Welcome to the University of Ulm! The Communication- and Information center (kiz) is the main provider of library, IT, and media services on campus. Regardless of whether you need access to your e-mail account, want to print out lecture notes, or are interested in checking out a textbook – kiz is your single source for a variety of services. Please consult this flyer for further information.

More information concerning our complete service package is available on our website: http://kiz.uni-ulm.de

**Self-Service Terminals**

The terminals are located at the university’s north and south entrances as well as in the lobby of the central library. At a terminal you can do various things such as:

- update chip card data and overprint
- change your PIN
- view chip card data
- change your kiz account passwords
- view and purchase print credits

**Chip Card**

All enrolled students receive a chip card that combines several functions:

- student ID
- library ID
- card key for the computer labs
- self-service terminal ID
- electronic purse
  - account 1: mensa, cafeterias, library, print credits
  - account 2: parking fees
  - account 3: photocopies (Rico copy system)

**kiz-Account**

Upon enrollment, each student receives an individual IT account, which is activated immediately. You do not have to submit an application of any kind.

**Basic Functions**

access options:

- Portal Studium & Lehre (Portal of the kiz Web-Services)
- university’s campus network
- your e-mail account
- your library account
- e-learning platform Moodle
- kiz Linux computer labs login
- kiz Windows computer labs login

**Option Unix**

- compute server login

**Service-Points**

Our staff provides competent assistance and advice at various service points on campus.

**Service-Points Media**

- Print Services
  - Central Library, West campus
    - Albert-Einstein-Allee 33, 2nd Floor, Room 2.308/309
    - telephone: +49 (0)731 50-22444
    - opening hours: Mon - Thu 8:30 - 15:30 h, Fr 8 - 14 h
  - Info point und customer order handling for your printing, photography/reproduction.
  - Online ordering system: http://www.uni-ulm.de/index.php?id=82463

**Service-Points Library**

- central library
  - Albert-Einstein-Allee 37
    - telephone: +49 (0)731 50-15543/-15544
    - reading room: Mon - Fri 8 - 22 h, Sat 10 - 20 h
    - circulation desk: Mon - Fri 8 - 21:30 h, Sat 10 - 19 h
    - information: Mon - Fri 8 - 17 h, Sat* 10 - 14 h
    - * (only during lecture notes)

- Helmholtzstraße departmental library
  - Helmholtzstraße 18, Room R46
    - telephone: +49 (0)731 50-23580
    - opening hours: Mon - Fri 8 - 18 h
Research Workstations

The kiz operates various computer labs, running either Windows or Linux systems, with over 300 workstations. Students have access to the computer labs via their student IDs 24 hours a day (except for the computer labs 4 and 4a). For lab locations and available software, please consult our website.

https://www.uni-ulm.de/index.php?id=1610

Library research workstations

In the central library reading room you can connect to the Internet, browse e-journals, library catalogs, and databases with your own tablet or laptop devices via WLAN. In addition, the library maintains re-search workstations in both library locations to provide access to electronic resources.

Library Services

You can:
- search for literature
- request or reserve material and renew loans
- make a purchase suggestion, e.g. for textbooks
- study in the reading rooms or reserve a study carrel
- view new acquisitions
- use course reserves in the reading rooms
- order materials via interlibrary loan
- search for literature in research databases
- view online journals and e-books
- contact our reference librarians at the Information Desk for expert advice on library collections and services

IT & Media Services

We operate:
- the Portal of the kiz Web-Services which provides various campus services revolving around academics and teaching (e.g. change of address, certificate printouts, access to grades, course registration or deregistration, class schedules, etc.)
- e-learning platform Moodle
- lecture capture with OpenCast
- servers and computer labs, software distribution
- a personal home directory (save data to a kiz server)
- the Campus Network, including access to the Internet via WLAN, VPN

We also offer a variety of workshops to help develop IT and media skills as well as acquaint you with library usage. To sign up or get more information, please see our website.

https://www.uni-ulm.de/index.php?id=72261

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