legal basis grants their stay in Germany is decisive. If you have any questions, please contact Mr. Stefan Lindner from the department of study finances (*Studienfinanzierung*) of the *Studierendenwerk Ulm* (✉ stefan.lindner@studierendenwerk-ulm.de).

6.1 Student Residences

There are several student residences in Ulm and Neu-Ulm run by the *Studierendenwerke Ulm, Augsburg* and other organisations. There are bus connections from all student residences to the three universities and to the city centre.

STUDENT RESIDENCES OF THE STUDIERENDENWERK ULM

For more information on the residences and the application procedure, please refer to:
<https://studierendenwerk-ulm.de/en/accommodation/student-residences>

Here, you can find a brochure containing information about living together in a student residence: <https://studierendenwerk-ulm.de/hausinfos>

You are welcome to contact the *Studierendenwerk* in case of questions or if you wish to report any problems, violations or disturbances:

<https://studierendenwerk-ulm.de/en/accommodation>

Please note: If you are still abroad and want to apply for a room in one of the student residences of the Studierendenwerk Ulm, you will have to contact the International Office / Akademisches Auslandsamt (please have a look at chapter 10.2 for contact details)!

STUDENT RESIDENCES OF THE STUDIERENDENWERK AUGSBURG

<https://studentenwerk-augsburg.de/accommodation/student-residences/neu-ulm-heinz-ruehmann-str>

<http://studentenwerk-augsburg.de/accommodation/student-residences/neu-ulm-wiley>

PRIVATE STUDENT RESIDENCES

Apart Asset Management GmbH: www.uniapart.de (only in German!)

Mietpool Campus Village Neu-Ulm GbR: www.campus-village.de (only in German!)



Student Residence Kelternweg

GOOD TO KNOW

While you are living in a rented flat, your landlord has the right to visit if they announced it beforehand. Other people are only allowed into the flat with the tenant's consent.

6.2 Private Housing

There are a lot of ways to find private housing in Ulm and Neu-Ulm. However, you should bear in mind that shortly before the semester starts, it will be more difficult to find a room. Therefore, you better start looking in good time.

Most rooms and flats are rented out unfurnished. There are many online services, but most landlords/flatmates want to meet you in person before renting out their flat/room. We also highly recommend looking at a room/flat first (and also talk to the landlord/prospective flatmates in person) before reaching a binding agreement.

INTERNET DATABASES

Website of the Studierendenwerk Ulm:

- <https://studierendenwerk-ulm.de/en/accommodation/private-room>

Website of Ulm University:

- International Office: www.uni-ulm.de/en/io/degree-phd/welcome/housing/private-housing
- Portal of Ulm University: <https://portal.uni-ulm.de/PinnwandWI/index> (only in German!)

Other Webpages (mainly in German!):

www.die-wg-boerse.de

www.immowelt.de

www.wg-gesucht.de

www.Immobilienscout24.de

www.kleinanzeigen.ebay.de/anzeigen

www.wg-suche.de

www.immonet.de

www.studenten-wg.de

www.wohnungsmarkt24.de

PRIVATE FLAT RENTAL - TIPS, TRICKS AND TRAPS

Real estate agents can help you find a place to stay. Since June 1st 2015, German law dictates that real estate agent fees must be covered by the person employing the real estate agent.

But you also have to be careful when searching for a flat: dishonest real estate agents have interested parties sign a contract. You also have to watch out for either overpriced or very low additional costs, as well as excessively high redemption agreements - this way, some landlords try to attract prospective tenants or indirectly make them cover the real estate agent fees.

Warning! Additionally, some landlords offering their flats on the Internet insist on a deposit payment prior to an apartment viewing. Do not pay any deposits before you have seen the flat/room, met the landlord in person and have signed the rental agreement.

BULLETIN BOARDS

You can find bulletin boards (*Schwarze Bretter*) all over the universities in Ulm and Neu-Ulm. They display all kinds of advertisements, such as offers for rooms or search requests for flatmates.

Bulletin boards with housing offers:

- Ulm University, Studierendenwerk, Manfred-Börner-Straße 5, Room C 157, 89081 Ulm
- Ulm University, StuVe, M25, Room 224 (bulletin board)
- Ulm University of Applied Sciences, in the lobby of building B (bulletin board)
- University of Applied Sciences Neu-Ulm, Main building, 1st floor, blackboard opposite Club B

NEWSPAPERS

- **Südwest Presse Ulm** is a daily newspaper in Ulm. Housing advertisements are mainly published on Wednesdays and Saturdays. Online version: <http://immo.swp.de> (only in German!)
To place an advertisement (subject to charge) please call ☎ +49 (0)731/156602 or fill out the online form on <https://anzeigenbuchung.swp.de> (Follow the subject: *Immobilienmarkt*) (only in German!)
- **Ulmer Wochenblatt** is a free weekly paper (branch of the *Südwest Presse*), distributed to private households every Wednesday. The housing advertisements listed there are often the same as in Wednesday's *Südwest Presse*.
- **Schwäbische Zeitung** is a daily newspaper in Ulm. Housing advertisements are mainly published on Wednesdays and Saturdays.
Online version: <https://immo.schwaebische.de> (only in German!)
- **Neu-Ulmer Zeitung** is a daily newspaper in Neu-Ulm. Housing advertisements are mainly published on Wednesdays and Saturdays.
Online version: <http://immobilien.augsburger-allgemeine.de> (only in German!)

6.3 Temporary Housing

If you do not have accommodation upon arrival in Ulm/Neu-Ulm, you can stay at a youth hostel, a pension or a hotel while you are looking for a room. It is advisable to book a room in advance.

- **Geschwister-Scholl Youth Hostel Ulm**, Grimmelfinger Weg 45, 89077 Ulm, ☎ +49 (0)731/384455, Fax: +49 (0)731/384511, ✉ [info\[at\]jugendherberge-ulm.de](mailto:info[at]jugendherberge-ulm.de), ulm.jugendherberge.de/en
- **Youth Hostel Blaubeuren**, Auf dem Rücken 69, 89143 Blaubeuren, ☎ +49 (0)7344/6444, Fax: +49 (0)7344/21416, ✉ [info\[at\]jugendherberge-blaubeuren.de](mailto:info[at]jugendherberge-blaubeuren.de), blaubeuren.jugendherberge.de/en
- **The Brickstone Hostel**, Schützenstraße 42, 89231 Neu-Ulm, ☎ +49 (0)731/7082-559, Fax: +49 (0)731/7086 009, ✉ [info\[at\]brickstone-hostel.de](mailto:info[at]brickstone-hostel.de), <http://brickstone-hostel.de/index>
- **Home Company**, Bockgasse 3, 89073 Ulm, ☎ +49 (0)731 1761 880, Fax: +49 (0)731/1761888, ✉ [ulm\[at\]hc24.de](mailto:ulm[at]hc24.de), www.hc24.de/en/ulm
- **Hotels**, tourismus.ulm.de/web/en or www.hrs.de
- **Airbnb**, www.airbnb.com/?locale=en

In Germany, youth hostels (*Jugendherbergen*) are non-profit, small budget hotels, usually with shared bedrooms. To stay in one of these youth hostels in Germany, you need to be a member of either the German Youth Hostel Association (*Deutsches Jugendherbergswerk*, DJH) or Hosteling International (HI).

The annual fee for people under the age of 27 is €7.00, older people pay €22.50. You can apply directly at any youth hostel or online at www.jugendherberge.de/en/membership or www.hihostels.com (Follow the subject: *Membership*).

In other countries, a membership may not be necessary to stay in a hostel. However, it is worth taking a look at the HI homepage and comparing their prices with the ones of “normal” hostels if you plan on travelling around Europe because you might get a discount (e.g. 10 % per night in England) as a member of HI.

In Germany, a normal hostel is called “Hostel”, “Backpacker” or “Backpacker Hostel”. You do not have to be a member of any of the above mentioned organisations to stay in these private hostels.



7

GETTING AROUND IN ULM AND NEU ULM

7.1 Buses, Trams and Local Trains (DING – SWU)

Ulm und Neu-Ulm have a very well developed public transportation system. The *SWU* (*Stadtwerke Ulm*; the company running the municipal bus and tram lines), several companies from the region and the *Deutsche Bahn* (German Rail) have joined their services to form the DING (*Donau-Iller-Nahverkehrsverbund-GmbH*). Within the DING area, which reaches out almost 50 km into the surroundings of Ulm, you may use different companies and means of transportation with the same ticket. The DING area is divided into several zones (*Waben*). The price of a ticket depends on the number of zones you will cross. The whole city area of Ulm and Neu-Ulm forms one zone (*Wabe 10/20*) with standard prices.

There are also night buses in Ulm, which operate during the nights before Saturdays and Sundays as well as before bank holidays. These night buses are free of charge for students of Ulm University, Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm.

Routes, tickets and fares for the whole DING area: www.ding.eu and in the DING-App (for Android and iOS)

Timetables, routes and maps for Ulm and Neu-Ulm, including night buses: www.swu.de/privatkunden/produkte-leistungen/mobilitaet

(only in German!)

SEMESTER TICKET

The *Semester Ticket* is valid within the whole DING area for the duration of a full semester. As of summer term 2019, the price is €125.00 per semester. All students of Ulm University, Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm are entitled to buy it.



Tram in Ulm

Period of Validity	Winter Semester	Summer Semester
University Ulm	October 1 - March 31	April 1 - September 30
Universities of Applied Sciences in Ulm and Neu-Ulm	September 1 - Februar 28/29	March 1 - August 31

- Your *Semester Ticket* is not transferable and only valid in combination with your student ID card.
- Keep the receipt when buying your *Semester Ticket*. In case you lose it you can then get a new one from the SWU office "traffiti" for a small fee.



7

GETTING AROUND IN ULM AND NEU ULM

- It is worth buying a *Semester Ticket* even if the semester has already started if you use it for at least 2 months.
- The *Studierendenwerk* fee (*chapter 5.3*), which all students have to pay, includes a solidarity tax for the *Semester Ticket* (Basic Ticket). This allows students to use their student ID card as a ticket for public transport in the DING area Monday to Friday after 6.00 p.m. and on the whole day on weekends/bank holidays - without having to buy any extra ticket. During these times, you may also take one person with you, who then only has to pay a child's fare. These regulations only apply to the student ID chip card, exchange students may not use their *Teilnehmendenausweis* for this purpose.

YOU CAN BUY YOUR SEMESTER TICKET HERE:

- Ulm University: Info-Point of the *Studierendenwerk* in the Forum of University South (in front of the *Mensa*)
- Ulm University of Applied Sciences: Mensa, G108, Prittwitzstraße 10, 89075 Ulm (for students of Ulm University of Applied Sciences)
- SWU KundenCenter "traffiti", Neue Straße 79, 89073 Ulm
☎ +49 (0)731/166-2177, www.servicecenter-neue-Mitte.de/swu-traffiti (only in German!)
- DB Reise & Turistik, Bahnhofplatz 1, 89073 Ulm (Ulm main station)
- DB booking terminals within the DING area

GRATIS SEMESTER TICKET

Degree seeking students in their first semester (first/new enrolment / *Erst-/Neueinschreibung*) in Ulm/Neu-Ulm registering their main place of residence (*Hauptwohnsitz*) in Ulm for the first time get one free *Semester Ticket* (for public transportation) from the city of Ulm. Unfortunately, exchange students are not entitled to this gift from the city of Ulm. Students taking part in a study related preparatory course (linguistic and socio-cultural preparatory course, pre-course, orientation semester) and registering their main place of residence in Ulm for the first time get a voucher for the following semester. In addition, foreign students must have a residence permit valid for at least one year. Otherwise, they will also only get a voucher for the following semester.

To receive a free *Semester Ticket* please bring the following documents: student ID card, identity card/passport, certificate of enrolment (for BAföG and purchase of semester ticket), certificate for the *Semester Ticket* (*Bescheinigung für das Semesterticket*, only students of Ulm University).



7

GETTING AROUND IN ULM AND NEU ULM

REGULAR RATES

- **Single Ticket:** within the city area of Ulm/Neu-Ulm or one zone. If you want to go to other destinations, check the zone map or refer to the ID number (on the lists at DING ticket machines) of the place you want to go to.
- **Day Ticket:** for one person or group of up to five people for the city area of Ulm/Neu-Ulm. Single day tickets are valid the whole day, group tickets are valid from 8.30 a.m. on weekdays and on the whole day on weekends/bank holidays.
- **Weekly Tickets** and **Monthly Tickets** are available for different numbers of zones and are valid until 12 p.m. on the first working day of the following week or month. They are transferable.

