## Problem 3

Let us denote by  $(X_n)_{n\geq 0}$  the Markov chain describing the position of the random walker. Then  $(X_n)_{n\geq 0}$  is clearly irreducible and positively recurrent (as it is irreducible and the state space is finite). Thus the expected time of first return is given by  $E(T) = \frac{1}{\alpha_{(1,1)}}$ , where  $\alpha^T = (\alpha_{(x,y)})_{1\leq x,y\leq 8}$  is the unique invariant probability measure for the chain  $(X_n)_{n\geq 0}$ . Furthermore, since  $(X_n)_{n\geq 0}$  describes a simple random walk on a finite graph, we have

$$\alpha_{(1,1)} = d_{(1,1)} \left( \sum_{\substack{(x,y)\\1 \le x, y \le 8}} d_{(x,y)} \right) \quad .$$

Where  $d_{(x,y)}$  denotes the degree of the vertex at position (x,y). Now one can easily check that

$$\begin{aligned} &d_{(1,1)} = d_{(1,8)} = d_{(8,1)} = d_{(8,8)} = 3 \\ &d_{(1,x)} = d_{(8,x)} = d_{(x,1)} = d_{(x,8)} = 5 \\ &d_{(x,y)} = 8 \qquad \text{for all } 2 \le x, y \le 7 \end{aligned}$$

Thus we have

$$\sum_{\substack{(x,y)\\\leq x,y\leq 8}} d_{(x,y)} = 4 \cdot 3 + 24 \cdot 5 + 36 \cdot 8 = 420$$

implying that  $\alpha_{(1,1)} = \frac{1}{140}$  and therefore  $\mathbb{E}(T) = 140$ .

The expected number of visits in state (8,8) is given by the quotient  $\frac{\alpha_{(8,8)}}{\alpha_{(1,1)}} = 1$ .

## Problem 5b

First we consider an informal argument which gives us the correct solution (don't do this in the exam!). Observe that no customers are rejected in states  $\emptyset$  and  $\{B\}$ . While the chain is in state  $\{A\}$ , all newly arriving customers are rejected. Since customers arrive at rate 1, the number of customers that leave without receiving the full service grows at rate 1 while in state  $\{A\}$ . In state  $\{A, B\}$  newly arriving customers are rejected, too. Furthermore, if server A finishes serving his customer while the chain is in state  $\{A, B\}$  (which happens with intensity 2), this customer will leave the service point without receiving full service. Thus, while in state  $\{A, B\}$  customers will leave without receiving full service at rate 3. Now, by the results of part a, in the long run the chain spends  $\frac{1}{30}$  of the time in state  $\{A, B\}$  and  $\frac{3}{10}$  of the time in state  $\{A\}$ . Thus the overall rate at which customers are rejected is given by  $1 \cdot \frac{3}{10} + 3 \cdot \frac{1}{30} = \frac{2}{5}$ . Now to the formal solution: Consider the Markov chain on  $E = 2^{\{A, B\}} \times \mathbb{N}_0$  describing the joint state

Now to the formal solution: Consider the Markov chain on  $E = 2^{\{A,B\}} \times \mathbb{N}_0$  describing the joint state of the current set of occupied servers and the number of customers that walked away without receiving full service. Then the non-zero entries of the generator Q are given as follows

$$\begin{aligned} q((\emptyset,n),(\{A\},n)) &= 1 \qquad q((\emptyset,n),(\emptyset,n)) = -1 \\ q((\{A\},n),(\{B\},n)) &= 2 \qquad q((\{A\},n),(\{A\},n+1)) = 1 \qquad q((\{A\},n),(\{A\},n)) = -3 \\ q((\{B\},n),(\emptyset,n)) &= 3 \qquad q((\{B\},n),(\{A,B\},n)) = 1 \qquad q((\{B\},n),(\{B\},n)) = -4 \\ q((\{A,B\},n),(\{A\},n)) &= 3 \qquad q((\{A,B\},n),(\{B\},n+1)) = 2 \\ q((\{A,B\},n),(\{A,B\},n+1)) &= 1 \qquad q((\{A,B\},n),(\{A,B\},n)) = -6 \end{aligned}$$

Let us write  $m_{\emptyset}(t) = \mathbb{E}(N_t)$  the expected number of customers that have left without being served completely. Analogously write  $m_A(t), m_B(t), m_{A,B}(t)$  for the expected number of customers that have left by time t without being served completely, when the MC starts in state ({A}, 0), ({B}, 0) resp. ({A, B}, 0). Using the Kolmogorov differential equation (P(t)' = QP(t)), we obtain

$$m_{\emptyset}(t)' = \sum_{S \subset \{A,B\}} \sum_{n \ge 0} n \cdot p_{(\emptyset,0),(S,n)}(t)'$$
  
= 
$$\sum_{S \subset \{A,B\}} \sum_{n \ge 0} n \cdot (-p_{(\emptyset,0),(S,n)}(t) + p_{(\{A\},0),(S,n)})$$
  
= 
$$m_A(t) - m_{\emptyset}(t)$$

Similarly, one obtains:

$$m_A(t)' = 2m_B(t) + (m_A(t) + 1) - 3m_A(t)$$
  

$$m_B(t)' = 3m_{\emptyset}(t) + m_{AB}(t) - 4m_B(t)$$
  

$$m_{AB}(t)' = 3m_A(t) + 2(m_B(t) + 1) + (m_{AB}(t) + 1) - 6m_{AB}(t)$$

Solving this system of ODEs unter the IV-conditions  $(m_{\emptyset}(0) = m_A(0) = m_B(0) = m_{AB}(0))$  gives the solutions:

$$m_{\emptyset}(t) = \frac{1}{3}e^{-3t} - \frac{1}{4}e^{-4t} + \frac{2}{25}e^{-5t} + \frac{2}{5}t - \frac{49}{300}$$
$$m_A(t) = -\frac{2}{3}e^{-3t} + \frac{3}{4}e^{-4t} - \frac{8}{25}e^{-5t} + \frac{2}{5}t + \frac{71}{300}$$
$$m_B(t) = \frac{1}{3}e^{-3t} - \frac{3}{4}e^{-4t} + \frac{12}{25}e^{-5t} + \frac{2}{5}t - \frac{19}{300}$$
$$m_{AB}(t) = -\frac{2}{3}e^{-3t} + \frac{3}{4}e^{-4t} - \frac{18}{25}e^{-5t} + \frac{2}{5}t + \frac{191}{300}$$

In particular  $\mathbb{E}(N_t)/t = m_{\emptyset}(t)/t \to \frac{2}{5}$ .