The current rates for single, day, weekly and monthly tickets can be found on www.ding.eu/fahrscheine-und-preise (only in German!). You are advised to have a valid ticket before you enter a bus or a train. You can buy your ticket from a ticket machine near the bus stop or the train station or from the bus driver. There are also some ticket machines on the tram. Travelling without a valid ticket in the DING area will result in a fine of up to €60.00.

7.2. Deutsche Bahn

Germany features an extensive and modern railway network. As a major railway hub in southern Germany, Ulm has good connections to many destinations in and outside of Germany. *Fernzüge* (long distance trains: ICE, IC, EC) and *Regionalzüge* (regional trains: IRE, RE, RB, S) provide regular connections in almost every direction.

Website of *Deutsche Bahn*: www.bahn.com/en

Travel time and regular rates (one-way, regular fare, *Flexpreis*) from Ulm to various destinations (fastest connections). It is often possible to get cheaper tickets (savings fare, pay attention to possible restrictions concerning which trains they allow you to take) by booking early, using special offers or choosing a connection with a longer travel time.

Munich main station	Stuttgart main station	Frankfurt (Main) main station	Kempten (Allgäu) main station	Friedrichshafen Stadt	Berlin main station	Vienna main station	Paris Est
1:13 h	1:02 h	2:19 h	0:52 h	1:02 h	5:28 h	5:34 h	4:16 h
from €35.00	from €14.30	from €74.00	€21.10	€15.50	from €146.00	from €124.20	from €142.00



7

GETTING AROUND IN ULM AND NEU ULM

Travel time from Ulm to nearby airports (fastest connections):

Munich Airport Terminal	Stuttgart Airport/Messe	Frankfurt(M) Airport	Friedrichshafen Airport	Nuremberg Airport	Memmingen Allgäu Airport, Memmingerberg	Zurich Airport
2:05 h	1:37 h	2:15 h	0:55 h	2:24 h	0:53 h	3:06 h



Ulm central station

Timetables and tickets can be obtained at ticket machines, at the *Reisezentrum* in bigger railway stations and on the website of *Deutsche Bahn*. There, you can also find many special offers for discounted travelling (keywords: *BahnCard*, *Sparpreis*, *Baden-Württemberg-Ticket*, *Bayern-Ticket*, *Quer-durchs-Land-Ticket*, *Schönes-Wochenende-Ticket*, *Sparpreis Europa*).

If you are travelling within the EU and your train is delayed, you can get a partial refund of your ticket. Should you need to spend the night at a hotel due to delayed/cancelled trains, the train company has to reimburse you for your expenses. Detailed information on your passenger rights on international and domestic train rides within the EU can be

found on the webpage of the European Consumer Centre Germany:

www.evz.de/en/consumer-topics/travelling/travelling-by-train/rail-passenger-rights

If you are travelling with *Deutsche Bahn*, you can also take a look at their website for information on passenger rights:

www.bahn.com/en/view/booking-information/passenger-rights/index.shtml

LOST & FOUND

Items found in trains of *Deutsche Bahn* will be stored in the railway station's Lost and Found for seven days before being sent to the central Lost and Found in Wuppertal. In most cases, the lost item will be handed in at the train's final destination. You can do an online search for lost items of estimated worth of at least €15: www.bahn.de (Follow the subject: *Reise & Services / Fundservice*, only in German!)



7

GETTING AROUND IN ULM AND NEU ULM

7.3. Taxi

Taxis in Germany are rather expensive. However, if you share a taxi with friends who have the same destination, it might be a good bargain for you. A ride from the inner city to Ulm University or to other distant parts of the city will be about €10.00 to €15.00. If you share a taxi with more than 4 people, please order a large-capacity taxi ("*Großraumtaxi*").

☎ Taxizentrale Ulm: +49 (0)731/66066, www.ulm-taxi.de (only in German!)

☎ Taxizentrale Neu-Ulm: +49 (0)731/77000, www.donau-taxen.de (only in German!)

7.4 By Foot

The inner cities of Ulm and Neu-Ulm are quite small and everything can be easily reached by foot. However, the universities (and also some student residences) in Ulm and Neu-Ulm are located on the outskirts of the cities.

7.5 Bicycle

Exploring Ulm by bicycle is easy as there are a lot of bike paths in the city. Cycling along the Danube river or the Blau is especially popular. But be aware that Ulm University and parts of Ulm University of Applied Sciences are located in higher regions of the city and the altitude difference to the inner city is up to 200 m.

People who have had enough of searching for a parking space or waiting for busses and enjoy cycling should take a look at the university's webpage, where they will find a map of cycling paths in Ulm and its surroundings. In addition, other useful information concerning the availability of public bicycle pumps, bicycle shelters, parking and even shower possibilities at Ulm University can be found there.

For further information and more tips about cycling in and around Ulm, please refer to www.adfc-ulm.de (only in German!) or www.uni-ulm.de/en/misc/iui-gesfuermitt/weitere-angebote-des-projekts/fahrradfahren-am-oberen-eselsberg (only in German!).

BICYCLE TRANSPORT

In Baden-Württemberg and Bavaria, you are allowed to take your bike onto the bus and tram for free before 6.00 a.m. and after 9.00 a.m. until the end of operating hours from Monday to Friday as well as on the whole day on weekends and public holidays. Please be aware that wheelchairs, strollers, etc. have priority and that it is the driver's decision whether you are allowed to take your bike on the bus in the end.



7

GETTING AROUND IN ULM AND NEU ULM

BICYCLE REPAIR SHOP

Ulm University has a bicycle workshop (*Fahrradwerkstatt*), where all students can repair their bicycles and can get help and advice from other students. It is located underneath the Mensa of Ulm University, O25.

Opening hours and more information on: <https://stuve.uni-ulm.de/referate/en/bicycle-workshop>

☎ +49 (0)731/50-22401, ✉ [stuve.fahrrad\[at\]uni-ulm.de](mailto:stuve.fahrrad[at]uni-ulm.de)

7.6. Carpooling

A *Mitfahrgelegenheit* is a way of organised traveling with other people, where one offers their car and all travelers share the cost of the trip, which makes the journey for all participants much cheaper. There are plenty of web pages with different priorities offering *Mitfahrgelegenheiten*. You have to pay for the services of some of them, others are free of charge.

To avoid any misunderstandings during the trip, contact your fellow passengers beforehand to find out how many seats are free or to let them know how many you need, to arrange where to meet and where to drop off and how high the travel expenses will be. It is also useful to exchange names and phone numbers, so you can contact each other in case of any change of plan, problems or delays.

You can minimize the risk of traveling with an unknown person by using websites which offer a rating system for their members and/or verification of their identity by storing a copy of their ID card or the like.

Web pages offering *Mitfahrgelegenheiten* (mainly in German):

www.blablacar.de

www.bessermitfahren.de

www.drive2day.de

www.fahrgemeinschaft.de

There are professional flight web pages which help air passengers to find a fellow passenger for their flight and some other websites that connect railway travelers with each other.





7

GETTING AROUND IN ULM AND NEU ULM

7.7. Long-Distance Buses

Do you want to travel cheaply by bus? No problem! Since 2013, the network and the amount of long-distance bus providers has increased. They have become an interesting alternative to *Deutsche Bahn*. Even though the journey might take longer, long-distance buses attract with lower prices for destinations within Germany and abroad. Some intercity bus companies connect large and medium-sized cities daily and make it possible to travel cheaply across Germany. For example, there are tickets for an intercity bus from Ulm to Munich from € 8.

The BahnCard is valid on long-distance buses of *Deutsche Bahn* for destinations within Germany. The owners of BahnCard RAILPLUS get a 25% discount for destinations abroad in 28 European countries.

For current offers and prices of many different intercity bus companies, please refer to www.checkmybus.co.uk.

If your bus leaves more 90 minutes late, the bus company is obliged to offer you snacks and drinks. In case of a delay of more than 120 minutes or a cancellation, the company has to provide an alternative way to reach your destination or offer you a full refund for your ticket. For more information on your passenger rights on international and domestic bus journeys longer than 250 km within the EU, please refer to the information provided by the European Consumer Centre Germany: www.evz.de/en/consumer-topics/travelling/travelling-by-bus



7.8 Airports

From Ulm you can easily reach different airports:

- Stuttgart airport: www.stuttgart-airport.com/?cl=en
- Munich airport: www.munich-airport.com
- Frankfurt airport: www.frankfurt-airport.com/en
- Friedrichshafen airport: www.bodensee-airport.eu/en
- Nuremberg airport: www.airport-nuernberg.de/english
- Memmingen airport: www.allgaeu-airport.com
- Zurich airport: www.zurich-airport.com

8.1 Shopping

Opening times of most shops:

Mon – Sat from approx. 9.00 a.m. to 8.00 p.m., some grocery shops in Ulm even until midnight, closed on Sundays.

GROCERIES

In Ulm und Neu-Ulm, you can for example find the following supermarkets:

- **Kaufland:** Blaubeurer Straße 29 (Ulm), Memminger Straße 54 (Neu-Ulm)
- **Rewe:** Münsterplatz 16 (Ulm city centre), Virchowstraße 2 and Trollingerweg 14 (Ulm Eselsberg), Magirusstraße 45 und Römerstraße 120 (Ulm Weststadt), Wielandstraße 56 and Schwamberger Straße 37-39 (Ulm Oststadt), Haslacher Weg 24 (Ulm Böfingen), Buchauer Straße 4 (Ulm Wiblingen), Hummelstraße 7-11 and Marktplatz 9 (Blaustein), Wegenerstraße 1 (Neu-Ulm Ludwigsfeld), Bahnhofstraße 1/1 (Neu-Ulm city centre), Leipheimer Straße 55 (Neu-Ulm Pfuhl)
- **Edeka:** Einsteinstraße 58 (Ulm Weststadt), Junginger Straße 15 (Ulm Lehr), Borsigstraße 15 (Neu-Ulm), Reichenberger Straße 9 (Neu-Ulm Ludwigsfeld)
- **Cap Markt:** Lehrer Straße 1 (Ulm Jungingen), Krankenhausstraße 1 (Neu-Ulm)
- **Treff 3000:** Frauenstraße 124-126 (Ulm Oststadt)

Besides the “normal” supermarkets, there are discounters offering good bargains:

- **Aldi:** Blaubeurer Straße 47 (Ulm), Max-Hilsenbeck-Straße 1 (Blaustein), Pfaffenweg 28 and Wegenerstraße 3 (Neu-Ulm)
- **Lidl:** Wörthstraße 59 (Ulm Weststadt), Wielandstraße 54 (Ulm Oststadt), Haslacher Weg 24 (Ulm Böfingen), Max-Hilsenbeck-Straße 4 (Blaustein), Im Starkfeld 59 (Neu-Ulm), Wegenerstraße 5 (Neu-Ulm Ludwigsfeld)
- **Norma:** Herrenkellergasse 18 (Ulm city centre), Ehinger Straße 19 and Magirusstraße 40 (Ulm Weststadt), Leipheimer Straße 97 (Neu-Ulm)
- **Netto:** Söflinger Straße 120 (Ulm Weststadt), Blaubeurer Straße 95 (in the Blautal-Center, Ulm), Bahnhofstraße 11 (Blaustein), Hauptstraße 72 (Neu-Ulm)
- **Penny:** Bahnhofstraße 91 and Reuttier Straße 56 (Neu-Ulm)



Pedestrian precinct of Ulm



DAILY LIFE

FARMERS' MARKET

On the farmers' markets in Ulm and Neu-Ulm, farmers from the surrounding area offer fresh vegetables, fruits and other food. The following markets take place in Ulm and Neu-Ulm

- Münsterplatz Ulm: Wednesdays and Saturdays, 6.00 a.m. - 1.00 p.m.
- Petrusplatz Neu-Ulm: Wednesdays and Saturdays, 6.00 a.m. - 1.00 p.m.
- Klosterhof Söflingen: Fridays, 2.00 p.m. - 6.00 p.m.
- Stifterweg Eselsberg: Thursdays, 2.00 p.m. - 6.00 p.m.
- Wiblingen: Fridays, 10.00 a.m. - 5.00 p.m.

SHOPPING MALLS

As in most German cities, you will find the best shopping opportunities in the city centre. However, there are also some shopping malls in Ulm.

- **Facheinkaufszentrum:** Blaubeurerstraße 10-59 (Ulm), several stores (incl. IKEA)
- **Blautal-Center:** Blaubeurer Straße 95 (Ulm), www.blautal-center.de (only in German!)
- **Glacis-Galerie:** Bahnhofstraße 1/3 (Neu-Ulm), www.glacis-galerie.de (only in German!)

USED THINGS, CAR BOOT SALES

- You can find **Second Hand shops** at www.neue-arbeit-ulm.de (only in German!), www.kleiderrausch-ulm.de (for women, only in German!) and www.agwest.de/data/index.php?idcat=21 (only in German!, Haus der Dinge, Söflinger Straße 194, 89073 Ulm)
- In the category **"Die gute Tat"** in the newspaper *Ulmer Wochenblatt* (**chapter 6**), you can find free furniture and home appliances.
- **Flea markets** take place twice a year on the *Volksfestplatz Ulm* in the Friedrichsau, www.ulmerzelt.de (Follow the subject: *Programm und Tickets / Flohmärkte*, only in German!). For further flea markets, ask local students or check the following website <https://veranstaltungen.ulm.de/leoonline/portals/ulm/veranstaltungen> (only in German!) and type in the keyword *Flohmarkt* at "Stichwort eingeben".
- **Facebook-Group "FreeYourStuff Ulm/Neu-Ulm":** Here you will find free things, but you have to be quick: First come, first serve! <https://de-de.facebook.com/groups/free-your-stuff-ulm-414119758662704>
- **ADFC market** for used bicycles: Twice a year on the *Münsterplatz Ulm*, www.adfc-ulm.de/veranstaltungen/fahrradmaerkte (only in German!)

8.2 Telephone

All service numbers starting with 0800 can be dialed free of charge. Numbers starting with 0900 are usually high-priced.

PUBLIC TELEPHONES

Most of the public phone booths are operated by *Deutsche Telekom* (www.telekom.de, only in German!). You may use cash to pay, but a more convenient way of payment are telephone cards, which can be obtained at the "T-Punkt" (*Deutsche Telekom Shop*) and at the post office. Other public telephones are located in Internet cafés, where international calling rates are often cheaper.

Calling cards (using the 0800 prefix and a PIN) are accepted at most telephone booths and offer a cheap alternative for calls abroad. Be sure to inform yourself in advance about the exact rates, conditions and validity among the different calling card providers. Further information: www.teltarif.de/callthrough (only in German!).

MOBILE PHONES (CALLED "HANDY" IN GERMAN)

Since most Germans have a mobile phone, public pay-phones have become increasingly rare. The mobile phone network operators in Germany are **T-Mobile**, **Vodafone** and **Telefónica**. These operators have their own shops (T-Mobile is the mobile branch of *Deutsche Telekom*, you can find them in the "T-Punkt" stores), where you can get further information. Additionally, you can look up rates and rate comparisons (also from discounters) on www.handytarife.de/anbieter (only in German!). There are huge differences in prices, rates, services and monthly charges, but generally speaking one can distinguish between:

- **Pre-Paid:** no contract, no minimum contract period, no minimum monthly turnover
- **Contracts:** duration of mostly 2 years (cannot be cancelled ahead of time!), sometimes with minimum monthly turnover, but you will receive an inexpensive modern mobile phone



Students using their mobile phones

PRIVATE LANDLINE

As calling costs via mobile phones or public telephones may be quite expensive, it is recommended to have a landline installed if you plan on staying in Germany for a longer period of time. In Germany, there are currently many options. The standard way is to go with *Deutsche Telekom* or "T-Punkt". When moving into a new flat, it is recommended to assume responsibility of the existing telephone line of the previous tenant, as the costs for installing a new line are significantly higher.

Once you have set up a telephone connection with *Deutsche Telekom*, it is possible to take advantage of cheaper telephone rates through other contractors by dialing a prefix prior to each call. A list of the current rates from various contractors can be found at www.teltarif.de or www.billiger-telefonieren.de (both only in German!). The costs for these calls through the contractors will be automatically included in your telephone bill.

Alternatively, you could set up your private landline using certain mobile network operators or TV/cable providers. Please inform yourself about the existing possibilities in your area.

TELEPHONE DIRECTORIES

- Telephone directories are available online at www.teleauskunft.de. Here you can access the following directories: "*Das Örtliche*" (the local phone directory for your city), "*Das Telefonbuch*" (the national phone directory) and the commercial directory "*Gelbe Seiten*" (yellow pages).
- National directory assistance by *Deutsche Telekom* (costs: €1.99 per minute when calling from a German landline, other costs may apply when calling from a mobile phone): ☎ +49 11833 (in German) or ☎ +49 11837 (in English) or ☎ +11836 (in Turkish)

8.3 Internet

All students who are enrolled at one of the three universities in Ulm/Neu-Ulm get their own email address and full access to the computer pools of their university. Most student residences also provide internet access, which is the most convenient and cheapest way to have internet access at home.

You can find further information about computer pools, accounts and WiFi access at the computer centre of your university:

- **Ulm University:** www.uni-ulm.de/en/einrichtungen/kiz
- **Ulm University of Applied Sciences:** https://studium.hs-ulm.de/en/org/IMZ/Pages/IT_Dienste_und_Studienausweis.aspx
- **University of Applied Sciences Neu-Ulm:** www.hs-neu-ulm.de/en/about-us/facilities-and-services/it-services



DAILY LIFE

DSL (DIGITAL SUBSCRIBER LINE)

DSL is available in the whole city of Ulm and Neu-Ulm. You will most likely receive the needed DSL-Hardware (WiFi) when signing the contract (be aware of the minimum duration). Monthly costs: €20.00 - €40.00, depending on the provider and bandwidth.

There are also a lot of providers (Telekom, 1&1, O₂, Freenet, Unitymedia, SWU, etc.) offering private landlines and DSL flat rates in a bundle. Please inform yourself on their websites.

You could share your DSL connection with your roommates to decrease your personal costs.

At **Ulm Public Library**, there is free public Internet access at their computers for up to 1.5 hours per day during their opening hours. In order to access it, you need a valid library card. The computers with Internet access can be reserved up to two weeks in advance. Members of the library who bring their own laptop may use the WiFi connection during the library's opening hours without limitations.

Ulmer Stadtbibliothek, Vestgasse 1 (next to the city hall Ulm), www.stadtbibliothek.ulm.de (only in German!)

At the computers of the **Public Library of Neu-Ulm**, you can use their free Internet access for up to 30 minutes and even longer if there is little demand. If you bring your own laptop, you can use their WiFi for a maximum of 3 hours per day. In any case, you need to have a valid library card, which you will have to present at the registration desk.

Stadtbücherei Neu-Ulm, Heiner-Metzger-Platz 1, www.stadtbuecherei.neu-ulm.de (only in German!)

8.4 Contribution regarding Broadcast Services

A licence fee is charged to every flat in order to fund the public broadcasting companies. Every household has to pay €17.50 per month - irrespective of whether there are any devices available and/or used in the household.

According to the principle "One flat, one contribution", only one person of age, regardless of their nationality, has to pay, no matter how many people live in the flat. A flat is defined as any structurally enclosed space unit that is suitable for living or sleeping and is accessible via a staircase, an entrance hall, or from the outside. It is irrelevant whether there is a bathroom and/or a kitchen.

INTERNET CAFÉS AND CALL CENTRES

- Internetcafé Telenet Ulm: Frauenstraße 35 (Ulm city centre)
- Burkay Sahabettin Internet-Café & Call Shop: Herdbruckerstraße 26 (Ulm city centre)

The following are considered to be flats:

- Single apartments - even if it is just one room, but accessible from a public hallway or the outside, each tenant has to pay the contribution individually.
- Double apartments (i.e. one front door and separate room doors) - the contribution needs to be paid only once
- Shared flats and residential communities

Since residential communities are considered as a single flat, for every shared flat only one adult has to be registered and pay the contribution. The residential community itself may decide which person pays and among each other there is an obligation to pay compensation. It does not matter if all roommates have their own lease. If more than one person in the flat is registered to pay the contribution, all but one can (and should!) deregister.

Warning! According to the rental law, the student housing offices (e.g. *Studierendenwerk*) are not allowed to pay the broadcast contribution and split it proportionately over the rent or operating costs. People who receive social services (e.g. BAföG) can be exempted from the contribution.

Note! Students who have registered their room at their place of study merely as their secondary place of residence are not exempted from the contribution. The contribution is paid per flat and not per person. If you have several flats, you will have to pay several times.

Warning! Intentional or negligent non-contribution is considered a regulatory offence and is punishable with a fine.

Further information can be found on

www.rundfunkbeitrag.de/welcome/englisch/index_ger or call the following phone number 01806 999 555 10 (weekdays 07.00 a.m. – 07.00 p.m, subject to charge)



Students studying at their laptops

8.5 Mail

In Germany, letters are mainly delivered by *Deutsche Post*, parcels also by other companies (DHL, UPS, GLS, Hermes, etc.).

Website of *Deutsche Post*: www.deutschepost.de/en

PACKSTATION

If you send and/or receive packages regularly, it is recommended to use a DHL parcel station (*Packstation*). This service is free of charge and independent from opening hours. The usage of these stations has become widespread in Germany and offers the convenience of informing the recipient via email or text message when their shipment has arrived.

Registration and further information: www.dhl.de/en/privatkunden

(Follow the subject: *Delivery services / Your Pickup Location / Packstation*)

POSTAGE OF DEUTSCHE POST

- Postcards: domestic: €0.45; international: €0.90
- Letters: domestic from €0.70; international from €0.90 (depending on size and weight)
- Parcels and small parcels starting at €3.79 within Germany (online price)

More information: www.deutschepost.de/en

(Follow the subject: *Domestic mail or International mail*)

Stamps can be bought at every post office and at automatic vending machines.

POST OFFICES

- Bahnhofplatz 2 (Ulm city centre, main office) - Opening hours: Mon - Fri: 8.30 a.m. - 6.30 p.m., Sat: 9.00 a.m. - 1.00 p.m.
- Gartenstraße 20 (Neu-Ulm city centre, main office) -
Opening hours: Mon - Fri: 9.00 a.m. - 6.00 p.m., Sat: 9.00 a.m. - 12.30 p.m.

You can find more information on branches, points of sale, DHL parcel shops, mail boxes and parcel stations under <https://standorte.deutschepost.de/Standortsuche?lang=en>. If you type in a city, postcode or street name, you will find the nearest post offices, parcel stations and the like. Many branches are located in supermarkets or retail stores. If you need help, you can always ask the staff for assistance.



Mail box and vending machine

GOOD TO KNOW

Mail boxes in Germany are yellow with the emblem of the *Deutsche Post* and can be found all over the city.

8.6 Lost and Found

If you have lost something in Ulm or Neu-Ulm, you should first contact the Lost and Found of the respective city. This is where lost items are being collected and stored for six months. Items found in one of the busses or trams of SWU as well as items found in cultural and other establishments will be forwarded to the cities' Lost and Found after some time. Furthermore, there is the possibility to search for your lost items online in order to figure out if and where they have been handed in: <https://fundsuche02.kivbf.de> (only in German!)

Please be aware that you will have to identify yourself as the item's rightful owner (e.g. by an exact description of the item or by giving the approximate place and time you lost it) when picking it up and that you might have to pay a small fee.

MUNICIPAL LOST AND FOUND

- **City of Ulm:** Olgastraße 66, 89073 Ulm, www.ulm.de/rathaus/stadtverwaltung/buergerdienste/fundbuero (only in German!), ☎ +49 (0)731/161-3218, ✉ [info\[at\]ulm.de](mailto:info[at]ulm.de)
- **City of Neu-Ulm:** Augsburgener Straße 15, 89231 Neu-Ulm, ☎ +49 (0)731 7050-6110, ✉ [info\[at\]neu-ulm.de](mailto:info[at]neu-ulm.de), <https://nu.neu-ulm.de/de/buerger-service/buergerservice/fundbuero> (only in German!)

UNIVERSITIES

At the universities, the janitors are responsible for the Lost and Found.

- **Ulm University:** www.uni-ulm.de/einrichtungen/zuv/dezernat-5/abteilungen/dezernat-v-1/hausmeister
(Follow the subject: *Fundsachenverwaltung*, only in German!)
Lost items are collected and stored according to the part of the university they have been found in (University West, University Hospital, University East, Helmholtzstraße). Therefore, you should first check with the janitor's office of the part of the university you think you lost your item.
- **University of Applied Sciences Neu-Ulm:**
www.hs-neu-ulm.de/ueber-uns/einrichtungen-und-services/gebaeudemanagement (only in German!)

8.7 Health Care

SEEING A DOCTOR OR A DENTIST

- In many countries, it is customary to first go to the ambulance at a hospital if you get ill. In Germany, you only go to the ambulance in case of emergencies (*chapter 11*) or at night/on the weekends, when the doctors' offices are closed.
- Everybody should have a general practitioner (GP). You should find one for yourself before you get ill. Doctors usually have large signs outside their offices, look around in your neighbourhood. You could also check on the Internet, e.g. www.ulmer-aerzte.de (only in German!), or in the yellow pages. However, the best way to find a GP is probably by recommendation from friends or neighbours.
- If you want to find a doctor who speaks your language, you might want to make use of the following search tool: www.arztsuche-bw.de (only in German!). It also allows you to search for special areas of expertise.
- The dental clinic of Ulm University offers a wide range of dental treatments. A special offer is the student treatment course, in which the treatments are carried out inexpensively by students under the supervision of licensed dentists. ☎ +49 (0)731/500 64110, www.uniklinik-ulm.de/zahnerhaltungskunde-und-parodontologie (only in German!)
- In order to treat patients of public health insurance companies, doctors need to have a contract with those companies. On their signs it usually says "*Alle Kassen*". If it says "*Privatpraxis*", clients of public health insurance companies will be treated like private patients, i.e. they have to pay their bills themselves, but will only get a small part refunded by their respective insurance company.
- Please bring your health insurance card or EHIC with you every time you go to see a doctor or dentist.
- For in-hospital treatments, you have to make a co-payment of €10.00 a day, but for at most 28 days per year.

MEDICATION

- You can get all medically required drugs from dispensing pharmacies (*Apotheke*) in Germany. They are often located in the neighbourhood of GPs.
- The co-payment for prescribed drugs is €5.00 to €10.00 in most cases.

8.8 Rubbish – Avoidance, Separation and Recycling

In Germany, people are in general very environmentally aware and therefore try to avoid wasting resources and polluting the environment. Rubbish is being separated strictly and recycled if possible.

DEPOSIT FOR BEVERAGES

Besides the normal system of **returnable bottles** (glass and plastic) for beverages, you also have to pay a deposit for a lot of disposable bottles (*Einwegflaschen*) and cans in order to motivate people to return them. Depending on the type of beverage and filling capacity you may or may not have to pay a deposit. You usually do not have to pay one for juice bottles, for water and soft drinks like coke you almost always have to pay a deposit. Look out for the **logo of the Deutsche Pfandsystem GmbH**. If you find this emblem on a bottle or can, you will have to pay a deposit of up to €0.25. However, you will not find this emblem on every bottle that you have to pay a deposit for. If you do not have to pay a deposit, it will say so on the bottle's label.

Empty bottles and cans can always be returned at the store you bought them at and at bigger shops selling those types of disposable bottles or cans. Look for a machine called *Leergutautomat* or *Leergutannahme* either inside the shop or at its entrance. In some smaller shops, you might have to return the bottles/cans directly at the cashier. Be careful not to damage the bottles and cans and especially do not remove the label containing the barcode, otherwise you might have problems returning them!

SORTING AND RECYCLING WASTE

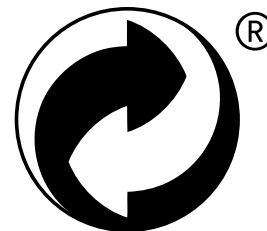
As the rules for recycling are imposed by local authorities, the system can differ from town to town. In Ulm/Neu-Ulm, the following rules apply:

- **Gelber Sack and Gelbe Tonne** for potentially recyclable rubbish
For all "light" plastic and metallic packing materials, such as yoghurt cups, plastic bags, Styrofoam, milk and juice packs, cans, spray cans that are not mentioned anywhere else. In most cases, they carry the symbol "**Der Grüne Punkt**". Make sure everything is completely empty. You can get yellow (plastic) bags at the recycling stations or at the *Bürgerbüro* in Ulm or Neu-Ulm (*chapter 4*).



Logo of the DPG Deutsche Pfandsystem GmbH

- **Glass** (glass containers in your neighbourhood)
For clean glass bottles (the ones that are not returnable) etc., but no light bulbs, mirrors or window panes. Blue glass belongs in the container for green glass.
- **Paper and cardboard** (blue bin)
For all kinds of paper, e.g. newspapers, magazines, cardboard and packaging material. Clean paper only – no coated paper (from milk or juice packs) or tissues.
- **Biotonne** (brown bin, *Biomüll*)
For biodegradable waste like food waste, coffee filters, tea bags, plants, etc.
- **Restmüll** (black bin, *Restmüll*)
For all other kinds of waste. But keep in mind that there are relatively high fees for the disposal of *Restmüll*, whereas all other kinds of waste (except *Biomüll*) can be disposed of free of charge.
- **Recyclinghöfe** for bulky or hazardous waste and electronic devices
There are recycling stations (*Recyclinghof*) all over the city, where you may deposit all kinds of hazardous waste (e.g. batteries, paints, oil), bulky waste (e.g. furniture, carpets, wood, window panes) and also old electronic devices. You may also bring all other types of waste (except *Biomüll*). Recycling stations can be best reached by car.



Der Grüne Punkt

Ask your roommates how the rubbish separation works in your dorm or your shared flat.

More information on recycling (incl. lists of what kind of rubbish belongs in which bin) and public recycling stations/containers can be found on the websites of the waste management companies of Ulm and Neu-Ulm:

www.ebu-ulm.de
www.awb-neu-ulm.de
 (only in German!)



Biotonne



Glas containers in Ulm



Blaue Tonne in Ulm



8

DAILY LIFE

8.9 Holidays

Germany is one of the countries with the most bank holidays (*Feiertage*) in the world. On bank holidays, offices, universities and shops are closed, trains and busses operate according to the Sunday schedule. Most of the bank holidays are national holidays, but some are state specific. Bavaria has the most bank holidays (15), Baden-Württemberg one less (14).

Nationwide bank holidays (*Bundesweite Feiertage*)

01.01. New Year's Day / <i>Neujahr</i>	Pentecost Monday / <i>Pfingstmontag</i> (50 days after Easter)
Good Friday / <i>Karfreitag</i>	03.10. German National Holiday / <i>Tag der deutschen Einheit</i>
Easter Monday / <i>Ostermontag</i>	24.12. Christmas Eve / <i>Heiligabend</i> (shops are open in the morning)
01.05. German Labour Day / <i>Tag der Arbeit</i>	25./26.12. Christmas Days / <i>1. und 2. Weihnachtstag</i>
Ascension / <i>Christi Himmelfahrt</i> (40 days after Easter, always on Thursdays)	31.12. New Year's Eve / <i>Silvester</i> (shops are open in the morning)

Bank holidays in Baden-Württemberg, Bavaria and other mainly catholic states

06.01. Epiphany / <i>Heilige Drei Könige</i>	Corpus Christi / <i>Fronleichnam</i> (2 nd Thursday after Pentecost)
01.11. All Saints / <i>Allerheiligen</i>	

Bank holiday only in Bavaria

15.08. Assumption Day / *Mariä Himmelfahrt* (all shops, offices and the University of Applied Sciences in Neu-Ulm are closed, whereas it is a normal workday in Ulm)

Bank holiday only in Ulm and Neu-Ulm

Schwörmontag: every second to last Monday in July. Many shops and offices (also most universities) are closed in the afternoon.

8.10 Religious Facilities

PROTESTANT (LUTHERAN)

- Münster, Münsterplatz 21, Ulm city centre, ☎ +49 (0)731/379945-0
- Petruskirche, Petrusplatz 8, Neu-Ulm city centre, ☎ +49 (0)731/97486-50
- Pauluskirche, Frauenstraße 110, Ulm Oststadt, ☎ +49 (0)731/22728
- Lukaskirche, Hermann-Stehr-Weg 3, Ulm Eselsberg, ☎ +49 (0)731/53881

CATHOLIC

- St. Georg, Beethovenstraße 1, Ulm Oststadt, ☎ +49 (0)731/15387-0
- St. Michael zu den Wengen, Wengengasse 6, Ulm city centre, ☎ +49 (0)731/63583
- St. Maria Suso, Mähringer Weg 51, Ulm Eselsberg, ☎ +49 (0)731/53145
- St. Johann Baptist, Johannesplatz 4, Neu-Ulm, ☎ +49 (0)731/97059-0

ORTHODOX

- Russian Orthodox Registered Association, Judenhof 9, Ulm city centre, ☎ +49 (0)731/1849165
- Serbian Orthodox Church, Furttenbachstraße 11, Ulm Weststadt, ☎ +49 (0)731/36080045

ISLAMIC

- DITIB Ulm, Turkish Islamic Registered Association, Herrlingerstraße 68, Ulm, ☎ +49 (0)731/33135

INDEPENDENT CHURCHES

- Protestant-Methodistic, Erlöserkirche, Römerstraße 85, Ulm Weststadt, ☎ +49 (0)731/30479
- Protestant-Baptistic, Friedenskirche, John-F.-Kennedy-Str. 6, Neu-Ulm, ☎ +49 (0)731/40707070

JEWISH

- Synagogue Ulm, Weinhof, Ulm city center, ☎ +49 (0)731/14071910
- Jewish Community in Ulm, Neutorstraße 28, Ulm city centre, ☎ +49 (0)731/1436788



Church St. Georg, Ulm Oststadt



LEISURE TIME

9.1 Sports

UNIVERSITY SPORTS OFFICE (*HOCHSCHULSPORT*)

If you want to be active and do sports while studying at one of the universities in Ulm or Neu-Ulm, the Sports Centre at Ulm University is the right place for you. Every semester, the University Sports Office offers many courses for all different kinds of sports. You can register for all classes online at <https://sport.uni-ulm.de> in a few simple steps. Please be aware that there is a small participation fee.

In addition, the University Sports Centre offers two well-equipped and cheap gyms called "UNIfit", where you can train in an academic environment. "UNIfit" is located in O25, level 1, "UNIfit 2" is in Manfred-Börner-Straße 5, building C.

In the summer term, the University Sports Centre offers sailing classes. The theoretical lessons take place at Ulm University. The practical lessons as well as the exam take place over the course of one week at the beautiful Lake Constance in the sports facilities of the University of Constance.

You can find more information, including the different classes and fees, on the University Sports Centre's website. At the beginning of every semester you can find brochures all over the universities and in our offices.

Contact: Ulm University, Hochschulsportbüro, Albert-Einstein-Allee 11, 89081 Ulm, O25, Niveau 1

☎ +49 (0)731/50-22071, ✉ [hochschulsport\[at\]uni-ulm.de](mailto:hochschulsport[at]uni-ulm.de), <https://sport.uni-ulm.de>

Facebook: www.facebook.com/hochschulsport

SPORTS CLUBS OUTSIDE THE UNIVERSITIES

- Schwimm- und Sportverein Ulm 1846 e.V. (SSV 1846 Ulm): www.ssvulm1846.de (only in German!)
- TSV 1880 Neu-Ulm e.V.: www.tsv-neu-ulm.de (only in German!)

More sports clubs outside the universities can be found here:

- Ulm: www.ulm.de/leben-in-ulm/freizeit-und-sport/sport (only in German!)
- Neu-Ulm: <https://nu.neu-ulm.de/de/neu-ulm-erleben/freizeit-sport/vereine> (Follow the subject: *Sportvereine*, only in German!)

9.2 Music and Art

ON CAMPUS

- The **artistic centre (*Musisches Zentrum*)** offers activities for those who like to be creative. All kinds of artistic and musical activities are organised here. You will find the artistic centre in the courtyard between the Mensa of Ulm University and the hospital building.
www.uni-ulm.de/einrichtungen/muz (only in German!)
- **Choir of Ulm University:**
www.uni-ulm.de/einrichtungen/unichor (only in German!)
- **Orchestra of Ulm University:**
www.uni-ulm.de/einrichtungen/uniorchester (only in German!)
- **Samba Group of Ulm University:** www.uni-ulm.de/einrichtungen/muz/musik/rio-samba-gruppe-gato-sorrison (only in German!)
- **Big Band of Ulm University:** www.uni-ulm.de/einrichtungen/unibigband (only in German!)
- **Ballet of Ulm University:** www.ballett.org/en
- **Theatre Group of Ulm University:** www.uni-ulm.de/impro (only in German!)
- **Choir of Ulm University of Applied Sciences:**
https://studium.hs-ulm.de/en/Pages/Campus_Kultur_Sport.aspx (Follow the subject: *University Choir*)
- **Orchestra of Ulm University of Applied Sciences:**
https://studium.hs-ulm.de/en/Pages/Campus_Kultur_Sport.aspx (Follow the subject: *Orchestra*)
- **Band of Ulm University of Applied Sciences:** https://studium.hs-ulm.de/en/Pages/Campus_Kultur_Sport.aspx (Follow the subject: *University Band*)
- **Band of the University of Applied Sciences Neu-Ulm:**
www.hs-neu-ulm.de/en/about-us/cultural-programme/hnu-band
- **Choir of the University of Applied Sciences Neu-Ulm:**
www.hs-neu-ulm.de/en/about-us/cultural-programme/hnu-chor
- **Theatre Group of the University of Applied Sciences Neu-Ulm:**
www.hs-neu-ulm.de/en/about-us/cultural-programme/hnu-theatre-group



Musisches Zentrum, Ulm University

Although most of the artistic and musical activities take place at Ulm University, it is also possible for students of Ulm University of Applied Sciences and the University of Applied Sciences Neu-Ulm to participate. Just ask - talented students are always welcome!



LEISURE TIME

OUTSIDE THE UNIVERSITIES

- **Ulm Theatre** offers contemporary and classical plays as well as concerts and ballet performances. Students under the age of 30 get a discount on the regular ticket price. <https://theater-ulm.de> (only in German!)
Students of Ulm University can attend all regular performances for free! In order to do so, you can reserve your seat seven days in advance by email, telephone or in person, key word: "Theaterflatrate Uni Ulm". More information: <https://stuve.uni-ulm.de/service/theaterflatrate> (only in German!)
- **Roxy**: Many cultural events (concerts, plays, cabaret, parties), www.roxy.ulm.de (only in German!)
- **Theatre Neu-Ulm**: Students get €3.00 discount on the regular ticket price and 15 minutes before the beginning of the play 50% discount on remaining tickets. <http://theater-neu-ulm.de> (only in German!)
- **Theaterei** in Herrlingen (Blaustein) and in "**Theaterei Zelt**": www.theaterei.de (only in German!)
- **Theater in der Westentasche** offers popular plays, www.westentascheulm.de (only in German!)

Up to date information on cultural events and concerts can be found on the joint cultural information portal of Ulm and Neu-Ulm: www.kultur-in-ulm.de (only in German!)

9.3 Parties, Cinemas and Events

Students often get cheaper tickets. Just show your student ID card and ask for a student discount at the entrance.

STUDENT PARTIES

During the semester, there are a lot of student parties at Ulm University, Ulm University of Applied Sciences, the University of Applied Sciences Neu-Ulm and also at the student residences. Students often receive free admission along with food/drink vouchers if they register on the respective party's web page to help out for 2-3 hours (e.g. during preparation or at the bar). You will find posters and flyers announcing the latest events everywhere at your university. Upcoming student events can also be found on www.fs-et.de/Events/PartyKalender (only in German!).

BARS RUN BY STUDENTS

- **Cat** (alternative metal concerts and parties), Prittwitzstraße 36, www.cat-ulm.de (only in German!)
- **Jazzkeller Sauschdall** (Jazz concerts, Game & Jam, parties), Prittwitzstraße 36, www.sauschdall.de (only in German!)
- **Studentencafé** (free concerts and parties), Stuttgarter Straße 15, www.studentencafe.de (only in German!)

CINEMAS

The cinemas in Ulm usually show movies in German, but sometimes also in other languages or with subtitles.

If you want to get a student discount, do not forget to bring your student ID (and your passport/identity card)! At **Xinedome** and **Dietrich Theater**, only students younger than 27 can get a student discount.

The programme of the “**UniKino**” of Ulm University and more information can be found here: www.uni-ulm.de/unikino/en

Open air cinema

Schwimmbad SSV Ulm, Stadionstraße 17, 89073 Ulm

☎ +49 (0)731/65400; <http://donaufilmmern.de> (only in German!)

The summer season starts at the end of July and ends in mid September. You can buy your ticket for the open air cinema in the pre-sale or from 8.00 p.m. on the respective day. In case of unstable or bad weather, you can check on the above mentioned website - after 6:30 p.m. - whether the film will be shown or not. The film starts at dusk.



Xinedome, Ulm

ULMER ZELT (ULM TENT)

The “*Ulmer Zelt*” is a big tent set up in the Friedrichsau (big park in Ulm at the banks of the Danube) from the end of May until the beginning of July. Every night, renowned artists from all over the world give concerts or perform plays and cabarets. Outside the tent is a huge beer garden, where you might also hear the music playing inside the tent. Students get a discount with their student ID. www.ulmerzelt.de (only in German!)

THE INTERNATIONAL DANUBE FESTIVAL ...

... is held on both sides of the river Danube from the beginning until the middle of July every two years. Over the course of ten days, the “Marketplace of Cultures” offers an international programme of music, dance, literature and exhibitions. The countries situated on the Danube present themselves with authentic handcrafts, traditional music and culinary specialities. Further information at www.donaufest.de.

SCHWÖRWOCHE (OATH WEEK)...

... is the most famous festival in Ulm and its surrounding area, with lots of activities in and around the city. It takes place in the last week of July. At dusk on the Saturday before *Schwörmontag* (Oath Monday), the Danube turns into a fantastic river of lights and music. Thousands of candles swim down the river (*Lichterserenade*).

Since 1662, the *Fischerstechen*, a kind of knight's tournament on the Danube, has been taking place every four years on two dates. At about 11 a.m. on *Schwörmontag*, the mayor of the City of Ulm swears to serve the people of Ulm from a balcony in the *Weinhof*. In the afternoon, after the mayor's historical speech, the *Nabada* takes place. This resembles a carnival procession on the Danube in which everyone may participate. Many parties and concerts around the city invite to celebrate until late at night. Numerous businesses and offices are closed in the afternoon of *Schörmontag*.

More information: www.schwoermontag.com

SoNaFe

The "International Summer-Night-Festival" (*Internationales SommerNachtsFest, SoNaFe*) has been taking place every summer term for more than 20 years and is organised by a team of students. It is the biggest party at Ulm University and offers an amazing open air ambience in the inner courtyard of the west side of Ulm University with live bands, DJs, a beer garden (opens at 5.00 p.m.) and a big variety of delicious international food.

Further information: <https://sonafe.de>

YOUTH CLUBS (RUN BY VOLUNTEERS)

You can find information on all youth clubs in Ulm offering many interesting and affordable concerts, workshops and parties on the website of the **Stadtjugendring Ulm**: www.sjr-ulm.de/jugendtreffs-ulm (only in German!).

9.4 Museums and Educational Facilities

MUSEUMS (mainly in German!):

- Museum Ulm (art, history), Marktplatz 9, <https://museumulm.de>
- Stadthaus Ulm, Münsterplatz 50, www.stadthaus.ulm.de
- kunsthalle weishaupt (modern art); Hans-und-Sophie-Scholl-Platz 1, www.kunsthalle-weishaupt.de
- Edwin Scharff Museum (art and children's museum), Petrusplatz 4, www.edwinscharffmuseum.de
- Donauschwäbisches Zentralmuseum, Schillerstraße 1, www.dzm-museum.de/en
- Museum Brot und Kunst (museum of bread and art), Salzstadelgasse 10, <https://museumbrotundkunst.de/en>
- Naturkundliches Bildungszentrum (natural sciences), Kornhausgasse 3, www.naturkunde-museum.ulm.de
- Bundesfestung Ulm (general information about all fortresses), Bahnwaldstraße 11, www.festung-ulm.de
- Fort and KZ-Gedenkstätte Oberer Kuhberg (19th century fortification and Nazi concentration camp memorial in Ulm), Am Hochsträss 1, <http://dzok-ulm.de>
- Wilhelmsburg Ulm, Prittwitzstraße 100,
<https://tourismus.ulm.de/web/en/ulm-und-neu-ulm/bundesfestung-ulm/wilhelmsburg.php>

VOLKSHOCHSCHULEN (ADULT EDUCATION CENTRES)

The *Volkshochschulen* of Ulm and Neu-Ulm offer a big variety of courses for everyone (yoga, cooking, political discussions, arts, languages and many more).

- Ulmer Volkshochschule, EinsteinHaus, Kornhausplatz 5, www.vh-ulm.de (only in German!)
- Volkshochschule Landkreis Neu-Ulm e.V., Dietenheimer Str. 7, 89257 Illertissen, www.vhs-neu-ulm.de (only in German!)
- Familien-Bildungsstätte Ulm e.V., Sattlergasse 6, www.fbs.ulm.de (only in German!)

CITY LIBRARIES

- **Stadtbibliothek Ulm**, Vestgasse 1 (next to city hall Ulm), www.stadtbibliothek.ulm.de (only in German!)
The new *Stadtbibliothek Ulm* (municipal library of Ulm) is built like a glass pyramid and always worth a visit.
- **Stadtbücherei Neu-Ulm**, Heiner-Metzger-Platz 1, www.stadtbuecherei.neu-ulm.de (only in German!)

9.5 Recreation

PARKS AND GARDENS

- The **Friedrichsau** is a big park in Ulm at the banks of the Danube (tram line 1, stop "*Donauhalle*") with a small zoo (the **Aquarium**), small lakes and many beer gardens. A lot of events take place there (e.g. Ulmer Zelt (*chapter 9.3*), Ulmer Volksfest).
- The **Glacis Park** is a nice park in Neu-Ulm with lakes, playgrounds and a beer garden. There are a lot of cultural and musical events in the summer, which are always free. You will also find the *Wasserturm* (water tower) of Neu-Ulm there.
- The **Botanical Garden** of Ulm University includes green houses, an *Apothekergarten* (pharmacy garden) and a beer garden.

SWIMMING

Donaubad Ulm/Neu-Ulm GmbH

Wiblingerstraße 55, 89231 Neu-Ulm

www.donaubad.de (only in German!)

Indoor water park with an outside section and an outdoor swimming pool in summer time

Westbad

Moltkestraße 30, 89077 Ulm

www.ulm.de/leben-in-ulm/kinder,-jugend,-familie/freizeitgestaltung/schwimmbäder (only in German!)

Low priced municipal indoor swimming pool

Bad Blau

Boschstraße 12, 89134 Blaustein

www.badblau.de (only in German!)

Indoor water park with an outside section

Hallenbad Neu Ulm

Kantstraße 4, 89231 Neu-Ulm

<https://nu.neu-ulm.de/de/neu-ulm-erleben/freizeit-sport/schwimmbaeder/hallenbad> (only in German!)

Low priced municipal indoor swimming pool

Baggerseen (artificial lakes)

Around Ulm, there are a few artificial lakes like the *Pfuhler See* (Neu-Ulm Pfuhl), the *Ludwigsfelder See* (Neu-Ulm Ludwigsfeld) and the *Waldsee Senden*. These lakes are located in the beautiful nature, free of charge and are used by many people for swimming. The best way to reach these lakes is by bicycle or car.

PLACES FOR DAY TRIPS OR A WEEKEND AWAY

- **Blaubeuren**
is a small town 20 km west of Ulm and has Germany's biggest karstic spring source, the *Blautopf*, and a medieval monastery. www.blaubeuren.de/de/Tourismus (mostly in German, some information available in English)
- **The Wiblingen Monastery**
is a former Benedictine monastery and has a beautiful baroque library. www.kloster-wiblingen.de/en/home
- **The Swabian Alb**
offers beautiful landscapes, many caves and a lot of castles. www.schwaebischealb.de (only in German!)
- **Lake Constance (*Bodensee*)**
is Germany's biggest lake and can be reached in about one hour by train or car. www.bodensee.de (only in German!)
- **The Allgäu Alps**
offer excellent skiing and hiking opportunities. They can be reached within 1 hour. www.allgaeu.de (only in German!)

You can find more interesting information about the region on the website of the federal state of Baden-Württemberg: www.bw-jetzt.de (only in German!)

A search engine provides information on universities and other educational institutions, lakes and skiing areas nearby, the most beautiful hiking tours and the best bars and restaurants of Baden-Württemberg. You can also find current real estate and job offers as well as cultural events in the area.

MORE IDEAS FOR LEISURE TIME ACTIVITIES

- Ecodrom Neu-Ulm, www.ecodrom.de/de (only in German!)
- einstein Boulderhalle Ulm, www.boulderhalle-ulm.de (only in German!)
- EXITGAMES Ulm, www.exitgames-ulm.de/en
- Lasertag Neu-Ulm, www.lasertag-neu-ulm.de (only in German!)
- sparkassendome DAV Kletterwelt Neu-Ulm, www.sparkassendome.de (only in German!)
- Xtreme Jump: <https://xtremejump.de> (only in German!)



10.1 Student Advising Services

CENTRAL STUDENT ADVISING SERVICES

If you have any questions about study opportunities in Ulm, do not hesitate to contact the office of the Student Advising Services at your university. Information on study programmes, assistance for new students and advice on study organisation will be provided.

- **Ulm University:** The Central Student Advising Services (ZSB) of Ulm University can help if you encounter initial problems with your studies, give advice on how to select the right courses or support you if you want to switch to another field of study or change universities. These advising services are also open to students of Ulm University of Applied Sciences.

Albert-Einstein-Allee 5, 89081 Ulm

☎ +49 (0)731/50-24444, Fax: +49 (0)731/50-22074, ✉ [zentralestudienberatung\[at\]uni-ulm.de](mailto:zentralestudienberatung[at]uni-ulm.de),

www.uni-ulm.de/en/study/student-advisory-services/zentrale-studienberatung-central-student-advisory-services

Facebook: www.facebook.com/pages/zentrale-studienberatung-universitaet-ulm/173040499562884

Opening hours: Mon, Tue, Thu, Fri 9.00 a.m. - 12.00 p.m. and Tue 2.00 p.m. - 4.00 p.m.

- **Ulm University of Applied Sciences:**

Students' Service Centre (SSC) - Information on Bachelor's degree programmes

Prittwitzstraße 10, 89075 Ulm, Room E 07, ☎ +49 (0)731/50-28025, Fax: +49 (0)731 50-28270. ✉ [ssc\[at\]hs-ulm.de](mailto:ssc[at]hs-ulm.de)

<https://studium.hs-ulm.de/en/Pages/Studienberatung.aspx> (Follow the subject: *Information on Bachelor's degree programmes*)

Opening hours: Mon, Tue, Thu 9.00 a.m. - 4.00 p.m. and Wed, Fri 9.00 a.m. - 11.00 a.m.

Graduate School - Information on Master's degree programmes

Prittwitzstraße 10, 89075 Ulm, Room A 205a, ☎ +49 (0)731 50-28026, Fax: +49 (0)731 50-28041,

✉ [graduate-school\[at\]hs-ulm.de](mailto:graduate-school[at]hs-ulm.de), <https://studium.hs-ulm.de/en/Pages/Studienberatung.aspx> (Follow the subject:

Information on Master's degree programmes)

Opening hours: Mon - Fri 8.30 a.m. - 11.30 a.m.

- **University of Applied Sciences Neu-Ulm:** Academic Advisor

Thomas Bartl, Wileystraße 1, 89231 Ulm, Room A.1.09, ☎ + 49 (0)731/9762-2000, ✉ [Thomas.Bartl\[at\]hs-neu-ulm.de](mailto:Thomas.Bartl[at]hs-neu-ulm.de)

www.hs-neu-ulm.de/en/studies/consultation/academic-advisor

Opening hours: Mon, Tue und Thu 8.00 a.m. – 2.30 p.m., Wed 8.00 a.m. – 5.00 p.m., Fri 8.00 a.m. – 12.00 p.m.

KEY ACADEMIC ADVISING

The academic advisors of your faculty can help you if you have any problems or questions concerning the organisation of your studies.

- **Ulm University:** Course advisors: www.uni-ulm.de/en/study/student-advisory-services/course-advisors
- **Ulm University of Applied Sciences:** <https://studium.hs-ulm.de/en> (Follow the subject: *Course Offer*)
- **University of Applied Sciences Neu-Ulm:** Courses of study: www.hs-neu-ulm.de/en/studies

10.2 International Offices of the Universities

TASKS

- Advice and support for international students (degree seeking and exchange students)
- Advice and support for German students who are (interested in) going abroad for a work placement, studying or their thesis (one or two semesters)
- Advice about scholarships for studying abroad
- First place to go to for all international degree seeking and exchange students who would like to study in Ulm
- Advice for international students and PhD students concerning legal matters (e.g. residence permit, work permit)

The International Offices are **not** in charge of applications and admission of regular degree seeking students. Please contact the colleagues of the admissions office.



*Ulm University, Pavilion I,
International Office*



*Students in front of Ulm University,
Southern Entrance*

CONTACT INFORMATION

Ulm University, International Office, Albert-Einstein-Allee 5, 89081 Ulm

General Office Hours	Mon, Wed, Thu, Fri: 9.00 a.m. - 2.00 p.m. Tue: 9.00 a.m. - 3.30 p.m.
Advising Hours:	Tue: 1.30 p.m. - 3.30 p.m. Thu: 9.00 a.m. - 11.30 a.m.

Homepage www.uni-ulm.de/en/io

Secretary's Office **Brigitte Sleiers**
☎ +49 (0)731/50-22014
Fax: +49 (0)731/50-22016
✉ [international\[at\]uni-ulm.de](mailto:international[at]uni-ulm.de)

Accommodation Service **Margit Kast**
☎ +49 (0)731/50-22007
✉ [margit.kast\[at\]uni-ulm.de](mailto:margit.kast[at]uni-ulm.de)

Director **Daniela Englisch**
✉ [daniela.englisch\[at\]uni-ulm.de](mailto:daniela.englisch[at]uni-ulm.de)



Exchange Programmes (outside EU) **Daniel Kanzleiter**
☎ +49 (0)731/50-22015
✉ [daniel.kanzleiter\[at\]uni-ulm.de](mailto:daniel.kanzleiter[at]uni-ulm.de)

Na Yang
☎ +49 (0)731/50-31683
✉ [na.yang\[at\]uni-ulm.de](mailto:na.yang[at]uni-ulm.de)

Erasmus⁺ **Dr. Sabine Habermalz**
☎ +49 (0)731/50-22046
✉ [sabine.habermalz\[at\]uni-ulm.de](mailto:sabine.habermalz[at]uni-ulm.de)

Katja Ketterle
☎ +49 (0)731/50-22022
✉ [erasmus\[at\]uni-ulm.de](mailto:erasmus[at]uni-ulm.de)



10

CONTACT AND SUPPORT

Ulm University, International Office, Albert-Einstein-Allee 5, 89081 Ulm

Team Coordinator

“Orientation and Integration of International Degree-Seeking Students”

- Counselling for international degree-seeking students
- Study opportunities for refugees

Jan Rick

☎ +49 (0)731/50-32511
✉ [jan.rick\[at\]uni-ulm.de](mailto:jan.rick[at]uni-ulm.de)

International PhD Student Advisor

Matthias Burger

☎ +49 (0)731/50-15750
✉ [matthias.burger\[at\]uni-ulm.de](mailto:matthias.burger[at]uni-ulm.de)

Project Manager

- Intercultural workshops
- Semester programme
- Preparatory course

Johannes Keller

☎ +49 (0)731/50-31045
✉ [johannes-2.keller\[at\]uni-ulm.de](mailto:johannes-2.keller[at]uni-ulm.de)

International Student Advisor

- Preparatory course
- Refugees and transition into job market

Grit Laske-Dünkler

☎ +49 (0)731/50-31684
✉ [grit.laske-duenkler\[at\]uni-ulm.de](mailto:grit.laske-duenkler[at]uni-ulm.de)

Project Manager

- Buddy programme
- Semester programme
- Refugees and transition into job market

Claudia Rodopman

☎ +49 (0)731/50-32513
✉ [claudia.rodopman\[at\]uni-ulm.de](mailto:claudia.rodopman[at]uni-ulm.de)

International Student Advisor

- Orientation weeks
- Exchange students (incoming)
- Free Mover¹ (incoming)

Na Yang

☎ +49 (0)731/50-31683
✉ [na.yang\[at\]uni-ulm.de](mailto:na.yang[at]uni-ulm.de)

¹ Free Mover: students organising their stay abroad as guest students autonomously, i.e. independent from cooperation agreements of their respective university



10

CONTACT AND SUPPORT

Ulm University of Applied Sciences, International Office, Prittwitzstraße 10, 89075 Ulm, Room E 03 – E 04

Advising and Office Hours Mon - Thu: 9.30 a.m. - 11.30 a.m. and 1.30 p.m. - 2.30 p.m. (Ms. Csilla Csapo, Ms. Anita Everett and Ms. Jeanette Kolb)
Mon, Wed: 3.00 p.m. - 4.30 p.m. (Ms. Stephanie Wagner)
or by appointment

Homepage https://studium.hs-ulm.de/en/Pages/Wege_ins_Ausland.aspx

Secretary's Office **Anita Everett**
International Exchange Students ☎ +49 (0)731/50-28457
Accommodation & Advisory Service ✉ [everett\[at\]hs-ulm.de](mailto:everett[at]hs-ulm.de)

Director **Stephanie Wagner**
Study Abroad ☎ +49 (0)731/50-28272
✉ [wagner\[at\]hs-ulm.de](mailto:wagner[at]hs-ulm.de)

International Exchange & CTS-Students **Jeanette Kolb**
☎ +49 (0)731/50-28023
Internships & Thesis Abroad ✉ [j.kolb\[at\]hs-ulm.de](mailto:j.kolb[at]hs-ulm.de)

Finances, Scholarships, Project Management "Donauhochschule" **Csilla Csapo**
☎ +49 (0)731/50-28159
✉ [csapo\[at\]hs-ulm.de](mailto:csapo[at]hs-ulm.de)

University of Applied Sciences Neu-Ulm, International Office, Wileystraße 1, 89231 Neu-Ulm, Room A.1.10 - A.1.15

Office Hours Front Office	Tue, Thu: 10.00 a.m. - 2.00 p.m. or by appointment	
Homepage	www.hs-neu-ulm.de/en/international	
Inquiries	General ☎ +49 (0)731/9762-2121 international[at]hs-neu-ulm.de	Exchange Outgoing: outgoing[at]hs-neu-ulm.de Incoming: incoming[at]hs-neu-ulm.de
Head of International Office	Verena Seitz ☎ +49 (0)731/9762-2100 ✉ verena.seitz[at]hs-neu-ulm.de	
Deputy Head of International Office Outgoing Students Coordinator	Cornelia Häusler ☎ +49 (0)731/9762-2104 ✉ cornelia.haeusler[at]hs-neu-ulm.de	
Erasmus+ Coordinator Erasmus+ Staff Mobility Project Coordinator Mobility-Online	Lisa Büchele ☎ +49 (0)731/9762-2105 ✉ lisa.buechele[at]hs-neu-ulm.de	
Incoming Exchange Students Coordinator (Europe)	Lilia Briel ☎ +49 (0)731/9762-2101 ✉ lilia.briell[at]hs-neu-ulm.de	
Incoming Exchange Students Coordinator (outside Europe)	Mirjam Wenke ☎ +49 (0)731/9762-2103 ✉ mirjam.wenke[at]hs-neu-ulm.de	
Front Office	Karin Schaible ☎ +49 (0)731/9762-2102 ✉ karin.schaible[at]hs-neu-ulm.de	Veronika Witte ☎ +49 (0)731/9762-2106 ✉ veronika.witte[at]hs-neu-ulm.de





10.3 Student Initiatives

STUDIERENDENVERTRETUNG (StuVe) / VERFASSTE STUDIERENDENSCHAFT (VS)

The StuVe/VS forms the “student government” of a university in Germany, offering support and help as well as representing the interests of all students. The implementation and the offered services of the StuVe/VS can vary from university to university (even the name can be different). Duties of the StuVe/VS include but are not restricted to the active shaping of the semester ticket policies, organising events, offering advice for students concerning financial matters and participation in many committees of the university, which decide on the use of funds, examination regulations, etc.

Basically, the StuVe/VS is always looking for dedicated students in order to maintain their big variety of services. The interests of all students can only be represented with the help of many diverse students. Are you interested? Please contact the StuVe/VS of your university directly:

- **Ulm University:** Students’ council (StuVe), <https://stuve.uni-ulm.de/en>
- **Ulm University of Applied Sciences:** Students’ council, https://studium.hs-ulm.de/en/Pages/Verfasste_Studierendenschaft.aspx
- **University of Applied Sciences Neu-Ulm:** Students’ union, www.hs-neu-ulm.de/en/about-us/campus-life/student-initiatives/students-union

STUDENT REPRESENTATIVE BODIES (FACHSCHAFTEN)

All students of a faculty form the *Fachschaft*. However, the phrase *Fachschaft* more often refers to the students who are actively involved in the work of the *Fachschaftsbüro* (office). The *Fachschaft* helps students of their faculty with questions concerning exams and also represents the students’ interests within the faculty. Interested students are always welcome! *Fachschaften* at Ulm University: <https://stuve.uni-ulm.de/struktur/fachschaften> (only in German!)

OTHER INITIATIVES

- **Student associations at Ulm University:** <https://stuve.uni-ulm.de/struktur/hochschulgruppen> (only in German!)
- **Student associations at the University of Applied Sciences Neu-Ulm:** www.hs-neu-ulm.de/en/about-us/campus-life/student-initiatives
- **ASSIST: Active Partnership and Support of Senior Consultants for International Students:** www.uni-ulm.de/en/einrichtungen/assist-new



- **Einstein Motorsport:** Group of motorsport enthusiasts, who plan, design and build their own racing car https://studium.hs-ulm.de/en/Pages/Campus_Kultur_Sport.aspx (Follow the subject: *Einstein Motorsport*)
- **ESG and KSG:** Protestant (ESG) und Catholic (KSG) Student Community: www.ulmer-studentengemeinden.de (only in German!)
- **EUf:** German and international students form **Erasmus Ulm + Friends**. They organise activities and events for exchange and other interested students: <https://erasmus-ulm.jimdo.com>
- **M4M:** Mentorship for Molecular Medicine PhD Students: www.uni-ulm.de/en/einrichtungen/m4m

10.4 Other Services

PBS – PSYCHOSOCIAL COUNSELLING SERVICE FOR STUDENTS BY THE STUDIERENDENWERK ULM

All students of Ulm University and students of the Universities of Applied Sciences in Aalen, Biberach, Heidenheim, Schwäbisch Gmünd and Ulm may make use of the counselling service and seminars of the Psychosocial Counselling Service.

Personal Counselling: The PBS offers competent advice when dealing with psychosocial problems and questions. Students can get individual help if they face learning difficulties, fear of exams or personal problems in their studies or their life. In case of urgent matters, it is possible to get an appointment on short notice. All information given during a personal counselling session is confidential. These sessions are available in English and German and are free of charge.

Course Programme: The courses offered by the PBS help develop the students' personal competences and are designed for the students' needs. There is a participation fee of € 10. More information and a list of current courses can be found here: <https://studierendenwerk-ulm.de/en/counselling-and-advice/psychosoziale-beratung>

Contact and Registration: Manfred-Börner-Straße 5, Room C 152, 89081 Ulm, ☎ +49 (0)731/50-23811,
✉ [pbs\[at\]studierendenwerk-ulm.de](mailto:pbs[at]studierendenwerk-ulm.de), Opening hours of the secretary's office: Mon - Fri 8.00 a.m. - 11.00 a.m.

LEGAL ADVICE BY THE STUDIERENDENWERK ULM

Legal advice in all matters concerning your studies or stay in Ulm (e.g. higher education or rental law) is offered by the *Studierendenwerk*: Krstimir Krizaj, Manfred-Börner-Straße 5, Room C 156, 89081 Ulm, ☎ +49 (0)731/50-23851,

✉ [recht\[at\]studierendenwerk-ulm.de](mailto:recht[at]studierendenwerk-ulm.de), <https://studierendenwerk-ulm.de/en/counselling-and-advice/legal-advice>



DEPARTMENT OF ULM UNIVERSITY FOR GAYS, LESBIANS, TRANSGENDERS, BISEXUALS, TRANSSEXUALS AND INTERSEXUALS

For information, please refer to <https://stuve.uni-ulm.de/referate/queer-referat> (only in German!)

SEXUAL DISCRIMINATION, HARASSMENT AND VIOLENCE

The consultants provide information about different options of counselling and formal steps to anyone who is affected by or concerned about sexual discrimination, harassment and violence. These conversations are confidential.

Ulm University: Advice centre for sexual discrimination, harassment and violence

Albert-Einstein-Allee 11, 89081 Ulm

www.uni-ulm.de/en/misc/equal-opportunities-portal/consulting/sexual-discrimination-harassment-and-violence

Consultant: Dr. Dorothea Güttel, Room: M24 239

Consultation hours: Mon - Fr | mornings by appointment

☎ +49 (0)731/50-22418, ✉ dorothea.guettel@uni-ulm.de

Ulm University of Applied Sciences: Consultants for sexual discrimination, harassment, violence and equality

In general, students and academic staff should approach the equal rights representative Prof. Dr. Annika Halder

(✉ halder@hs-ulm.de, ☎ +49 (0)731/50-28528) or her assistant Ms. Birgit Hoffmann-Gottinger

(✉ hoffmann@hs-ulm.de, ☎ +49 (0)731/50-28100). Non-scientific staff should contact the representative for equal opportunities Ms. Csilla Csapo (✉ csapo@hs-ulm.de, ☎ +49 (0)731/50-28159).

PUBLIC ADVICE CENTRE FOR WOMEN AND WOMEN'S SHELTER IN ULM (FRAUEN HELFEN FRAUEN E.V.)

Public advice centre for women having experienced/experiencing violence against them. Anonymous, personal and also telephone counselling, support and assistance when searching for a doctor, therapist, lawyer, clinic and other assistance facilities. More information: <http://fhf-ulm.de> (only available in German, Russian and Turkish).

THE VIOLENCE AGAINST WOMEN SUPPORT HOTLINE – SUPPORT AND COUNSELLING FOR WOMEN

The *Violence Against Women Support Hotline* offers female victims of violence competent advice. Our counsellors provide affected women, relatives of victims, friends and professionals with confidential support.

Counselling of victims of all nationalities in 17 languages by phone, email or online chat, 24/7, 365 days per year.

☎ 08000 116 016 (free of charge), www.hilfetelefon.de/en



11

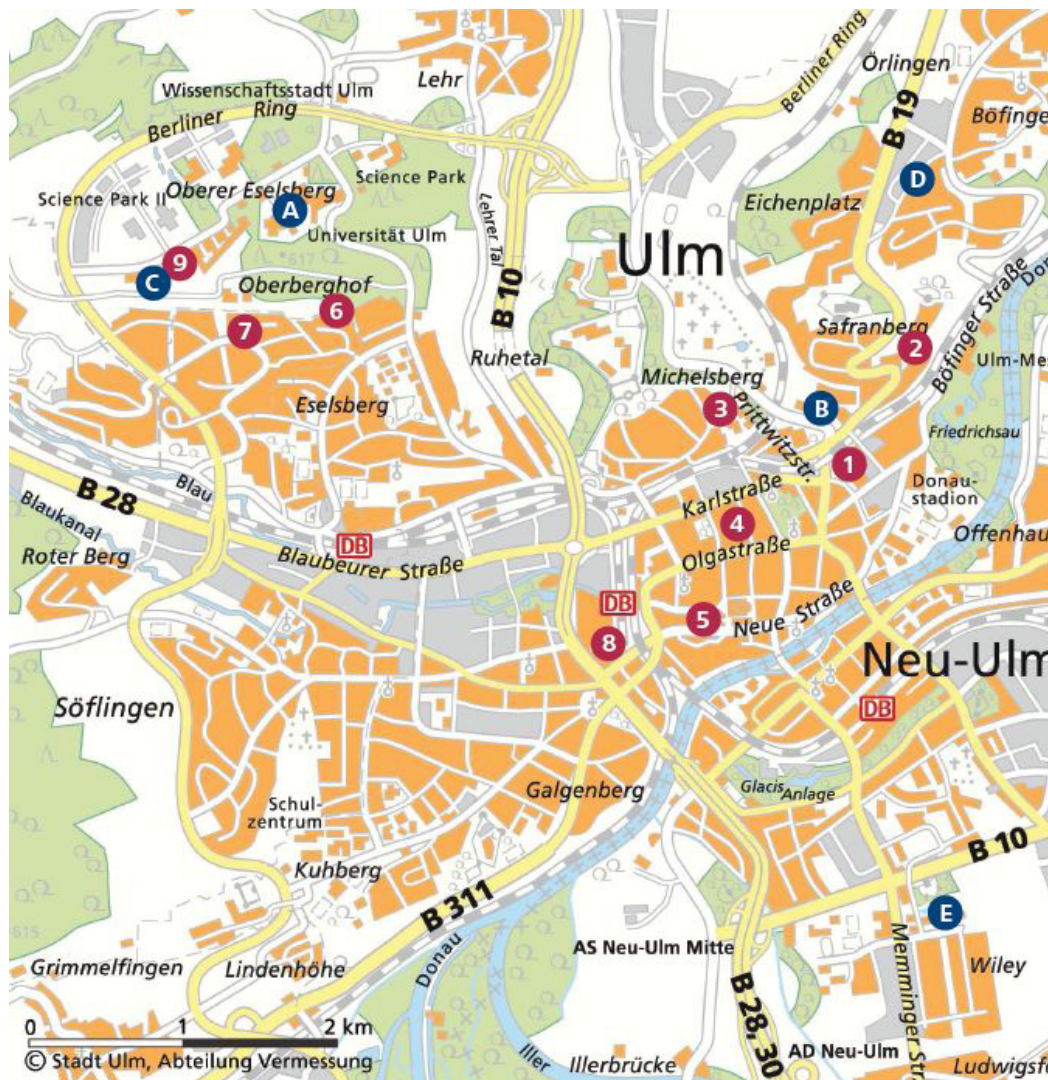
EMERGENCY NUMBERS

In Ulm and Neu-Ulm

Emergency (rescue service, fire brigade, police)	☎ 112 (without prefix)
On-duty-doctors on weekends/at night	☎ +49 (0)731/1400140 or ☎ +49 (0)731/116117 (Central Emergency Room of <i>Bundeswehrkrankenhaus</i> Ulm) ☎ +49 (0)1805/191212 (Neu-Ulm)
On-duty-dentists on weekends	☎ +49 (0)1805/911680
Emergency Room of <i>Innere Medizin</i> (open 24/7)	☎ +49 (0)731/500 44639 or ☎ +49 (0)731/5000
Emergency Room of the <i>Universitätsklinik Ulm</i> (open 24/7) Albert-Einstein-Allee 23 (Oberer Eselsberg), Level 01	☎ +49 (0)731/500 54600 or ☎ +49 (0)731/500 54596
Emergency Room of the <i>Bundeswehrkrankenhaus Ulm</i> (open 24/7), Oberer Eselsberg 40 (near Ulm University), Basement of main building	☎ +49 (0)731/1710-26521
Emergency numbers in Ulm, Neu-Ulm and its surroundings	www.ulmer-aerzte.de/notdienste.php www.uniklinik-ulm.de/service/notfallnummern

National Emergency Numbers

Police	☎ 110 (without prefix)
Emergency (rescue service, fire brigade, police)	☎ 112 (without prefix)
Poison emergency centre Munich	☎ +49 (0)89/19240
Poison information centre Freiburg	☎ +49 (0)761/19240
Crisis line (counselling in different languages)	☎ +49 (0)800/1110111 or ☎ +49 (0)800/1110222
Out-of-hours pharmacy service	☎ +49 (0)800/0022833, www.apotheken.de/apotheken-und-notdienste-suchen



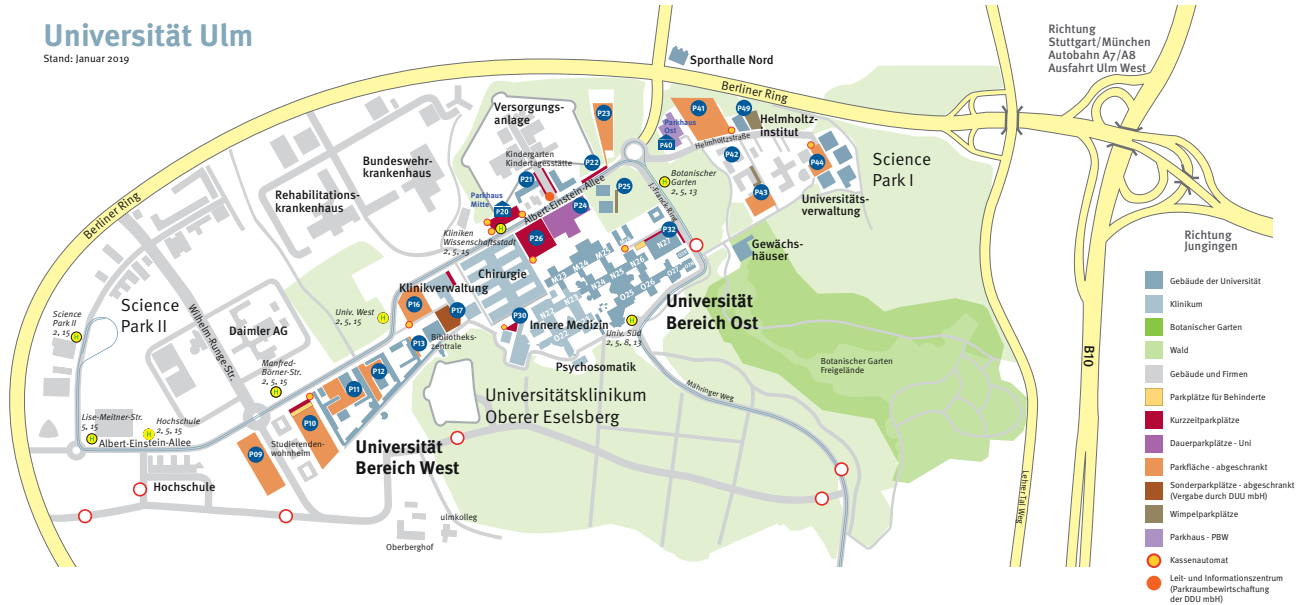
- | | |
|----------------------------------|-----------------------------|
| 1 Gutenbergstraße 6 | 5 Gerbergasse 1 |
| 2 Heidenheimer Str. 78
Haus 1 | 6 Anlage Kelternweg |
| 2 Heidenheimer Str. 78
Haus 2 | 7 Anlage Heilmeyersteige |
| 3 Frauensteige 2 | 8 Hauffstraße 12 |
| 4 Syrlinstraße 8 | 9 Manfred-Börner-Straße 1-5 |

City map of Ulm/Neu-Ulm with markers for the student residences run by the Studierenden-werk Ulm (1-9), as well as the locations of Ulm University (A), Ulm University of Applied Sciences (B-D) and the University of Applied Sciences Neu-Ulm (E).

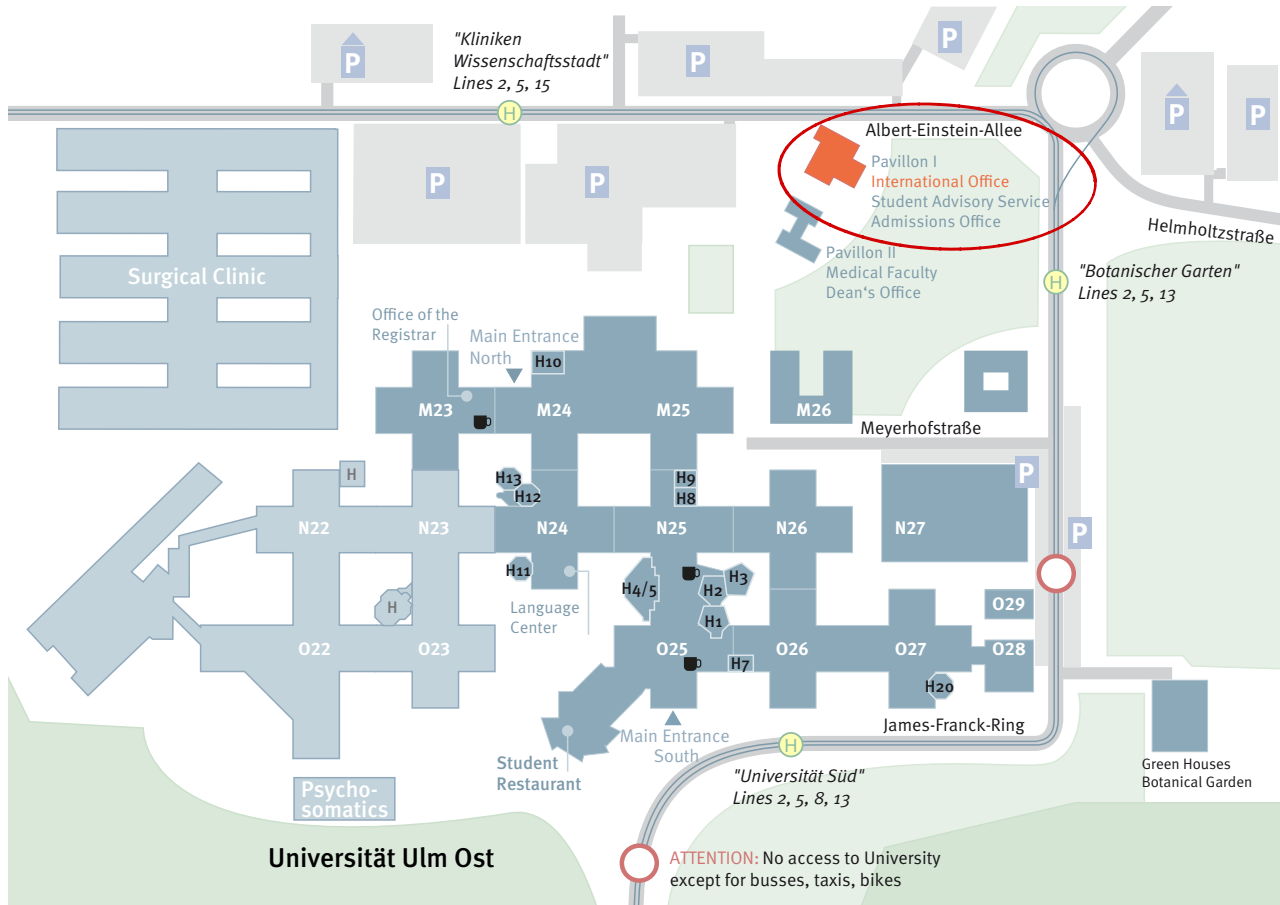
Oberer Eselsberg - Ulm University - Ulm University of Applied Sciences

Universität Ulm

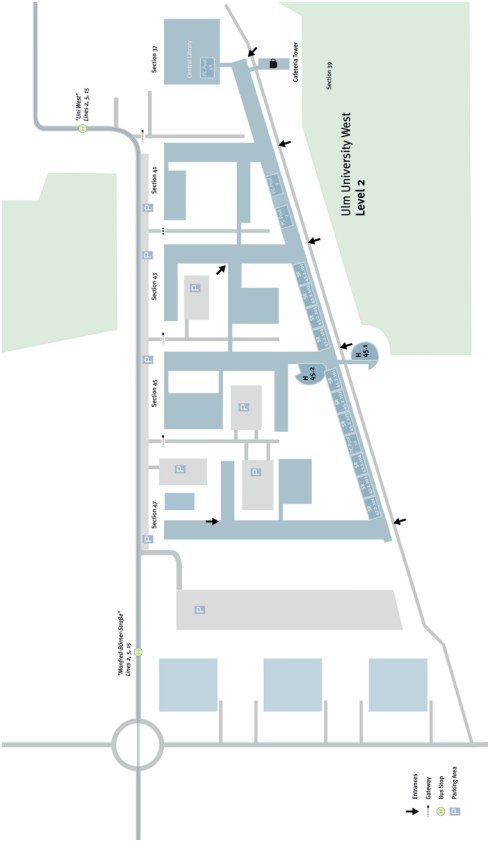
Stand: Januar 2019



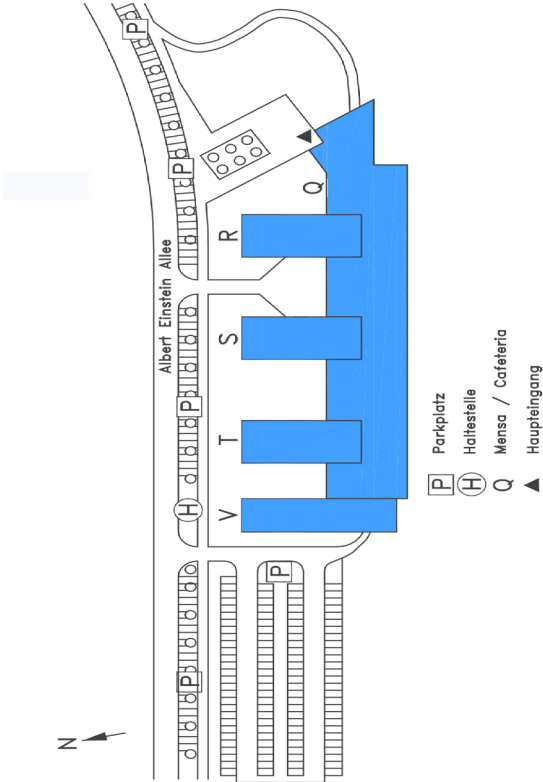
Ulm University - eastern district



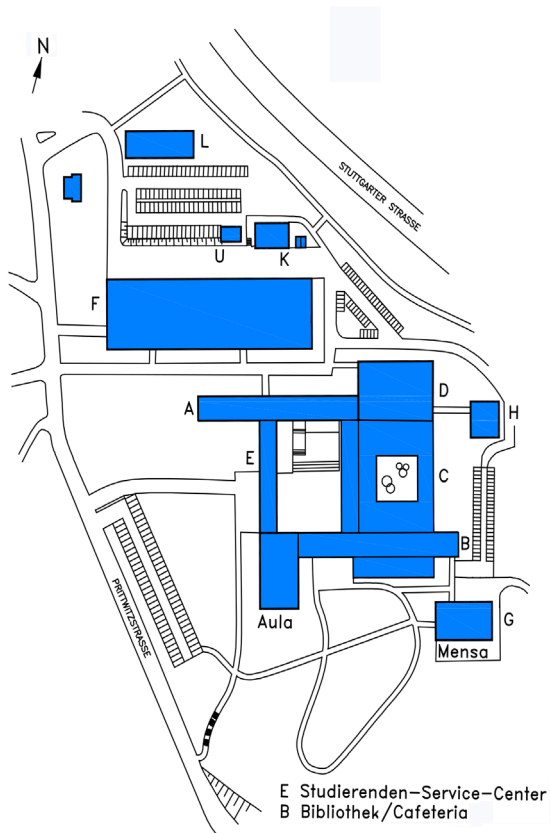
Ulm University - western district



Ulm University of Applied Sciences - Albert-Einstein-Allee -



Ulm University of Applied Sciences - Prittwitzstraße -

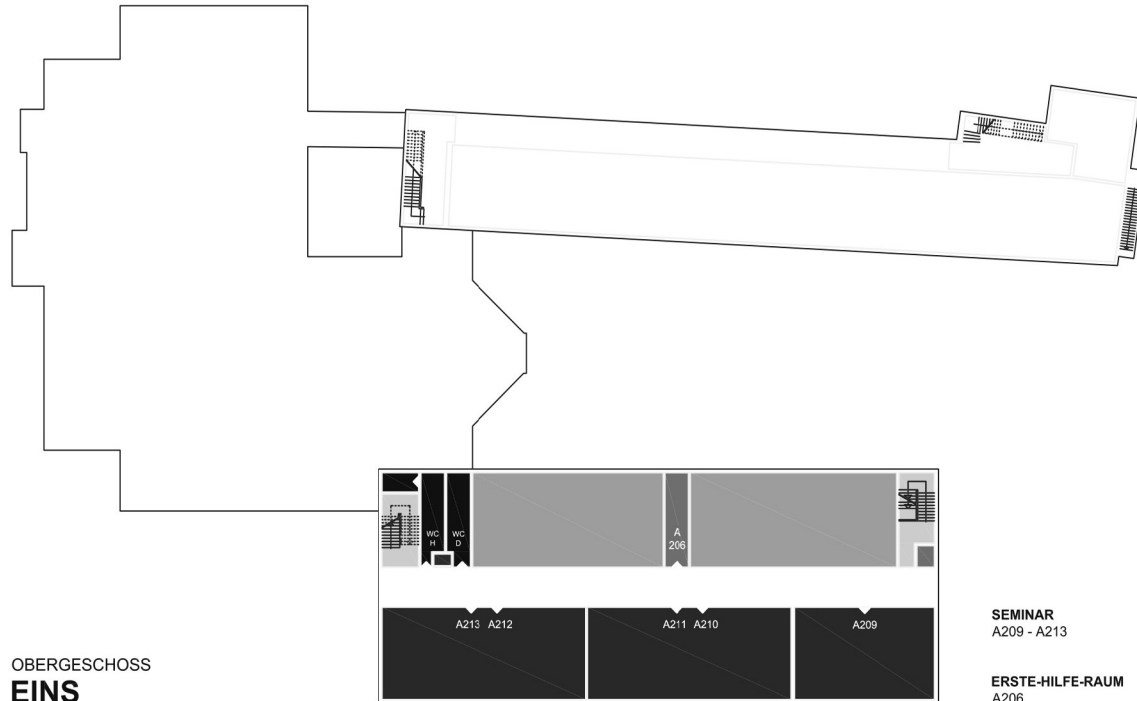


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